



MSC

C L U B

MSC CLUB: A PRIVILEGED PASS TO EXCLUSIVITY

ALL YOU NEED TO KNOW ABOUT YOUR GREAT MEMBER DISCOUNTS AND BENEFITS

CRUISE PRIVILEGES	CLASSIC	SILVER	GOLD	BLACK
MSC Club MEMBER'S CRUISE DISCOUNT EXTENDIBLE TO ALL CABIN OCCUPANTS VALID ALL YEAR ROUND As an MSC Club Member you can extend your discount to the other people staying in your cabin. Exclusive discount on cruise bookings. Excludes flights, transfers, hotels and excursions.	5%	8%	10%	20%
PREFERENTIAL CHECK-IN Preferential check-in at the main ports of Naples, Genoa, Civitavecchia, Palermo, Bari, Venice, Marseille, Barcelona, Valencia, Kiel, Copenhagen and Amsterdam.	✓	✓	✓	✓
BEST CATEGORY UPGRADE (subject to availability) Black Card Members receive the best category upgrade available with respect to the type of cabin booked. Category upgrades can only be requested on board, by contacting the Guest Relations Manager. YC suites are excluded.				✓
WELCOME COCKTAIL Meet other MSC Club Members during an exclusive welcome cocktail party. Contact Reception immediately after check-in for more information.	✓	✓	✓	✓
MSC Club INFOPOINT Dedicated area for all Club Members. Join the MSC Club while on board or get more information about the MSC Club.	✓	✓	✓	✓
COMPLIMENTARY CASINO COUPON MSC Club Members receive one Matchplay Coupon per cruise at the Casino cash desk. The coupon can be used at the Casino tables (not valid for slot machines) with a €//\$10 cash stake and must be wagered on an even chance bet. The Casino welcomes all passengers over 18 years of age.		10 €//\$	10 €//\$	20 €//\$
PRIORITY DISEMBARKATION IN PORTS WHERE A TENDER BOAT IS REQUIRED Please contact Reception or the Guest Relations Manager the day before your ship is due to dock in the port of call.				✓
MSC Club DISCOUNT ON PHOTOGRAPHS AND ANY MSC DVD PURCHASED ON BOARD The discount can be combined with other promotions and is valid for MSC Club cardholders only.		5%	8%	20%
MSC Club DISCOUNTS ON SPA TREATMENTS Enjoy a special discount when booking spa treatments on board. Valid for all massages; excludes products. Contact the Spa reception desk to make your reservation.	5%	10%	15%	20%
MSC Club DISCOUNT IN LOGO SHOP Discounts on merchandise printed with MSC Club logo/label for purchases over €//\$10. The discount, valid for MSC Club cardholders only, cannot be combined with other promotions.	5%	10%	15%	20%
DISCOUNT ON LAUNDRY SERVICE The discount is not valid on laundry packages available for sale on board.	20%	20%	30%	30%
COMPLIMENTARY ONE HOUR THERMAL SUITE SESSION Free one-hour thermal suite session in our luxury on board Spa. Valid once per cruise for a Turkish bath or sauna. Not available on MSC Melody.		✓	✓	✓
MSC Club DISCOUNT ON MINI BAR IN CABIN	20%	20%	20%	20%
MSC Club DISCOUNT ON DINNER FOR 2 IN A SPECIALITY RESTAURANT (FOOD) You and your cabin companion can enjoy a special discount on dinner in one of our speciality restaurants: Kaito Sushi, Tex Mex, Asian Fusion, Il Giardino, L'Obelisco, 4 Seasons, L'Obelisco or Galaxy.		Unlimited 10%	Unlimited 25%	100% (once per cruise)
MSC Club DISCOUNT ON THE BEVERAGES DURING DINNER FOR 2 IN A SPECIALITY RESTAURANT You and your cabin companion can enjoy a special discount on the beverages you consume during dinner in one of our speciality restaurants: Kaito Sushi, Tex Mex, Asian Fusion, Il Giardino, L'Obelisco, 4 Seasons, L'Obelisco or Galaxy.		Unlimited 10%	Unlimited 25%	25% (once per cruise)
COMPLIMENTARY FRESH FRUIT BASKET IN CABIN Valid once per cruise.		✓	✓	✓
COMPLIMENTARY CHAMPAGNE WITH STRAWBERRIES AND CHOCOLATE in cabin Valid once per cruise.				✓
COURTESY TOWELLING BATHROBE AND SLIPPERS Available during the cruise and for adults only.				✓
DINNER WITH THE CAPTAIN If the Captain cannot attend the dinner, another Senior Officer will be your host.				✓
PRIORITY DISEMBARKATION AT END OF YOUR CRUISE Please contact Reception, the MSC Club InfoPoint or the Guest Relations Manager the day before disembarkation to enjoy this privilege.				✓
MSC Club INTERNET DISCOUNT Discounts on Internet access purchased on board. Discounts valid at Internet Café only.		10%	20%	30%
1 POINT FOR EACH €//\$200 SPENT ON BOARD At the end of the cruise, 1 bonus point for each €//\$200 spent is allocated to the MSC Club Member for credit card and cash payments made on board. Casino purchases are not included.	✓	✓	✓	✓
AT HOME PRIVILEGES				
MSC Club E-NEWSLETTER (depending on market) Free e-newsletter with updates and information about MSC Club exclusive offers as well as news and events in the world of MSC Cruises.	✓	✓	✓	✓
MSC Club BROOCH (depending on market) A free gold MSC Cruises brooch will be sent to your home address when you upgrade to Gold MSC Club membership.			✓	
MSC Club NEWS magazine (depending on market) Travel, news and fun facts in the electronic MSC Club News magazine available online.	✓	✓	✓	✓

MSC CLUB INFORMATION

These terms and conditions apply to all MSC Club members. MSC Cruises may update these terms and conditions without notice to you and therefore you should ensure that you review these from time to time.

1. MEMBERSHIP TO THE MSC CLUB

- 1.1 Membership applies to all passengers of MSC Cruises who have taken at least one cruise with MSC since 2006.
- 1.2 Membership is free and can be issued to passengers over 14 years of age.
- 1.3 Membership is not automatically issued and has to be applied for through the following means: completing the comment form in your cabin at the end of your cruise; applying for a Club card on board at the MSC Club Information Desk located in Reception; or completing the online application form available at www.msclub.org.
- 1.4 After becoming an MSC Club member, you will be issued with a Club card and a membership number which must be provided whenever you book a new cruise.
- 1.5 When you are upgraded to a new tier of MSC Club membership, you will receive a new card.
- 1.6 Your membership card must show your full name as it appears on your passport.
- 1.7 Card Members should check their points score prior to travelling to ensure that they are entitled to the correct tier of membership benefits. You can check your points on the website by logging onto "My MSC Area". Any points issued in error may be revoked or modified at any time at the sole discretion of MSC Cruises.
- 1.8 MSC Cruises reserves the right to refuse membership at any time without giving reason. Membership can be cancelled at any time for any reason that could cause damage to MSC Cruises and without giving reason. The member will lose all accrued points.
- 1.9 Membership of the MSC Club is subject to these terms and conditions. Should you not accept these terms and conditions, you must cancel your membership immediately by contacting us in writing at the address mentioned in paragraph 4.1. We may cancel your membership if you do not comply with these terms and conditions. Furthermore, MSC Cruises reserves the right to refuse MSC Club benefits at any time without giving reason.

2. MSC CLUB POINTS SYSTEM

- 2.1 **Gaining points for previous cruises (points for nights and on-board spending):** When registration for the loyalty programme is confirmed, the points for nights and on-board spending pertaining to the new member's most recent cruise (taken prior to registration for the programme) will be added to his or her MSC Club card. If a passenger has taken more than one cruise before registering for the MSC Club, points for nights and on-board spending pertaining to earlier cruises cannot be requested or obtained (only the points for nights and on-board spending pertaining to the most recent cruise will be recognised).
- 2.2 You will gain 1 point for every night actually spent on board an MSC Cruises ship and 1 point for every 200 euros/dollars spent on board (excluding casino expenses). Applicable for cruises beginning on or after 15 October 2008.
- 2.3 Points are non-transferable, i.e. you cannot allocate your own points to another member or non-member.
- 2.4 Points have no cash value and cannot be exchanged for cash. They only determine benefits on MSC Cruises holidays
- 2.5 The MSC Club points system is used to determine your eligibility for benefits under the following membership types:
 - Classic Membership: 1 to 21 points
 - Silver Membership: 22 to 42 points
 - Gold Membership: 43 to 99 points
 - Black Membership: 100 + points

3. FURTHER INFORMATION ON SOME BENEFITS

MSC Club Member's cruise discount extendible to all cabin occupants valid all year round (Classic 5%, Silver 8%, Gold 10%, Black 20%). Your discount has no seasonal restrictions and is valid per cabin. The discount can be combined with other brochure offers (excluding TANDEM). As an MSC Club Member you can extend your discount to the other people staying in your cabin. The discount applies on the cruise price only, excluding flights, port taxes, transfers and excursions. If you travel with other MSC Club Members, the higher MSC Club discount will be applied to the cruise fare.

Complimentary Casino Coupon for Silver, Gold and Black Card Members (One Matchplay Coupon per cruise) Matchplay Coupons are not transferable and cannot be exchanged for cash. They cannot be combined with other casino promotions and are reserved for MSC Club cardholders only. If you win, you will receive an additional €10 chip along with your winnings, in exchange for the Coupon.

MSC Club discount on Spa treatments (Classic 5%, Silver 10%, Gold 15%,

Black 20%). Spa treatment discounts are applicable when reservations are made on board at the Spa reception desk. The discount can be combined with other promotions and is valid for MSC Club cardholders only.

Special discount on laundry service (Classic 20%, Silver 20%, Gold 30%, Black 30%) The discount is not valid on laundry packages available for sale on board.

Dinner for 2 in a speciality restaurant (Kaito Sushi, Tex Mex, Asian Fusion, Il Giardino, L'Obelisco, 4 Seasons, L'Oasi, Galaxy). Silver Card Members can enjoy unlimited use of a 10% discount on food and beverages. Gold Card Members can enjoy unlimited use of a 25% discount on food and beverages. Black Card Members are rewarded with a complimentary dinner in a speciality restaurant, valid once per cruise. In addition, they can enjoy a special 25% discount on beverages consumed during their complimentary dinner. Contact Reception to make your reservation. The Management reserves the right to choose the day.

Complimentary fresh fruit basket in cabin is a benefit per cabin and not per person.

Complimentary champagne with strawberries and chocolate in cabin once per cruise. It is a benefit per person.

Best category upgrade (subject to availability): Black Card members receive the best category upgrade available with respect to the type of cabin booked (e.g. if a Black Card member books an inside cabin, he or she will receive, subject to availability, the highest category cabin of the same type). Category upgrades can only be requested on board, by contacting the Guest Relations Manager. YC suites are excluded.

3.1 A summary of your benefits is available at www.msclub.org and is also provided when you are issued with your MSC Club Card.

3.2 All benefits are subject to availability and all benefits may be changed at any time without prior notice at the absolute discretion of the MSC Club.

3.3 Benefits are not transferable, i.e. only you may claim benefits to which you are entitled. MSC Club privileges and discounts cannot be claimed retrospectively.

3.4 Any claims for discounts must be made when you make your purchase on board. MSC Cruises cannot accept responsibility for any errors or omissions in on board discounts.

3.5 You must provide your MSC Club membership card number when booking your cruise in order to be awarded the benefits. Failure to provide your card number when booking will result in the loss of benefits for the specific cruise being booked. No benefit may be claimed retrospectively.

3.6 MSC Club Members from the age of 14 to 17 are not eligible to receive discounts on port dues, flights or transfers when cruising for free and sharing a cabin with two full fare paying adults.

Further information on Black Card membership

Contact the Guest Relations Manager in order to be awarded all privileges.

4. GENERAL

4.1 Queries relating to MSC Club membership must be addressed to: MSC CROCIERE, via A. Depretis 31, 80133 Napoli, Italy, or by email at msclub@msccrociere.it

4.2 Information on the processing of personal data Ex Art. 13 D.Lgs. 196/2003. For information on the purposes, processing methods, ways of providing data and the consequences of any refusal, as well as on the controller of the processing, the processor and the rights granted by Art. 7 of D.Lgs. 196/2003, please refer to the text available at the reception and published on our Internet sites.

4.3 We require personal information including but not limited to name, address, gender, which may be used to administer your membership, to provide you with information about your membership, to review, develop and improve our exclusive offers, and for market research and statistical analysis. We may also contact you by post, email and/or telephone in connection with your membership, and/or send you other promotional offers and mailings from the MSC Club. It is your responsibility to make sure that the information, which the Company holds about you, is up to date and accurate.

4.4 We reserve the right to change these terms and conditions at any time including, without limitation, the basis for earning points, the benefits and the tier structure. You should be aware that we may update these terms and conditions from time to time without notice to you. You should periodically review these terms and conditions for possible changes by visiting: www.msclub.org.

4.5 Points can only be earned, held and used as set out in these terms and conditions. Any other use, award, sale, exchange or transfer of points, or attempt to do so, is a serious breach of these terms and conditions. Any points not earned and held in accordance with these terms and conditions will be invalid and cannot be redeemed for benefits.

4.6 If we do not strictly apply any term or condition at any time, we are not prevented from choosing to strictly apply that term or condition or any other term or condition at any other time.