

1 KEKER, VAN NEST & PETERS LLP
 2 ELLIOT R. PETERS - #158708
 epeters@keker.com
 3 LAURIE CARR MIMS - #241584
 lmims@keker.com
 4 CODY S. HARRIS - #255302
 charris@keker.com
 5 ELIZABETH K. MCCLOSKEY - #268184
 emccloskey@keker.com
 6 633 Battery Street
 San Francisco, CA 94111-1809
 Telephone: 415 391 5400
 7 Facsimile: 415 397 7188

8 Attorneys for Plaintiff Genentech, Inc.

9 UNITED STATES DISTRICT COURT
 10 NORTHERN DISTRICT OF CALIFORNIA

11 GENENTECH, INC.,

12 Plaintiff,

13 v.

14 JHL BIOTECH, INC., XANTHE LAM, an
 individual, ALLEN LAM, an individual,
 15 JAMES QUACH, an individual, RACHO
 JORDANOV, an individual, ROSE LIN, an
 16 individual, JOHN CHAN, an individual,
 and DOES 1-50,

17 Defendants.
18

Case No.

COMPLAINT FOR:

1. MISAPPROPRIATION OF TRADE SECRETS IN VIOLATION OF 18 U.S.C. § 1836 *et seq.*
2. MISAPPROPRIATION OF TRADE SECRETS IN VIOLATION OF CAL. CIV. CODE § 3426 *et seq.*
3. CONSPIRACY TO MISAPPROPRIATE TRADE SECRETS
4. BREACH OF WRITTEN CONTRACT
5. INTENTIONAL INTERFERENCE WITH CONTRACTUAL RELATIONS
6. BREACH OF DUTY OF LOYALTY
7. AIDING AND ABETTING BREACH OF DUTY OF LOYALTY
8. VIOLATION OF COMPUTER FRAUD AND ABUSE ACT, 18 U.S.C. § 1030
9. CONSPIRACY TO VIOLATE THE COMPUTER FRAUD AND ABUSE ACT
10. VIOLATION OF THE CALIFORNIA

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COMPUTER DATA ACCESS AND
FRAUD ACT, CAL. PENAL CODE
§ 502

DEMAND FOR JURY TRIAL

Plaintiff Genentech, Inc. (“Genentech”) alleges as follows:

I. INTRODUCTION

1. This lawsuit concerns the brazen theft of trade secrets from Genentech, Inc., a global leader in biopharmaceutical research, development, and manufacturing, to benefit JHL Biotech, Inc. (“JHL”), a biotech company whose primary focus is on developing and marketing “biosimilar” versions of Genentech’s innovative medicines.

2. Documentary evidence, including emails, text messages, Skype logs, audit records, and other documents—as well as admissions from two of the named defendants—all make clear that former Genentech employees and others at JHL conspired to give JHL an illegal and corrupt advantage in the biotechnology industry by stealing Genentech’s trade secrets and other confidential and proprietary information relating to Genentech’s medicines and manufacturing processes.

3. The United States Government has indicted three former Genentech employees—Xanthe Lam, Ph.D., Allen Lam¹, and James Quach—for criminal trade secret theft stemming from the conduct alleged in this complaint. The government has also indicted John Chan, a former JHL formulation scientist who worked closely with Xanthe Lam on JHL’s biosimilar development program. Although criminal sanctions are warranted, this lawsuit seeks injunctive relief and civil damages from JHL and the individuals who conspired to steal Genentech’s trade secrets.

¹ Because Defendants Xanthe Lam, Ph.D. and Allen Lam share the same last name, they are referred to in this Complaint as “Xanthe” and “Allen” respectively.

1 4. JHL’s theft was extensive and the stolen trade secrets concern some of the most
2 critical facets of Genentech’s business, including Genentech’s proprietary, FDA-approved
3 analytical methods, formulation know-how, quality acceptance criteria, and manufacturing
4 protocols and procedures for establishing and maintaining safe, sterile manufacturing facilities
5 and equipment. Each stolen trade secret, standing alone, represents Genentech’s hard work and
6 investment, and would aid a competitor looking for a shortcut to developing and marketing its
7 own rival medicine. Taken together as a compilation, the stolen information provides a roadmap
8 for JHL to produce biosimilar versions of Genentech’s medicines, thereby achieving through theft
9 what Genentech accomplished through diligence, trial-and-error, hard-won know-how, and
10 significant investment of time and money.

11 5. These trade secrets—many of which are embodied in documents that Defendants
12 secretly downloaded from Genentech’s secure electronic document repositories over several
13 years—are highly confidential and closely guarded from public disclosure.

14 6. The stolen trade secrets are extremely valuable, and have already yielded tangible
15 results for JHL as it seeks to compete in the rapidly growing biosimilar industry. Bringing a
16 biopharmaceutical medicine—even a biosimilar version—through the complex cell culture-
17 manufacturing process to the patient is a long, laborious, and costly process. By stealing
18 Genentech’s trade secrets, JHL has dramatically accelerated its progress on the development of
19 competing drugs, providing it with an unfair advantage not only vis-à-vis Genentech, but also
20 with respect to other biosimilar manufacturers who are playing by the rules and competing
21 lawfully.

22 7. Genentech understands that, as a world leader in biopharmaceutical research,
23 development, and manufacturing, it faces competition from many different companies worldwide.
24 When that competition is fair and legal, Genentech welcomes it—honest competition pushes the
25 industry to strive for excellence and can lead to more treatment options for patients. But while
26 developing, manufacturing, and marketing biosimilars and other competing biologic therapies is
27 lawful, doing so with stolen know-how is clearly not.

28 8. JHL’s founders—Racho Jordanov and Rose Lin—are former Genentech

1 employees, and Jordanov touts the presence of numerous Genentech alumni in JHL's workforce
2 as a strategic advantage for his company. In seeking to loot Genentech's trade secrets, Jordanov,
3 Lin, and JHL found willing accomplices in Xanthe Lam and her husband, Allen Lam.

4 9. Xanthe's participation in the scheme to steal Genentech's trade secrets occurred
5 while she was a Genentech employee. As a senior scientist with more than 30 years of
6 experience at Genentech, Xanthe was entrusted with access to some of Genentech's most
7 precious and closely guarded intellectual property. Her work touched on many of the medicines
8 Genentech has discovered and developed, including Pulmozyme®, Rituxan®, Herceptin®,
9 Avastin®, and Tecentriq®. Xanthe's senior role gave her access to Genentech's secure document
10 repositories, and an array of other files and information that Genentech keeps secret in order to
11 protect their value.

12 10. Xanthe was bound by Genentech's Code of Conduct, which expressly prohibited
13 her from disclosing Genentech's confidential and proprietary information, and from consulting
14 for other biotech companies while she was a Genentech employee. Xanthe had also signed
15 Genentech's Proprietary Information Agreement, which required her to guard Genentech's
16 confidential, proprietary, and trade secret information from improper disclosure to competitors
17 and third parties not authorized to receive it.

18 11. Xanthe betrayed Genentech's trust—as well as her contractual obligations and
19 fiduciary duties—by providing JHL with Genentech's confidential and proprietary information,
20 including trade secret information that Genentech guards so carefully.

21 12. JHL's unlawful scheme commenced in 2013, when JHL founders Racho Jordanov
22 and Rose Lin solicited Xanthe and her husband to help JHL develop biosimilar versions of four
23 Genentech medicines: Rituxan®, Pulmozyme®, Herceptin®, and Avastin®. Allen Lam agreed
24 to serve as a consultant for JHL in exchange for fees as well as founder stock options
25 corresponding to tens of thousands of shares in the startup, and Xanthe began surreptitiously
26 working directly for JHL, while still serving as Principal Scientist at Genentech.

27 13. From 2013 through the fall of 2017 (when Genentech fired Xanthe for the
28 misconduct described in this Complaint), the Lams provided JHL with confidential, proprietary,

1 and trade secret information from Genentech, at the behest of Jordanov and Lin, that helped
2 accelerate JHL’s development of biosimilar versions of Genentech medicines.

3 14. During the spring of 2017, the conspiracy to steal Genentech’s trade secrets
4 expanded to include Defendant and former-Genentech employee James Quach, whom Genentech
5 fired in April 2017 for performance-related reasons. Xanthe helped recruit Quach to JHL.

6 15. Thereafter, on three separate occasions in July 2017, Xanthe improperly granted
7 Quach unrestricted and unauthorized access to Genentech’s password-protected network. Quach
8 used that access to download hundreds of confidential manufacturing protocols and procedures
9 from Genentech’s secure document repository system. He saved those electronic documents to
10 an external storage device, and then took them with him to start a new job at JHL’s
11 manufacturing plant in China.

12 16. The trade secret information stolen by the Defendants to benefit JHL included
13 Genentech’s validated proprietary analytical methods to test and ensure the stability, potency,
14 purity, chemical composition and identity, and quality of its Pulmozyme®, Rituxan®, Avastin®,
15 and Herceptin® medicines, and Genentech’s proprietary information regarding the development
16 and selection of a formulation for those four medicines. Through the Lams and Quach, JHL also
17 misappropriated Genentech’s proprietary protocols and systems for quality risk management;
18 environmental control in its manufacturing facilities; calibration, validation and maintenance of
19 manufacturing equipment; facility-wide testing, set-up and maintenance; and systems for
20 document management and data integrity.²

21 17. The trade secrets JHL misappropriated are extremely valuable, especially to a
22 company racing to enter the biopharmaceutical market. Creating a biologic medicine is
23 extremely challenging, and requires a tremendous investment in time, money, research, human
24 resources, and technical know-how. Unlike traditional small molecule pharmaceuticals, which
25 are created through chemistry, biopharmaceuticals (also called “biologics”) are proteins (such as

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27 ² The trade secrets at issue in this lawsuit are listed in Genentech’s Statement Regarding Trade
28 Secrets Pursuant to California Code of Civil Procedure Section 2019.210 (“2019.210 Statement”),
which Genentech is filing concurrently with this Complaint. The 2019.210 Statement details, with
particularity, Genentech’s trade secrets, both in terms of standalone documents and compilations.

1 antibodies) that are created in genetically modified living cells. Over the past decade, a large and
2 growing market for “biosimilar” versions of biopharmaceutical products (“biosimilars”) has
3 emerged. Because different living cells can impart different properties to the final product, it is
4 infeasible to produce biosimilars that are *identical* to the original brand-name product (the
5 “reference medicine”) in the same way that a “generic” small molecule drug is. But they must be
6 “highly similar” to the reference medicine for the relevant regulatory authorities to allow them
7 onto the market. For example, to receive regulatory approval in Europe (one of JHL’s primary
8 markets), a biosimilar manufacturer must show through a complex series of tests and analyses
9 that there are “no clinically meaningful differences between the biosimilar and the reference
10 medicine in terms of safety, quality and efficacy.”³

11 18. With the biosimilar market worldwide expected to reach \$41.7 billion by 2024, a
12 number of well-established pharmaceutical companies and biotech startups are engaged in a high-
13 stakes race to be the first to create biosimilar versions of innovators’ medicines for which patent
14 protection has expired, and bring those biosimilar medicines to existing and/or emerging markets.

15 19. Manufacturing a biosimilar product with the necessary degree of similarity to its
16 reference medicine is notoriously difficult. The modified cells used to produce biologics can be
17 sensitive to very minor changes in the manufacturing process. Small process differences may
18 significantly affect the drug’s properties and, accordingly, its chances for regulatory approval.
19 And, even after approval, maintaining consistent quality in manufacturing processes over the
20 long-term is crucial to both patient safety and commercial success; regulators expect biosimilar
21 manufacturers to demonstrate competency and manufacturing know-how sufficient to have
22 created a biosimilar medicine by themselves and to maintain quality manufacturing standards
23 without relying on another manufacturer’s methods. As some in the industry have observed, for
24 biosimilars, “the product *is* the process.” Erwin A. Blackstone & Joseph P. Fuhr, Jr., *The*
25 *Economics of Biosimilars*, Am. Health & Drug Benefits, Vol. 6, No. 8 (Sept./Oct. 2013)
26 (emphasis added).

27 ³ European Medicines Agency—Overview—Biosimilar Medicines
28 (http://www.ema.europa.eu/ema/index.jsp?curl=pages/medicines/general/general_content_001832.jsp)

1 20. To safeguard the considerable investment and innovation required to develop and
2 implement the complex manufacturing processes for a biologic medicine, Genentech and other
3 manufacturers protect the important details of those processes and methods as confidential,
4 proprietary, and trade secret information. Because biosimilar manufacturers will not have access
5 to the innovator’s analytical methods, release tests, or quality specifications for a reference
6 medicine, they must develop their own. The biosimilar manufacturer also will need to do side-
7 by-side testing of its biosimilar product with the reference product using its own independently
8 developed and validated tests or “assays.” Lastly, the biosimilar manufacturer must satisfy
9 through an on-site inspection by regulatory authorities that its facilities and equipment meet the
10 rigorous quality standards mandated by “Good Manufacturing Practices” (“GMP”). Because
11 GMP is designed to ensure that biopharmaceuticals are consistently produced with the quality,
12 safety, and effectiveness necessary for use in humans, regulators often delay drug approvals
13 where there are problems identified with a manufacturer’s processes for manufacturing
14 operations. Developing validated GMP-compliant processes and protocols is therefore critical for
15 a biopharmaceutical manufacturer.

16 21. Doing all this necessary work takes time and money, and an unscrupulous
17 manufacturer can save both by stealing information that took the innovator many years to develop
18 and refine at a cost of hundreds of millions of dollars. That is what JHL did here.

19 22. Shortly after Allen began consulting for JHL in mid-2013, Xanthe began
20 downloading electronic copies of documents containing trade secrets relating to each of the
21 Genentech medicines that JHL intended to copy.

22 23. Xanthe meticulously saved and organized the downloaded confidential Genentech
23 documents in a folder labeled “JHL,” which she created and maintained on her Genentech-issued
24 laptop computer.

25 24. Xanthe’s JHL folder contained subfolders, four of which were named for a
26 Genentech medicine for which JHL hoped to develop a biosimilar version:

27 ///

28 ///

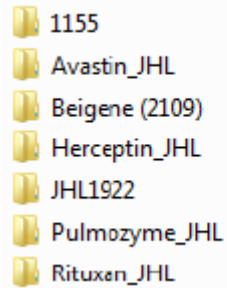


Fig. 1, a screenshot from the “JHL” folder located on Xanthe’s Genentech-issued laptop

25. Within each of these four subfolders, Xanthe carefully arranged confidential Genentech documents alongside JHL formulation and development documents. She then used the information contained in the Genentech documents to edit and improve JHL’s documents and processes, including by directly copying Genentech’s trade secret information into JHL’s documents.

26. All the while, JHL’s co-founders, Racho Jordanov and Rose Lin, well understood that Xanthe was employed at Genentech. They knowingly received and utilized a significant amount of stolen Genentech confidential materials and know-how, which JHL then put to use in its own product development, formulation, manufacturing, and regulatory efforts.

27. The scope of JHL’s conspiracy to steal Genentech’s trade secrets is vast, and the intentional acts of theft and concealment in furtherance of that conspiracy are shocking. For example, at Jordanov and Lin’s request, Xanthe took a month-long trip in December 2013 to work as a “Visiting Scientist” in JHL’s laboratory in Taiwan. When her peers at Genentech asked about her time away from work, she falsely described it as a “vacation.” But to a friend outside of Genentech she revealed the truth in an email obtained by Genentech: “I have been at JHL as a consultant on formulation development since Dec. 1st,” she said, adding that she had to “go to the lab to coach and help” and had been placed “in charge of the company” while its senior management was in the United States.

28. Xanthe did not go to JHL’s lab empty-handed; she took along her Genentech-issued laptop computer, which she had loaded with Genentech trade secret material in the JHL subfolders described above, and connected it to JHL’s network while she worked in, and was in

1 charge of, JHL's lab developing biosimilars of Genentech medicines.

2 29. After returning home to California and going back to work at Genentech, Xanthe
3 continued to work directly for JHL. She downloaded additional confidential Genentech
4 documents into her JHL subfolders, and, used her personal email accounts to transmit the stolen
5 information to her husband and to other JHL personnel. She also personally drafted and edited
6 formulation documents, stability protocols and analytical methods for JHL's biosimilars, inserting
7 into those documents Genentech's confidential specifications from the trade secret materials she
8 had compiled. For example, a redlined draft of a JHL Stability Protocol found in Xanthe's
9 "Pulmozyme_JHL" folder shows that the identified author "Xanthe Lam" inserted edits and
10 comments into JHL's document, including by changing certain of JHL's testing parameters to
11 exactly match the confidential testing parameters in Genentech's proprietary Stability Protocol for
12 Pulmozyme®.

13 30. For his part, Allen Lam served as a consultant for JHL starting in 2013 through the
14 fall of 2015, and then again for several months during 2017. JHL listed Allen as its "Director,
15 Quality Control" in a June 2015 presentation. Like Xanthe, Allen often worked remotely for JHL
16 from the Lams' home in South San Francisco, but he also spent periods of time on-site in Taiwan
17 and in JHL's manufacturing facility in Wuhan, China.

18 31. The Lams facilitated their illicit work for JHL by working closely with Defendant
19 John Chan, a family friend whom Xanthe recruited to JHL in 2014 to serve as the company's
20 head of formulation and her "direct report." Xanthe funneled Genentech's trade secret
21 information to Chan during regular Skype calls, and occasionally through her husband. On one
22 such occasion, Xanthe sent an email to her husband attaching a confidential Genentech technical
23 report, instructing him to "[m]ake a hard copy of the report attached for John. Don't give
24 him e-copy and tell him don't show it to others." Allen replied that he would follow those
25 instructions.

26 32. Access to Genentech's confidential, proprietary, and trade secret information
27 helped catapult JHL's business trajectory. At an astonishing pace for a biotech startup with fewer
28 than 100 employees, JHL raised millions of dollars in private funding, went public on the Taiwan

1 stock exchange, and managed to obtain approval from European regulatory authorities to launch a
2 clinical trial of a Rituxan® biosimilar in less than four years. By December 2016, JHL had inked
3 a \$236 million deal with French multinational pharmaceutical company Sanofi S.A. (“Sanofi”),
4 and the two companies are now well on their way to marketing JHL’s version of Rituxan® in
5 China. JHL recently announced that it expects to start Phase III trials (typically the final stage of
6 clinical testing required to support marketing approval) in Europe and in China during 2018.

7 33. JHL’s development of biosimilars to compete with three other Genentech
8 medicines has also progressed at lightning speed:

9 a) On February 22, 2018, JHL announced that it received approval from a
10 European authority to conduct Phase I clinical trials of its Herceptin® biosimilar, and began those
11 trials in March 2018.

12 b) On March 1, 2018, JHL became the first biosimilar manufacturer to receive
13 regulatory approval to conduct clinical trials of a biosimilar version of Pulmozyme®,
14 Genentech’s cystic fibrosis treatment.

15 c) On April 16, 2018, JHL received approval to conduct Phase I trials of its
16 biosimilar version of Avastin® in China, in addition to an ongoing Phase I trial of that product in
17 Bulgaria, which European authorities permitted in February 2018.

18 d) In July 2018, JHL announced that it received regulatory approval to
19 conduct its Phase I clinical trials of its Rituxan® biosimilar in China and its Phase III clinical trial
20 of its Rituxan® biosimilar globally.

21 e) In early August 2018, JHL announced that it had received positive
22 scientific advice from European regulators regarding planned Phase III clinical trials of its
23 Avastin® and Herceptin® biosimilars.

24 34. Although JHL stands at the center of the conspiracy to profit from Genentech’s
25 trade secrets, the Lams’ treachery extends beyond that company. In the course of investigating
26 Xanthe’s illicit work for JHL, Genentech discovered that as long ago as 2009, Xanthe and her
27 husband also acted as paid consultants for two *other* Taiwanese biotech companies, Eusol and
28 Mycenax, without Genentech’s knowledge or consent. That unethical consulting relationship

1 ultimately led the Lams to JHL: Rose Lin, who was Eusol’s plant manager before co-founding
2 JHL, first recruited Xanthe to Eusol, before later transitioning Xanthe’s unlawful work to JHL.

3 35. And in 2016 and 2017, two *additional* Taiwanese biotech companies,
4 APBiociences, Inc. (“APBio”) and OBI Pharma, Inc. (“OBI”), leveraged Xanthe’s access to
5 Genentech’s trade secrets for their own benefit, and to compete directly with Genentech’s
6 medicines. APBio went so far as to list Xanthe as part of its “Leadership Team” in a presentation
7 given to prospective investors—*while Xanthe was still employed at Genentech*.

8 36. Genentech first received notice of the wrongdoing alleged herein in October 2016,
9 thanks to a confidential tip from a Genentech employee. Genentech launched an internal
10 investigation that ultimately revealed the facts alleged in this lawsuit. Genentech also promptly
11 reached out to the United States Attorney’s Office, which launched its own independent criminal
12 investigation. Careful not to interfere with the government’s criminal investigation or alert
13 Xanthe to it, Genentech allowed Xanthe to continue working while closely monitoring her
14 activities. Genentech also refrained from filing this lawsuit until the criminal investigation had
15 resulted in indictments.

16 37. After the FBI executed a search warrant on Xanthe’s home on September 11,
17 2017, Genentech placed Xanthe on administrative leave, cutting off her access to Genentech’s
18 documents and computer systems. Genentech fired Xanthe for gross misconduct on October 13,
19 2017.

20 38. On October 29, 2018, the United States Government indicted Xanthe Lam, her
21 husband, Allen Lam, James Quach, and John Chan for Theft of Trade Secrets, 18 U.S.C. § 1832,
22 violations of the Computer Fraud and Abuse Act, 18 U.S.C. § 1030, as well as related charges for
23 conspiracy, aiding and abetting, and criminal forfeiture. Those charges are now pending in the
24 U.S. District Court for the Northern District of California. *See United States v. Lam et al.*, Case
25 No. 18-527 (N.D. Cal. Oct. 25, 2018).

26 39. Before her termination and indictment, Xanthe freely admitted to the vast majority
27 of conduct alleged in this complaint during a series of voluntary interviews. For example, Xanthe
28 admitted to traveling to JHL in December 2013 and working in JHL’s lab. She admitted to

1 creating directories on her Genentech-issued computer, organized by medicine, containing
2 Genentech information alongside JHL documents. She admitted that the Genentech documents
3 she downloaded and stored contain confidential, proprietary, and trade secret information that
4 Genentech would never share with a competitor. She admitted to holding regular Skype calls
5 with John Chan, to “coach” him in his role as JHL’s formulation scientist. And she admitted to
6 inviting James Quach to her home on three separate occasions, inappropriately providing him
7 with access to her Genentech computer account, and allowing him to download and save a
8 substantial amount of confidential Genentech documents on an external hard-drive shortly before
9 he left for JHL’s manufacturing plant in China.

10 40. Similarly, Quach agreed to be interviewed, and admitted that once he knew he
11 would be working for JHL, he sought access to confidential Genentech information through
12 Xanthe. He further admitted that Xanthe granted him access to download these documents three
13 times in July 2017, and that when he realized he needed additional confidential Genentech
14 documents following his arrival at JHL, Xanthe downloaded and emailed those documents to
15 him.

16 41. From 2013 to the present, JHL has continued to use Genentech’s confidential,
17 proprietary, and trade secret information as it races to complete clinical trials and establish GMP-
18 compliant manufacturing facilities so that it may gain regulatory approval to market its biosimilar
19 products globally.

20 42. Genentech has suffered and is continuing to suffer harm from this coordinated
21 campaign of trade secret misappropriation. It therefore seeks injunctive relief to recover and
22 protect its confidential, proprietary and trade secret information from Defendants’ further
23 misappropriation and use, and to stop Defendants from unlawfully and unfairly competing with
24 Genentech and other law-abiding biopharmaceutical manufacturers. Genentech also seeks
25 damages to compensate it for the costs, expenses, and other harms it has suffered as a result of
26 Defendants’ wrongful conduct.

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1 **II. THE PARTIES**

2 **Plaintiff Genentech, Inc.**

3 43. Plaintiff Genentech, Inc. is a global leader in biotechnology. Over the past 40
4 years it has been discovering, developing, manufacturing, and commercializing
5 biopharmaceuticals for a variety of medical conditions, including cancer, cystic fibrosis, multiple
6 sclerosis, rheumatoid arthritis, heart attack, stroke and many others. It has been a wholly-owned
7 member of the Roche Group since March 2009. Genentech is a corporation organized and
8 existing under the laws of the state of Delaware. Its principal place of business is located at 1
9 DNA Way, South San Francisco, California, 94080. Genentech employs more than 9,000
10 employees at its South San Francisco campus, and over 4,000 additional employees in various
11 locations across the United States, including at manufacturing facilities in Vacaville and
12 Oceanside, California.

13 **Defendant JHL Biotech, Inc.**

14 44. Defendant JHL Biotech, Inc. is an aggressively expanding biotech startup with
15 significant venture capital support, including from prominent American investors. JHL is
16 actively working to bring biosimilar and other biologics products to market that will compete
17 directly with Genentech's medicines. In addition to developing biosimilar versions of
18 Pulmozyme®, Rituxan®, Herceptin®, and Avastin®, JHL has partnered with China-based
19 biopharma BeiGene, Ltd. to assist with developing and manufacturing certain new biologic
20 products in BeiGene's early stage pipeline program. One of those new biologics is targeting the
21 same pathway (anti-PD-L1), as Genentech's Tecentriq® medicine.

22 45. Former Genentech employees Racho Jordanov and Rose Lin founded JHL in
23 2012. According to JHL's corporate website, JHL is "[I]ed by an experienced team of Genentech
24 and Amgen veterans." On information and belief, by January 2014, at least 25 percent of JHL's
25 40-person workforce was made up of former Genentech employees.

26 46. Although JHL's principal place of business is in Hsinchu, Taiwan, it routinely
27 conducts business in the State of California. JHL's CEO Racho Jordanov, and its General
28 Manager Rose Lin, both maintain residences in California, and in email correspondence, both

1 Jordanov and Lin listed JHL's "U.S. Office" as being located in Rancho Santa Fe, California.
2 Jordanov has also publicly stated that JHL has "a collaboration with a discovery company from
3 San Francisco" and is "doing process development for a biotech company in San Francisco."
4 PharmaDJ, *An Exclusive Interview With JHL*, Apr. 12, 2016,
5 <http://m.8081.net/yyyls/yy/393342.html>.

6 47. On information and belief, JHL has had continuous and systematic contacts with
7 the State of California, has purposely directed activities at the State of California, and this action
8 arises out of and relates to those activities. As alleged herein, JHL's conduct occurred in
9 California or was directed at Genentech, a California-based company.

10 **Defendant Xanthe Lam**

11 48. Defendant Xanthe Lam, Ph.D. (a/k/a Mei Ling Sheung) began working at
12 Genentech in 1986. For more than 31 years, Xanthe worked in various capacities as a Genentech
13 scientist, and had access to some of Genentech's most sensitive confidential, proprietary, and
14 trade secret information.

15 49. Xanthe was Genentech's lead formulator for several drugs, including Tecentriq®,
16 Lucentis®, and Herceptin®.

17 50. Xanthe also led Genentech's marketed product support group within late stage
18 pharmaceutical development. In this role, she supported the process changes for the manufacture
19 of drug substances (including Pulmozyme®), provided technical assessments, and analyzed
20 process deviations and discrepancies.

21 51. Xanthe was promoted to Principal Scientist in October 2013 and was employed by
22 Genentech until she was fired on October 13, 2017 in connection with the gross misconduct
23 described herein.

24 52. Xanthe resides in South San Francisco, California with her longtime husband,
25 Defendant Allen Lam.

26 **Defendant Allen Lam**

27 53. Defendant Allen Lam is Xanthe Lam's husband, and, at least until the
28 Government's investigation regarding this matter came to light, was a consultant for JHL. Most

1 recently, Allen consulted for JHL at its Wuhan, China manufacturing facility from July through
2 September of 2017.

3 54. Allen worked in Quality Control at Genentech from 1989 to 1998. On information
4 and belief, Allen consulted for Eusol starting in 2010, for Mycenax starting in 2011, and for JHL
5 since at least 2013, and he was deeply involved in JHL's efforts to develop biosimilars of
6 Genentech's Rituxan®, Pulmozyme®, Avastin®, and Herceptin® medicines.

7 55. On information and belief, Allen received 20,000 JHL stock options in 2013,
8 invested in JHL's Series B round of financing in April 2015, prior to JHL's public stock offering
9 in Taiwan, and received a salary from JHL of approximately \$10,000 per month.

10 56. Allen resides with Xanthe in South San Francisco, California.

11 **Defendant James Quach**

12 57. Defendant James Quach (a/k/a Phat Trang Quach) worked at Genentech for 17
13 years, from 2000 to 2017, until Genentech fired him in April 2017 for unacceptable performance.

14 58. Following his termination from Genentech, Quach contacted Defendant Xanthe
15 Lam for assistance in securing employment at JHL. Quach applied for a position at JHL in May
16 2017, and by July 2017 had accepted an offer to work at JHL's manufacturing facility in Wuhan,
17 China, where, on information and belief, he continued to work through at least December 2017.

18 59. On information and belief, Quach resides in Daly City, California.

19 60. On information and belief, Quach has had continuous and systematic contacts with
20 the State of California, has purposely directed activities at the State of California, and this action
21 arises out of and relates to those activities. As alleged herein, Quach's conduct occurred in
22 California or was directed at Genentech, a California-based company.

23 **Defendant Racho Jordanov**

24 61. Defendant Racho Jordanov is JHL's co-founder, President, CEO, and Co-
25 Chairman. He worked at Genentech for 30 years, from 1981 to 2011. He left Genentech in May
26 2011 on unfavorable terms. In 2012, he co-founded JHL along with Defendant Rose Lin. On
27 information and belief, Jordanov resides in Rancho Santa Fe, California.

28 62. On information and belief, Jordanov is a member of the board of directors of a

1 South San Francisco-based non-profit organization run by Rose Lin, referenced below.

2 63. On information and belief, Jordanov has had continuous and systematic contacts
3 with the State of California, has purposely directed activities at the State of California, and this
4 action arises out of and relates to those activities. As alleged herein, Jordanov's conduct occurred
5 in California or was directed at Genentech, a California-based company.

6 **Defendant Rose Lin**

7 64. Defendant Rose Lin is JHL's co-founder and General Manager. Lin worked at
8 Genentech for 21 years, from 1987 to 2009, holding various roles in areas such as Good
9 Manufacturing Practices ("GMP") Systems, Clinical Manufacturing, Clinical Packaging,
10 Commercial Packaging and as a Biochemical Project Manager. After leaving Genentech on
11 unfavorable terms in 2009, Lin moved to Taiwan where she served as the Plant Director at Eusol
12 Biotech, Inc. from December 2009 to August 2012.

13 65. On information and belief, Lin both owns real property and runs a non-profit
14 organization located in South San Francisco, California.

15 66. On information and belief, Lin has had continuous and systematic contacts with
16 the State of California, has purposely directed activities at the State of California, and this action
17 arises out of and relates to those activities. As alleged herein, Lin's conduct occurred in
18 California or was directed at Genentech, a California-based company.

19 **Defendant John Chan**

20 67. Defendant John Chan worked at JHL in Taiwan from approximately April 2014 to
21 approximately July 2017. Chan is a family friend of Defendant Xanthe Lam, and JHL hired him
22 at Xanthe's insistence.

23 68. On information and belief, Chan served as a "Project Manager + Scientist" at JHL
24 from May 2014 to May 2015, and a "Project Lead + Group Leader" from June 2015 to at least
25 July 2016. Ex. A. Chan has also described his role at JHL as "head of the Pulmozyme®
26 biosimilar project."

27 69. While at JHL, Chan participated in regular Skype calls with Xanthe during which
28 he would request and receive information including or derived from Genentech's confidential,

1 proprietary, and trade secret information.

2 70. Chan left JHL in 2017, and with Xanthe's assistance, found employment at
3 another biopharmaceutical company headquartered in San Francisco, California.

4 71. On information and belief, Chan currently resides in San Francisco, California.

5 72. On information and belief, Chan has had continuous and systematic contacts with
6 the State of California, has purposely directed activities at the State of California, and this action
7 arises out of and relates to those activities. As alleged herein, Chan's conduct occurred in
8 California or was directed at Genentech, a California-based company.

9 **Does 1–50**

10 73. Genentech is currently unaware of the true names and capacities, whether
11 individual, corporate, associate, or otherwise, of defendants sued herein as Does 1 through 50,
12 inclusive, and Genentech therefore sues these Doe defendants by fictitious names.

13 74. Genentech will amend its Complaint by asserting their true names and capacities
14 following determination of such names and capacities. Genentech is informed and believes, and
15 on that basis alleges, that fictitiously named defendants are each responsible in some manner for
16 the harms and conduct alleged in this Complaint, and that Genentech suffered harm, as alleged
17 herein, by such defendants.

18 **III. JURISDICTION AND VENUE**

19 75. Genentech repeats and incorporates by reference all prior allegations of this
20 Complaint as if fully set forth herein.

21 76. This Court has personal jurisdiction over each of the named defendants. As
22 alleged herein, each of the defendants has had continuous and systematic contacts with the State
23 of California, has purposely directed activities at the State of California, and this action arises out
24 of and relates to those activities. As alleged herein, each defendant's conduct occurred in
25 California or was directed at Genentech, a California-based company.

26 77. This Court has subject matter jurisdiction of this action pursuant to the Defend
27 Trade Secrets Act, 18 U.S.C. § 1836(c), the Computer Fraud and Abuse Act, 18 U.S.C. § 1030,
28 and 28 U.S.C. § 1331. This Court has supplemental jurisdiction over the other claims asserted

1 herein pursuant to 28 U.S.C. § 1367.

2 78. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b) because a
3 substantial part of the events giving rise to Genentech’s claims occurred within the Northern
4 District of California. JHL, through its agents including Xanthe Lam, Allen Lam, and James
5 Quach, accessed and downloaded Genentech’s confidential, proprietary, and trade secret
6 information from within this judicial district.

7 **IV. INTRADISTRICT ASSIGNMENT**

8 79. Pursuant to Civil L.R. 3-2(c), this case should be assigned to the San Francisco
9 Division of this Court because the action arises in San Mateo County.

10 **V. FACTUAL ALLEGATIONS**

11 **A. Developing marketable biologics and biosimilars is an expensive and complex**
12 **process where access to proven analytical data and methods is highly**
13 **valuable.**

14 **1. Genentech has invested billions of dollars developing life-saving**
15 **biologic medicines.**

16 80. For more than four decades, Genentech has been at the forefront of discovering,
17 developing, manufacturing, and commercializing cutting-edge biopharmaceutical medicines for a
18 variety of serious and life-threatening diseases.

19 81. Unlike “small molecule” drugs that are created solely using chemistry,
20 biopharmaceuticals or “biologics” are recombinant proteins produced by genetically modified
21 living cells. Such medicines are strictly regulated by the United States Food and Drug
22 Administration (“FDA”) and other regulatory authorities abroad, including the United Kingdom’s
23 Medicines & Healthcare Products Regulatory Agency (“MHRA”), the European Medicines
24 Agency (“EMA”), the China Food and Drug Administration (“CFDA”) and the Taiwan Food and
25 Drug Administration (“tFDA”).

26 82. Over the past several decades, Genentech has successfully brought to patients
27 multiple pioneering biologic medicines. For example:

28 a) In 1993, Genentech gained FDA approval for Pulmozyme® (dornase alfa),
which is a recombinant DNase used as an inhalation treatment for children and young adults

1 with cystic fibrosis.

2 b) In 1997, Genentech gained FDA approval for an antibody drug known as
3 Rituxan® (rituximab), which doctors use to treat certain patients suffering from non-Hodgkin’s
4 lymphoma—a type of cancer.⁴ Genentech gained regulatory authorization to market rituximab in
5 other jurisdictions globally, where it is marketed under the trade name MabThera®. Rituxan® has
6 also received subsequent approvals for other indications, including rheumatoid arthritis.

7 c) In 1998, Genentech obtained FDA approval for Herceptin® (trastuzumab),
8 which is used to treat metastatic breast cancer patients with tumors that overexpress the HER2
9 gene. Herceptin® has also more recently received approval as an adjuvant therapy for certain
10 breast cancer patients and to treat some forms of metastatic gastric cancer.

11 d) In 2004, Genentech received FDA approval to market Avastin®
12 (bevacizumab) for the treatment of metastatic colorectal cancer. Avastin® received subsequent
13 approvals for other types of cancer.

14 e) In May 2016, Genentech obtained FDA approval of Tecentriq®
15 (atezolizumab) for the treatment of a type of advanced bladder cancer. Six months later it was
16 additionally approved for the treatment of a type of metastatic lung cancer. Tecentriq® targets
17 PD-L1, a protein found on certain immune cells and cancer cells, and is the first FDA-approved
18 PD-L1 inhibitor. Tecentriq® is the latest example of a class of medicines known as immune
19 checkpoint inhibitors that are intended to boost the body’s immune response to certain cancers.

20 **2. In recent years, a large, rapidly growing, and lucrative market has**
21 **emerged for “biosimilars” to compete with biologics.**

22 83. The market for traditional chemically-synthesized brand name pharmaceuticals has
23 experienced competition from generic drugs for more than 30 years under the Hatch-Waxman
24 Act. That legislation made it easier and less expensive to bring a generic drug to market by
25 dispensing with the need for lengthy human clinical trials and allowing a company to obtain
26 regulatory approval for a generic drug based on a showing that the generic has the same active

27 ⁴ Rituximab was first discovered by IDEC Pharmaceuticals (now known as Biogen Inc.). Biogen
28 and Genentech have jointly developed and co-marketed Rituxan® in the United States since
receiving FDA approval in November 1997.

1 ingredients and works the same way in the patient’s body as the brand name drug. By contrast,
2 the market for lower cost versions of biologic medicines, called “biosimilars,” has emerged
3 relatively recently.

4 84. Biologic medicines are specially engineered proteins that are produced in and
5 purified from living cells using highly specialized, complex manufacturing processes. Because of
6 differences resulting from making these proteins in different living cells, and some unavoidable
7 variability in other parts of the complex manufacturing processes, there is no way to create an
8 identical generic product as is possible with traditional chemical pharmaceuticals. Aspects of the
9 detailed molecular structure of the protein will vary depending on the specific parameters of the
10 manufacturing process. In recent years, regulatory authorities throughout the world have begun
11 allowing a shorter, less expensive regulatory pathway for biosimilars that is based on a showing
12 that the biosimilar is highly similar to an existing biologic medicine. These abbreviated
13 regulatory approval pathways allow biosimilar applicants to rely largely on the human clinical
14 trials conducted by the innovator companies (like Genentech) whose novel medicines they intend
15 to mimic, reducing the time and expense otherwise required to gain regulatory approval.

16 85. But to benefit from the time and cost savings afforded by the abbreviated
17 biosimilar approval pathways (with fewer and shorter clinical trials), biosimilar manufacturers are
18 required to provide robust analytical data showing biosimilarity. For example, the FDA has
19 provided Guidance for the Industry regarding “Quality Considerations in Demonstrating
20 Biosimilarity of a Therapeutic Protein Product to a Reference Product.”⁵ The FDA explained in
21 this Guidance that “[c]omparative analytical data provide the foundation for a biosimilar
22 development program and can influence decisions about the type and amount of animal and
23 clinical data needed to support a demonstration of biosimilarity.”

24 86. The global biotech industry anticipates a huge, expanding market for biologics and
25 biosimilars. This expected exponential growth is based in part on the fact that the primary patent

26 ⁵ U.S. Dep’t of Health & Human Svcs., Food & Drug Administration, *Quality Considerations in*
27 *Demonstrating Biosimilarity of a Therapeutic Protein Product to a Reference Product*,
28 <https://www.fda.gov/downloads/drugs/guidances/ucm291134.pdf>. Apparently recognizing the
significance of this FDA Guidance to her illicit consulting work for JHL, Ms. Lam downloaded a
copy of this Guidance document to her “JHL” desktop folder in June 2015.

1 protection for many blockbuster biologic medicines will begin to expire over the next several
2 years. Indeed, JHL’s website states that “[o]ver \$100 billion of biologic pharmaceutical products
3 are expected to lose patent protection and many large monoclonal antibody therapies are coming
4 off patent globally after 2018.” JHL’s website goes on to tout the anticipated impact of
5 biosimilars on the market for biologics: “Development of biosimilars is expected to restrain
6 biologics year on year growth and take away market shares from biologics.”⁶

7 **3. Developing biosimilars requires complex data analysis, and access to**
8 **an innovator’s trade secrets would aid the process significantly.**

9 87. The process of biosimilar development is complex, and critical to a manufacturer’s
10 success. As one observer has noted, for biologics, “the product is the process.”⁷ For that reason,
11 “biosimilar manufacturers rely much more on production processes as a critical feature to produce
12 a reference biologic.”⁸

13 88. To obtain the comparative analytical data required for regulatory approval of a
14 biosimilar, the biosimilar manufacturer must run a series of tests on both the reference product
15 (here, the approved Genentech medicine) and the biosimilar product, producing test results
16 showing the two products are highly similar in terms of safety, purity, and potency. While some
17 analytical methods are standardized, many of the testing methods are unique and proprietary to
18 the original manufacturer. For example, the United States Pharmacopeia (USP) Council of
19 Experts establishes and publishes monographs containing standard methods for assessing the
20 identity, strength, quality and purity of drug products. But this publicly available information is
21 different, and less specific, than the confidential and proprietary test methods and specifications
22 developed by innovator companies like Genentech. The USP’s website provides an instructive
23 “infographic” that explains the difference in the purpose and scope between the “Public Standard”
24 set forth in a USP monograph and the “Private Specifications” created and used by the
25 manufacturer, including that the Private Specifications are “[k]nown only to the manufacturer and

26 ⁶ Biosimilars: High Quality Affordable Biologics, JHL, <http://www.jhlbiotech.com/biosimilars/>.

27 ⁷ Erwin A. Blackstone & Joseph P. Fuhr, Jr., *The Economics of Biosimilars*, Am. Health & Drug
28 Benefits, Vol. 6, No. 8 (Sept./Oct. 2013).

⁸ *Id.*

1 regulator,” “[c]an only be used by regulator and company that developed it,” and are “[b]ased on
2 proprietary knowledge and information.”⁹ Also proprietary to the original manufacturer are the
3 detailed, product-specific commercial manufacturing specifications for a given medicine.¹⁰
4 Lacking access to that proprietary information, biosimilar manufacturers are expected and
5 required to develop and implement their own analytical methods, tests, and manufacturing
6 specifications to successfully manufacture and obtain regulatory approval for a biosimilar.

7 89. Having access to the innovator’s proprietary test procedures, protocols, results, and
8 specifications for the reference product would save a biosimilar manufacturer a great deal of time
9 and expense that it would normally be required to spend to independently develop and implement
10 its own procedures and processes that are rigorous enough to pass regulatory muster. Saving time
11 is extremely valuable for biosimilar manufacturers, since getting to market quicker is a key
12 commercial goal and translates to potentially hundreds of millions of dollars in increased product
13 sales revenue and market share.

14 90. Moreover, when approving or rejecting a biological medicine for commercial sale,
15 regulatory agencies do more than consider the ultimate molecules produced—they also enforce
16 rigorous quality standards throughout the manufacturing process. Regulatory authorities demand
17 that producers adhere to “Good Manufacturing Practices” (“GMP”) that ensure
18 biopharmaceuticals are consistently produced with the quality, safety, and effectiveness necessary
19 for use in humans. Regulators regularly inspect or audit biopharmaceutical manufacturing
20 facilities to ensure they are GMP-compliant. Developing manufacturing processes and
21 specifications to satisfy GMP standards is a critical undertaking for any biopharmaceutical
22 company, but it is an expensive and demanding process.

23
24 ⁹ The Role of a Public Drug Quality Standard, U.S. Pharmacopeial Convention,
<http://qualitymatters.usp.org/sites/default/files/user-uploaded-files/Critical-Role-of-Public-Standard-Infographic.pdf>.

25 ¹⁰ In draft biosimilar development guidelines published by the EMA that Xanthe downloaded to
26 her “JHL” folder in 2014, the EMA itself “acknowledged that the manufacturer developing a
27 biosimilar would normally not have access to all information that could allow an exhaustive
28 comparison with the reference medicinal product, particularly with regards to the manufacturing
process.” (European Medicines Agency, Guideline on similar biological medicinal products
containing biotechnology-derived proteins as active substance: quality issues (revision 1)
EMA/CHMP/BWP/247713/2012) [WC500127960.pdf]

1 91. Problems with manufacturing facility maintenance and validation processes can
2 lead to costly delays. For example, in August 2017 the FDA issued a Form 483 (a pre-
3 enforcement auditor's report of possible regulatory violations) to Biocon, a biosimilar
4 manufacturer attempting to develop and market a biosimilar to Genentech's Herceptin®
5 medicine. The FDA found deficiencies in a range of manufacturing issues, including aseptic
6 processing, microbiological monitoring for controlled environments, data recording, cleaning and
7 maintenance of equipment, and even Biocon's procedure for buying sterile gloves for
8 employees.¹¹ Analysts reviewing the citation noted that problems in the manufacturing processes
9 can result in costly delays to biosimilar approval. This proved true for Celltrion, Inc. in April
10 2018, when the FDA rejected its marketing applications for biosimilar versions of Rituxan® and
11 Herceptin® based on its inspection of Celltrion's South Korean facility which revealed microbial
12 contamination risks and inadequate training in addition to media fill deficiencies.¹²

13 92. As the examples above make clear, having access to the standard operating
14 procedures and maintenance and equipment validation processes that supported the regulatory
15 approval for the innovator's reference product would be highly valuable to a biosimilar
16 manufacturer such as JHL.

17 **B. Genentech scrupulously protects its confidential, proprietary, and trade**
18 **secret information.**

19 93. Because Genentech's confidential, proprietary, and trade secret information is so
20 critical to its operations, Genentech takes the protection of that information seriously and has
21 instituted multiple safeguards to prevent its unauthorized disclosure or misappropriation.

22 a) As a condition of employment, Genentech requires every employee to sign
23 a written agreement concerning non-disclosure of proprietary information.

24 b) Genentech has developed and distributed to all employees written policies

25 ¹¹ FDA Form 483 issued to Biocon Limited on June 3, 2017, [https://www.fda.gov/downloads/](https://www.fda.gov/downloads/Drugs/GuidanceComplianceRegulatoryInformation/CDERFOIAElectronicReadingRoom/UCM569851.pdf)
26 [Drugs/GuidanceComplianceRegulatoryInformation/CDERFOIAElectronicReadingRoom/UCM569851.pdf](https://www.fda.gov/downloads/Drugs/GuidanceComplianceRegulatoryInformation/CDERFOIAElectronicReadingRoom/UCM569851.pdf))

27 ¹² See Celltrion's Statement on CRLs from the U.S. FDA for rituximab and trastuzumab
28 biosimilar (<https://www.celltrion.com/en/pr/newsDetail.do?seq=482>); FDA Warning Letter 320-18-2 issued to Celltrion, Inc. on January 26, 2018, <https://www.fda.gov/ICECI/EnforcementActions/WarningLetters/ucm594395.htm>)

1 governing employees' conduct including policies regarding use, handling and non-disclosure of
2 confidential information and avoiding conflicts of interest that may compromise Genentech's
3 proprietary information.

4 c) Genentech ensures that employees are aware of the strictures of its policies
5 governing employee conduct by requiring employees to annually certify compliance with these
6 policies.

7 d) Genentech makes adherence with its policies, including the policies
8 concerning nondisclosure of confidential information, a condition of employment, provides
9 procedures for employees to report suspected noncompliance, and disciplines employees for
10 violating such policies, up to and including termination.

11 e) Genentech has implemented robust document control systems to protect its
12 confidential, proprietary, and trade secret information. For example, Genentech computer
13 systems and electronic document repositories are password-protected and accessible only to
14 employees and other authorized persons who possess a company-issued user name and a current
15 password.

16 f) Genentech takes steps to ensure that no confidential information is
17 disseminated at conferences or in other public forums.

18 94. Genentech has taken all of these steps to prevent its current and former employees,
19 including specifically Xanthe and Quach, from inappropriately disclosing and misusing its
20 confidential, proprietary, and trade secret information. But Xanthe and Quach knowingly violated
21 and surreptitiously evaded the measures Genentech has put in place.

22 **1. As with all its employees, Genentech required Xanthe, Allen,**
23 **Jordanov, Lin, and Quach to sign a Proprietary Information and**
Inventions Agreement.

24 95. When Xanthe was hired in 1986, Genentech required her to sign, as a condition of
25 employment, an "Employee's Proprietary Information and Inventions Agreement" ("Proprietary
26 Information Agreement"). *See* Ex. B (Proprietary Information Agreement). Xanthe signed that
27 agreement on August 19, 1986. By signing the Proprietary Information Agreement, Xanthe
28 confirmed that, in consideration of her employment and the compensation received, she would

1 “keep in confidence and trust all Proprietary Information.”

2 96. When Quach was hired in 1992, Genentech required him to sign, as a condition of
3 employment, a Proprietary Information Agreement. *See* Ex. C (Proprietary Information
4 Agreement). Quach signed that agreement on September 12, 1992. By signing the Proprietary
5 Information Agreement, Quach confirmed that, in consideration of his employment and the
6 compensation received, he would “keep in confidence and trust all Proprietary Information.”

7 97. All of the other former Genentech employee Defendants here—Allen Lam, Racho
8 Jordanov, and Rose Lin—were also required to sign, as a condition of their employment, a
9 Proprietary Information Agreement that was substantially similar to those signed by Xanthe and
10 Quach.

11 98. These Proprietary Information Agreements define “Proprietary Information” as
12 “information that has been created, discovered, developed, or otherwise become known to the
13 Company . . . and/or in which property rights have been assigned or otherwise conveyed to the
14 Company, which information has commercial value in the business in which the Company is
15 engaged.” By way of illustration, the Proprietary Information Agreements list “trade secrets,
16 processes, formulas, data and know-how, improvements, inventions, techniques, marketing plans,
17 strategies, forecasts, and customer lists” as examples of Proprietary Information.

18 99. By executing the Proprietary Information Agreement, Xanthe and Quach agreed
19 that they would “not use or disclose any Proprietary Information or anything relating to it without
20 the written consent of the Company.” They further agreed they would “not, without the
21 Company’s express written consent, engage in any employment or activity other than for the
22 Company in any business in which the Company is now or may hereafter become engaged.”
23 They further agreed that, upon termination of their employment for any reason, they each would
24 “deliver to the Company all documents and data of any nature pertaining to my work with the
25 Company and [would] not take with me any documents of [sic] data of any description or any
26 reproduction of any description containing or pertaining to any Proprietary Information.”

27
28

1 **2. Genentech’s policies governing employee conduct prohibit disclosure**
2 **and misuse of its confidential, proprietary and trade secret**
3 **information.**

4 100. At all relevant times, Genentech’s written policies governing employee conduct
5 contained strict rules concerning the protection of Roche and Genentech’s confidential
6 information. Prior to March 2011, Xanthe’s (and others’) duties as a Genentech employee were
7 governed by the Genentech Good Operating Principles (“GGOP”). *See* Ex. D. The GGOP
8 required employees to “[p]rotect Genentech’s confidential information from inappropriate
9 disclosure to others” and prohibited employees from “us[ing] Genentech’s confidential
10 information for personal benefit or for a third party.” Further, the GGOP provided that
11 Genentech’s confidential and proprietary information must be used only for Genentech’s benefit
12 and not disclosed to others or used for personal profit or for the benefit of others outside of
13 Genentech.

14 101. Since March 2011, the Roche U.S. Pharma Code of Conduct (“Code of Conduct”)
15 has governed Genentech employees, including Xanthe and Defendant James Quach. *See* Ex. E.
16 The Code of Conduct expressly provides that “employees may not (either during or after
17 employment) give or release any trade secret, proprietary information [or] confidential
18 information . . . acquired during employment with Roche or Genentech to anyone not employed
19 by Roche or Genentech or to any other employee not having a current, legitimate business need to
20 know such secret or information unless authorized by management.” To this end, the Code of
21 Conduct expressly prohibits employees from disclosing proprietary information in public fora
22 without consulting or receiving approval from the employee’s manager and department head,
23 followed by review from legal or other departments, depending on the nature of the information
24 being disclosed; requires employees to “appropriately safeguard[]” company computer systems to
25 prevent the unauthorized copying of information; and emphasizes that employees must refrain
26 from sharing confidential information even after termination of their employment.

27 102. The Code of Conduct also contains clear policies relating to employees’ electronic
28

1 communications.¹³ See Ex. D at 45 (E-Communications Policy). It provides that employees may
2 use company “electronic facilities,” including computers, phones, network, and email, for
3 “personal, non-business purposes” only if “such use does not interfere with [] work performance
4 or company business.” Employees may not “forward [] email to non-Roche or Genentech email
5 accounts” or “send company confidential information outside of the Roche Group.”

6 **3. Genentech requires employees to be trained on its policies and to**
7 **certify their knowledge of and compliance with those policies.**

8 103. Under both the GGOP and the Code of Conduct, every Genentech employee is
9 required to take training and certify compliance with the company’s policies including those
10 regarding protection of Genentech’s confidential information. Under the GGOP, managers were
11 required to “make sure . . . employees fully understand and adhere to our GGOP.”

12 104. Xanthe was trained on the GGOP in 2008 and certified compliance with the GGOP
13 on February 4, 2011. Xanthe took Genentech’s Code of Conduct training on April 8, 2011, and
14 certified compliance with the Code of Conduct on multiple occasions thereafter, including on July
15 5, 2017; July 2, 2016; July 10, 2015; May 6, 2014; and May 13, 2013.¹⁴

16 105. The annual certification requires Genentech employees to certify that they have
17 not violated the Code of Conduct, and specifically asks whether employees are aware of “any
18 conduct either by yourself or others that has occurred that you believe may violate any federal,
19 state, or local law, regulation, rule, or other requirement, or any Company policy, procedure, or
20 directive.”

21 106. Quach took Genentech’s Code of Conduct training, and certified compliance with
22 the Code of Conduct on June 8, 2014. He took an Ethics Certification in May 2015, and a
23 Records Management & E-Communications training in March 2013 and again in November
24 2015.

25 107. Quach and Xanthe also received specific instructions on protecting Genentech’s

26 _____
27 ¹³ Xanthe certified compliance with Genentech’s e-communications policy on January 5, 2016;
March 22, 2013; and September 1, 2010.

28 ¹⁴ Xanthe also completed Genentech’s ethics certification on March 16, 2015 and November 12,
2014.

1 confidential, proprietary and trade secrets as part of Genentech’s Information Security End User
2 Awareness training. The training explains, among other things, that employees must always have
3 their employee badges in order to enter controlled areas; that USB drives containing confidential
4 information must be properly stored and locked at all times; that company emails may not be
5 forwarded to personal accounts; that employees may not use cameras or other recording devices
6 in secure areas; that employees may never share their password with anyone; that employees may
7 never let anyone else use their badge; and that employees “all have a responsibility to report
8 suspected security incidents for investigation,” including “any unauthorized access to Roche
9 information.” In addition, the training materials define trade secrets as information that is not
10 publicly available and may provide a competitive advantage, and explains that such secrets
11 include: “lab information, formulas, and compounds”; “company processes, procedures, and
12 practices”; and “manufacturing and quality control data.” Xanthe completed this training on July
13 16, 2014, and Quach completed it on August 14, 2014.

14 **4. Genentech requires adherence to its policies, expects employees to**
15 **report any suspected noncompliance, and strictly enforces its policies**
16 **and proprietary agreements.**

17 108. The GGOP provided that any violation of its policies “could result in disciplinary
18 actions up to and including termination of employment with Genentech.” Similarly, adherence to
19 Genentech’s Code of Conduct is a mandatory “condition of employment.” The policy provides
20 that Genentech will “not tolerate violations of the Code of Conduct” and that “[e]mployees must
21 be aware that such violations can have serious consequences for the company and for themselves
22 and that they will be held accountable.” Genentech further cautions employees that violating the
23 Code of Conduct “is a disciplinary offense and may result in a disciplinary action up to and
24 including termination of employment, as well as civil and criminal penalties under state and
25 federal laws.”

26 109. Under both the GGOP and Code of Conduct, Genentech expects its employees
27 promptly to report suspected or actual violations and provides procedures and mechanisms to do
28 so, including a toll-free compliance hotline that is available 24 hours a day, every day. Here, this
policy and the availability of the compliance hotline led Genentech to discover Xanthe’s

1 extensive misconduct and the other named defendants' involvement, despite Xanthe's efforts to
2 conceal her actions.

3 110. Genentech has rigorously enforced its GGOP, Code of Conduct, and Proprietary
4 Information Agreements with employees. Over the past several years, Genentech has taken
5 several employment actions, up to and including termination, against employees who have
6 breached these policies and agreements.

7 **5. Genentech has implemented robust document control systems and**
8 **physical security measures to protect its confidential information.**

9 111. At all relevant times, Genentech has maintained and required its employees to
10 maintain its confidential and proprietary information and data in secure document management
11 systems. For example, Genentech currently uses a document control system called Condor.
12 Condor serves as a protected repository for controlled documents—namely, documents
13 Genentech references in support of regulatory filings and in compliance with regulatory
14 requirements. Prior to using Condor, Genentech employed a similar document control system
15 called DocLink.

16 112. Both DocLink and Condor are password-protected, and accessible only to
17 Genentech employees and authorized contractors.

18 113. Similarly, Genentech's email system and computer servers are access-controlled.
19 Genentech employees can gain access to their Genentech email and the company's servers only
20 by using a unique "UNIX id" and password.

21 114. Complementing its document control system, Genentech also maintains robust
22 physical security measures. In general, only Genentech employees and authorized contractors are
23 granted regular permission to enter Genentech's facility. Each employee's or authorized
24 contractor's badge serves as an electronic key-card, which must be used to enter any of the
25 company's secure areas. All laboratories and offices are within the secure perimeter.

26 **6. Genentech routinely redacts confidential information from all of its**
27 **public filings and works with the FDA to ensure that it does the same.**

28 115. Genentech also guards its trade secret data by implementing strict controls over the

1 information it shares publicly. As specified in an internal guidance document, the company labels
2 certain information as “Commercially Confidential Information” (CCI), which “**should be**
3 **redacted from all documents before release to the public.**” The document explains that
4 information related to chemistry, manufacturing, and controls for the company’s medicines—
5 which includes “[d]ata concerning active substance, formulation, and manufacturing and test
6 procedures and validation” and “information on the test methods used and specification and
7 quantitative acceptance criteria established for the active substance”—will *always* be considered
8 CCI requiring redaction because such information “could give competitors and generic and
9 biosimilar companies substantial advantages.”

10 116. To this end, Genentech ensures that any documents to be shared publicly are
11 redacted to protect this information. The publicly available FDA review materials concerning
12 each of Genentech’s approved drugs contain redactions of Genentech’s confidential methods,
13 data, test results, and product specifications. In addition, when Genentech contributes to
14 published scientific literature, it withholds confidential and proprietary information, including
15 product validation criteria, protocols, test procedures, and the like.

16 **C. Genentech prohibits its employees from engaging in activities that would raise**
17 **conflicts of interest with Genentech, including the conduct alleged herein.**

18 117. The GOP provided specific guidance regarding conflicts of interest. It directed
19 employees to “[a]void conflicts of interest (real or perceived)” and to “[d]isclose to your manager
20 any material transaction or relationship that reasonably could be expected to result in a conflict of
21 interest.” It explained:

22 “A common area in which conflicts of interest may arise are offers to work or
23 consult for another company or other for-profit or non-profit entity or professional
24 group. . . . Your work for Genentech should be your primary focus, and any
25 involvement in activities for the benefit of others should not interfere with your
26 work for Genentech and must be done on your personal time. . . . **In all cases, the
27 activity must not create either a conflict of interest or a risk of disclosure or
28 misuse of Genentech’s confidential information. You may not use or disclose
any confidential Genentech information to the other entity or person.** Ex. D
(emphasis added).

27 118. Likewise, Genentech’s Code of Conduct provides express guidance and
28 prohibitions regarding conflicts of interest. It explains:

1 “Employees should avoid situations where their personal interest could conflict
2 with, or even appear to conflict with, the interests of Roche or Genentech. A
3 conflict of interests exists when an employee uses his/her position, responsibilities
4 or connection with Roche or Genentech for personal or family gain apart from the
5 normal rewards of employment and compensation by Roche or Genentech. **It also
6 exists when an employee’s personal interests are inconsistent with those of
7 Roche or Genentech and create conflicting loyalties. Such conflicting loyalties
8 could cause an employee to give preference to personal or family interests in
9 situations where responsibilities to Roche or Genentech should come first.**
10 For purposes of this policy, family members include, but are not limited to, your
11 spouse **An employee should not take part, or exert any influence, in any
12 transactions where the employee’s own interests may conflict with the best
13 interests of Roche or Genentech.”** Ex. E (emphasis added).

14 119. Further, the Code of Conduct provides “[e]xamples of situations which constitute
15 prohibited conflicts of interest,” including where an employee:

- 16 a) “Has an outside interest which materially impacts on the employee’s time
17 or attention which should be devoted to Roche or Genentech affairs”
18 b) “Has an interest or relationship with an outside individual or company. . .
19 which is inherently unethical or which might . . . [r]ender the employee partial toward the outsider
20 for personal reasons, or influence his/her judgment in making sound business decisions solely in
21 the best interest of Roche or Genentech.”
22 c) “Has any interest or relationship, or acts in a way, which is or may be
23 detrimental to best interests of Roche or Genentech.”
24 d) “Uses or lets others use any confidential knowledge of Roche or Genentech
25 activities for personal gain, or Roche or Genentech property or assets for unauthorized personal or
26 family purposes.”

27 120. The Code of Conduct also provides examples of “specific situations which
28 ordinarily would constitute a prohibited conflict of interests,” including where an employee:

- a) “Has a relatively substantial . . . personal or family investment in an
enterprise which has business relationships with Roche or Genentech as a . . . competitor”
b) “Receives compensation as an employee, an officer, a consultant, or a
member of the board of directors of a supplier, vendor, jobber, agent, consultant, customer or
competitor.”

121. The Code of Conduct also provides strict guidelines regarding permissible

1 “Outside Employment.” It states that Roche and Genentech employees “may not engage in any
2 outside employment, business or other activity for which he/she receives compensation if such
3 activity relates to his/her duties at Roche or Genentech, to his/her profession or to Roche or
4 Genentech’s area of interest, except as may be authorized in writing on the Consultancies &
5 Outside Employment Approval Form by the employee’s manager, and if necessary, the
6 employee’s department VP.”

7 122. Genentech employees must seek approval for any “Outside Activities.” The Code
8 of Conduct explains that, “as employees in the highly regulated pharmaceutical industry, it is
9 important to be aware that even voluntary free-time, outside activities related to the business such
10 as board memberships at a local hospital or committee work in a professional organization may
11 raise issues. It is therefore essential that an employee speaks with his or her manager before
12 engaging in outside activities.”

13 123. The Code of Conduct also regulates employees’ participation in external speaking
14 engagements. With respect to all such engagements, the Code of Conduct provides that a
15 “request to participate in a speaking opportunity must be approved in advance of accepting the
16 opportunity by the employee’s supervisor and department head. . . . If the speaking opportunity
17 has been approved, the speech and/or talking points and any visuals (e.g. PowerPoint slides,
18 handouts, etc.) must be reviewed by the approving supervisor and department head to ensure that
19 messages are appropriate and confidential or proprietary information is secure.”

20 124. Genentech has long treated these prohibitions with the utmost seriousness. Indeed,
21 when Defendant Allen Lam was a Genentech employee many years ago, he violated Genentech’s
22 policies against conflicting outside employment. Allen took a sabbatical from Genentech in mid-
23 1998. While on sabbatical, he secured employment with a competitor company, Aradigm.
24 Aradigm learned that Allen was still employed at Genentech and contacted Genentech to alert
25 them to the conflict of interest. Allen admitted that he had accepted a job at Aradigm during his
26 sabbatical and resigned from Genentech. According to Human Resources documentation, during
27 his exit interview, he was admonished about “the seriousness of his accepting other employment
28 with another company while he was still employed at Genentech.” Genentech explained to Allen

1 “that this action was a violation of the terms of our proprietary agreement.” Genentech
2 subsequently took steps to “deactivate all computer systems access for Allen Lam,” telling the IT
3 department to deactivate his systems access “immediately.” Allen was further told that his
4 actions impaired his ability ever to work for Genentech again. Allen “said he understood.”

5 **D. JHL Biotech, Inc. recruited Xanthe and Allen Lam to provide crucial**
6 **assistance, including Genentech trade secrets, to aid its efforts to develop**
7 **biosimilars of Genentech’s medicines.**

8 125. JHL is an aggressively expanding biotech company with significant venture capital
9 support founded by former Genentech employees Racho Jordanov and Rose Lin. It is actively
10 working to bring biosimilar products to market that will compete directly with Genentech’s
11 medicines.

12 126. As set forth below, JHL knowingly solicited and accepted Xanthe’s assistance in
13 developing JHL products while she was working at Genentech. In her capacity as a JHL agent
14 (and, through her husband’s JHL stock holdings, part-owner of JHL), Xanthe provided JHL with
15 critical information and support—including Genentech confidential, proprietary, and trade secret
16 information—starting in 2013 and continuing through 2017 during a crucial development period
17 for JHL’s biosimilars of Genentech’s Rituxan®, Pulmozyme®, Avastin®, and Herceptin®
18 medicines, and JHL’s efforts to create and validate biopharmaceutical manufacturing processes at
19 its facilities.

20 **1. Xanthe Lam downloaded and compiled scores of Genentech’s**
21 **confidential, proprietary, and trade secret documents for use at JHL.**

22 127. Starting in or around May 2013, Xanthe began downloading and saving to her
23 Genentech-issued laptop computer hundreds of confidential and proprietary Genentech
24 documents that contained trade secret information concerning the four Genentech products JHL
25 intended to mimic—Rituxan®, Pulmozyme®, Herceptin®, and Avastin®. These files included
26 confidential “Pharmaceutical R & D Technical Reports,” stability studies, mixing studies,
27 degradation studies, validation reports, testing protocols, and other highly confidential reports,
28 procedures, and analyses. The materials Xanthe downloaded and saved to her laptop correspond
precisely with the biosimilar drugs JHL was developing.

1 128. There is no legitimate work-related reason why Xanthe would have needed to
2 compile this collection of information on her laptop computer.

3 129. The improper nature of Xanthe's downloading activity is further confirmed by the
4 manner in which she stored the documents. She placed them in folders that she created on her
5 laptop's hard-drive using a folder structure and nomenclature that makes clear that she compiled
6 the confidential Genentech documents to help JHL's biosimilar development efforts. For
7 instance, her folders included the following: "Avastin_JHL," "Herceptin_JHL,"
8 "Pulmozyme_JHL," and "Rituxan_JHL."

9 130. Additionally, Xanthe routinely saved internal JHL documents concerning the
10 relevant JHL biosimilar in these folders alongside Genentech's confidential documents
11 concerning the branded Genentech medicine.

12 131. Xanthe's folder structure reveals the scope of her efforts to aid Genentech's
13 competitor in its drug development activities. To take but one example, the "Rituxan_JHL"
14 folder contains the following sub-folders, among others:

15 a) "1101_Form." This subfolder is named for the product known as JHL
16 1101, which is JHL's biosimilar of Rituxan®. The subfolder contains a series of folders and
17 documents, including confidential Genentech Quality Control documents such as "Certificates of
18 Analysis," Genentech's "Validation Master Plan Report" for Rituxan®, and Genentech's
19 "Stability Protocol for Rituxan Drug Product." It also contains a subfolder full of JHL
20 Formulation Development Presentations (subfolder "JHL1101_Form_Dev"), which track JHL's
21 efforts to replicate Genentech's Rituxan® medicine.

22 b) "Assays." This subfolder contains several confidential test protocols from
23 Genentech's files.

24 c) "Assays AVP & AVR." This subfolder contains a trove of confidential
25 "Assay Validation Protocols" and "Assay Validation Reports" from Genentech's files.

26 d) "Rituxan Tech Reports." This subfolder contains a host of confidential
27 Technical Reports regarding Rituxan®, from Genentech's files.

28 e) "Stability Protocol and CofA." This subfolder contains several

1 confidential Stability Protocol documents for Rituxan® as well as Certificates of Analysis, from
2 Genentech’s files. The folder also contains JHL stability protocols for its Rituxan® biosimilar.

3 132. Xanthe’s “Pulmozyme_JHL” folder likewise contains an array of confidential,
4 proprietary, and trade secret Genentech documents, including subfolders entitled “Assay VP &
5 VR,” “Assays for DP release only,” “Stability and Release Assays,” and “DS & DP Stability
6 Protocols & CofA.” The folder also contains a subfolder called “JHL formulation protocol,”
7 which includes JHL formulation protocols—edited by Allen Lam—for its Pulmozyme®
8 biosimilar. In another subfolder labeled “JHL1922”, which refers to JHL’s Pulmozyme®
9 biosimilar named JHL 1922, there is a draft of a Stability Protocol for JHL 1922, in which
10 “Xanthe Lam” inserted edits and comments including testing parameters copied verbatim from
11 Genentech’s confidential Stability Protocol for Pulmozyme®, a copy of which Xanthe had saved
12 to her “Pulmozyme_JHL” folder. There is no valid, work-related reason why Xanthe should have
13 been editing JHL documents using her Genentech computer (or any computer, for that matter),
14 and no valid reason why she should have been storing highly sensitive formulation, testing, and
15 analytical data regarding a Genentech medicine in the same folder as documents regarding a
16 competitor’s biosimilar for that medicine.

17 133. Xanthe’s “Herceptin_JHL” and “Avastin_JHL” folders likewise contain an array
18 of confidential, proprietary, and trade secret Genentech documents, including subfolders entitled
19 “Assay VP & VR,” “Assays,” and “Stability Protocol & CofA.” As is true of her “Rituxan_JHL”
20 and “Pulmozyme_JHL” folders, there is no valid, work-related reason why Xanthe should have
21 been compiling highly sensitive formulation, testing, and analytical data regarding Genentech
22 products, much less storing them in folders labeled “JHL”.

23 134. Xanthe’s “Beigene (2109)” folder contains materials relating to JHL’s formulation
24 work with BeiGene on a product targeting the same pathway (anti-PD-L1) as Genentech’s
25 Tecentriq®. Xanthe downloaded those materials in April and July of 2015, when she was
26 simultaneously serving as Genentech’s Formulation Lead for Tecentriq® and had many highly
27 confidential trade secret materials relating to development of Tecentriq® saved on her
28 Genentech-issued laptop computer.

1 135. Further, logs from Xanthe’s Google Chrome download history reveal that she also
2 used a personal Google Gmail account to download JHL files to her Genentech-issued laptop.

3 136. The files located on Xanthe’s laptop computer contain Genentech trade secrets.
4 Genentech has not and does not disclose them to third parties—especially competitors or potential
5 competitors. Some documents may be disclosed to the FDA in the course of regulatory
6 submissions, but this is done on the express understanding that the agency will not disclose them
7 to the public.

8 137. The files located on Xanthe’s laptop have significant commercial value to
9 Genentech. They represent the culmination of hundreds of millions of dollars of investment in
10 research and development, as well as significant amounts of employee time, laboratory work, and
11 corporate resources.

12 **2. Xanthe and Allen Lam worked directly for JHL on biosimilar**
13 **formulation at the direction of Racho Jordanov and Rose Lin.**

14 138. On information and belief, Allen Lam began working for JHL in or about June
15 2013.

16 139. According to an email written by Xanthe Lam, at around that time, Allen Lam
17 spent six weeks at JHL’s facility in Taiwan, working “on analytical assay development and
18 evaluation for biosimilars.” In November 2013, Xanthe wrote to a friend that “Allen has joined
19 the company [JHL] and spent sometime [sic] there.”

20 140. Allen is listed as a pre-IPO investor in JHL.

21 141. Allen appears as a co-author of several internal JHL Formulation Development
22 presentations, dating from January 2014 to April 2015. Xanthe maintained copies of these
23 documents on her Genentech-issued laptop computer. The metadata for several of these JHL
24 presentations lists “Xanthe Lam” as the author.

25 142. In late September 2013, Defendants Racho Jordanov and Rose Lin emailed Xanthe
26 Lam at her personal email address to offer her a consulting job for JHL. Xanthe responded
27 shortly thereafter indicating that she would come to Taiwan to start her consulting work for JHL
28 in December 2013 in conjunction with JHL’s grand opening ceremony scheduled for December

1 5, 2013. Xanthe also exchanged messages with Lin and Jordanov about the number of weeks that
2 Xanthe would spend in Taiwan, and Xanthe indicated to them that it would depend on her ability
3 to find someone to cover for her on her ongoing projects for Genentech. Xanthe, Lin, and
4 Jordanov also discussed the raw materials and equipment that Xanthe would need to conduct
5 formulation work on two of JHL's biosimilars, JHL 1101, designed to mimic Rituxan®, and JHL
6 1188, designed to mimic Herceptin®.

7 143. Before, during, and after this period, Racho Jordanov, Rose Lin, and JHL knew
8 that Xanthe was employed by Genentech. On information and belief, in September 2013,
9 Jordanov and Lin invited Xanthe via her personal email to come and work in-person on
10 formulation in JHL's lab in Taiwan; Xanthe told them she would come for several weeks in
11 December if she could find someone to cover her duties at Genentech.

12 144. On October 11, 2013, Xanthe forwarded the announcement of her Genentech
13 promotion to Principal Scientist to her friend Kim Chan, a professor at the University of Sydney.
14 She also offered to help Professor Chan's son, Defendant John Chan, secure a job at Genentech.
15 In subsequent correspondence with Professor Chan, Xanthe described Allen Lam's role at JHL,
16 and also stated that she "will go with him in December," arriving in Taipei on December 2, 2013.
17 Xanthe further explained: "I will spend 4 weeks at JHL Biotech o[n] my sabbatical until Dec.
18 30."

19 145. In an October 27, 2013 email to her niece, Xanthe stated, "I will be taking my
20 sabbatical leave from my company this December (Dec. 2-31st) and *joining a biotechnology*
21 *company in Taiwan* as a Visiting Scientist for one month." (emphasis added).

22 146. In truth, Genentech HR records make clear that Xanthe took no such "sabbatical"
23 from Genentech in December 2013. Xanthe appears not to have informed her superiors or
24 coworkers that the purpose of her trip to Taiwan was to work at JHL as a "Visiting Scientist," or
25 in any other capacity. On the contrary, she repeatedly described her trip internally as a
26 "vacation," during which she was "traveling in Asia." That was false. In fact, Xanthe used her
27 time off to work directly for a competitor, armed with the trove of documents she had
28 misappropriated containing Genentech confidential, proprietary, and trade secret information.

1 147. When discussing her month-long absence from Genentech with her supervisors or
2 colleagues—during a crucial period for JHL’s biosimilar development efforts—she made no
3 mention whatsoever of her or her husband’s role at JHL. Her silence on the matter speaks
4 volumes; her work at JHL was in flagrant violation of her Proprietary Information Agreement,
5 Genentech’s Code of Conduct, and the law.

6 148. On October 29, 2013, Xanthe sent herself a file from her Genentech email address
7 to her personal email address, with the subject “Formulation.” The email attached a JHL
8 presentation entitled “JHL 1101.ppt,” which concerned JHL’s efforts to create a Rituxan®
9 biosimilar.

10 149. On December 2, 2013, Xanthe used her Genentech-issued laptop computer to
11 create a document entitled “JHL Formulation strategy.doc.” Although the document’s metadata
12 lists “Genentech” as its author, it clearly concerns formulation strategy regarding JHL products,
13 not Genentech products.

14 150. The JHL Formulation strategy document lists three JHL products: “JHL 1101,”
15 “JHL 1921,” and “JHL 1188.” As noted, JHL 1101 refers to a proposed biosimilar for
16 Genentech’s Rituxan® medicine. On information and belief, the second product, JHL 1921
17 refers to a proposed biosimilar for Genentech’s Pulmozyme® medicine.

18 151. In her JHL Formulation strategy document, Xanthe appears to plot out how she
19 will aid JHL in developing a Rituxan® biosimilar. After noting that “[o]ppportunity exists for
20 improvement,” Xanthe set forth her three-step plan to “[i]mplement improved IV liquid
21 formulation ASAP.” First, she would “[i]nitiate formulation screening” during the week of
22 December 2, 2013. Second, she would “[s]elect potential formulation based on a 3-month
23 accelerated and stressed stability study.” Third, she would “[c]onfirm selected formulation by
24 freeze/thaw study, agitation study, concentration dependent study and long-term real time
25 stability study.”

26 152. Xanthe traveled to Taiwan on or about December 2, 2013, to work at JHL.
27
28

1 153. Xanthe was present at a grand opening of JHL’s manufacturing facility in Taiwan
2 on December 5, 2013, and was photographed raising a glass alongside Racho Jordanov, Rose Lin,
3 and Allen Lam, among others:



12 *Allen and Xanthe Lam (first and second from right), toast the grand opening of JHL’s manufacturing facility in
13 Taiwan alongside Racho Jordanov and Rose Lin (first and second from left)*

14 154. Date and location metadata embedded in the photographs found on Xanthe’s
15 devices confirm they were taken at JHL’s headquarters and elsewhere in Taiwan on December 5,
16 2013.

17 155. Coincidentally, on December 4, 2013, a paralegal in Genentech’s legal department
18 emailed Xanthe to discuss imaging her computer in response to a litigation hold notice for an
19 unrelated legal matter. Xanthe responded that the imaging would need to wait until she returned
20 from her “vacation in Asia.” The paralegal responded, “Is the computer [] with you in Asia?”
21 Making no mention of the Genentech-issued laptop computer on which she had stored hundreds
22 of confidential Genentech and JHL documents, Xanthe replied, “No. I have a desktop computer.”
23 Xanthe’s desktop computer was imaged upon her return from Taiwan. The laptop computer that
24 Xanthe concealed from the paralegal was not imaged at that time.

25 156. In truth, Xanthe did have her Genentech-issued laptop computer with her in
26 Taiwan—the same laptop on which she had downloaded and organized Genentech trade secret
27 information within JHL-labeled folders. An analysis of that laptop has revealed that Xanthe
28 connected it to JHL’s Wi-Fi network on or about December 26, 2013.

1 157. While in Taiwan, Xanthe went about her work as a JHL employee and agent,
2 assisting JHL's formulation and analytical development efforts. Jordanov and Lin worked closely
3 with Xanthe during that time, attending meetings together on formulation strategy for JHL's
4 biosimilars of Genentech's Rituxan®, Pulmozyme®, and Herceptin® medicines. Throughout
5 December 2013, they also exchanged email messages with Xanthe (all on Xanthe's personal
6 email account) concerning the formulation strategy for these products.

7 158. On December 17, 2013, Xanthe emailed her friend, Professor Kim Chan, at the
8 University of Sydney, to enlist his help in developing a biosimilar of Genentech's Pulmozyme®
9 product for JHL. After posing a few technical questions about the drug's formulation, Xanthe
10 suggested that Professor Chan enter into a consulting agreement with JHL to help develop its
11 Pulmozyme® biosimilar. When Professor Chan responded with the requested information,
12 Xanthe told him to expect a contact from Racho Jordanov and Rose Lin directly, adding,
13 "Although JHL is a very small start-up biotech in Taiwan, but [sic] they got a lot of money from
14 the investors (USD \$40M so far). Don't let them take the advantage of getting information and
15 service for free (they always do)."

16 159. On December 21, 2013, Professor Chan's son, John Chan, emailed Xanthe to ask
17 for her help in securing a job at JHL. The two then discussed over email employment
18 possibilities at both Genentech and JHL. On December 24, 2013, Xanthe emailed John Chan
19 about JHL. She told him that she had to "go to the lab to coach and help" with JHL's formulation
20 efforts, and that she was effectively in charge of JHL while the company's executives were in the
21 United States for the holidays:

22 **I have been at JHL as a consultant on formulation development since Dec.**
23 **1st, my last day is this Friday, 12/27.** Therefore, I have been out of my office at
24 Genentech for almost a month and have no no [sic] idea if there is any opening in
25 my department or the drug delivery group. I will update you the chance of having
a job at Genentech when I return to work after the New Year.

26 The chance for you to have a job at JHL may be higher if you don't mind the
27 salary. They are still hiring. I think they need more people working on
28 formulation (so far there is only one person). **I have to go to the lab to coach
and help. All the senior people are back in the US for the holidays and I am
the only one left behind to [be] in charge of the company this week.** They have
no Christmas day off (I have to go to work tomorrow, Dec. 25th).

1 (emphasis added).

2 160. Xanthe returned to Genentech on or about January 2, 2014. Her work for JHL,
3 however, continued unabated. On February 13, 2014, Xanthe emailed John Chan to let him know
4 that she had asked JHL to create a position of “formulation scientist” for him.

5 161. Chan ultimately had a telephone interview with Rose Lin on February 20, 2014,
6 during which they discussed salary, bonus, stock options, holidays, and so on. When reporting
7 back to Xanthe about the interview, Chan wrote that his “[w]orking arrangement and role[]”
8 would be “Formulation under you and Allen’s guidance (*presumably I will be your direct*
9 *report*).” (emphasis added). He added, “*Importantly, Rose asked if you could perform a formal*
10 *interview with me and send her a report.*” *Id.* (emphasis added). Again, at this time, Xanthe was
11 employed as Principal Scientist at Genentech.

12 162. JHL offered Chan the position on March 4, 2014. After consulting with Xanthe
13 about the offer, Chan accepted it.

14 163. Xanthe informed Chan that she and Allen Lam had already negotiated a salary
15 increase for Chan, which would become effective after six months of employment. She also told
16 Chan that the 10,000-30,000 stock options JHL had offered him was a “generous” amount
17 (comparable to the 20,000 Allen Lam received), noting that the options “will be worth a lot of
18 money when it becomes IPO.”

19 164. According to Chan’s resume (a copy of which was found stored on Xanthe’s
20 Genentech-issued laptop computer), he was a “Project Manager + Scientist” at JHL from May
21 2014 to May 2015, and a “Project Lead + Group Leader” from June 2015 to at least July 2016.
22 Ex. A. Chan describes his role at JHL as “head of the Pulmozyme® biosimilar project.”

23 165. Shortly after Chan took the position at JHL, Xanthe began holding frequent
24 conversations with him via Skype. Skype logs indicate that she spoke with Chan via Skype
25 nearly every week for over a year between May 2014 and August 2015, and then continued to
26 speak with him intermittently over Skype throughout 2016. This evidence comports with Chan’s
27 comment that he expected to be Xanthe’s “direct report” regarding JHL’s formulation efforts.

28 166. On information and belief, during Xanthe’s Skype calls with Defendant Chan,

1 Chan solicited, and Xanthe provided, Genentech’s confidential, proprietary, and trade secret
2 information for Chan’s use in his role at JHL.

3 167. For instance, in September 2014, Xanthe and Chan communicated via Skype
4 weekly—on September 5th, 12th, 19th, and 25th.

5 168. On September 29, 2014, Xanthe emailed her husband at his personal Gmail
6 address. The subject line was “Tech report for John.” On information and belief, “John” refers to
7 Chan, who, according to his resume, was then-employed as “Project Manager + Scientist” at JHL
8 and working on the “Pulmozyme® biosimilar project.”

9 169. Xanthe instructed her husband as follows: “**Make a hard copy of the report**
10 **attached for John. Don’t give him e-copy and tell him don’t show it to others.**” (emphasis
11 added). The attachment was a confidential Genentech Technical Report with the filename
12 “TR0467.pdf.” This file is one of the Technical Reports found in Xanthe’s “Pulmozyme_JHL”
13 folder, which she appears to have saved to her hard-drive on or about August 27, 2014. The file
14 is clearly labeled as “GENENTECH Pharm R & D Technical Report – CONFIDENTIAL.” It is
15 also clearly marked “Confidential” and “Internal Only” at the bottom of the cover page. The
16 Technical Report concerns the stability and compatibility of Pulmozyme® with Stedim bags for
17 storage, shipping, and handling.

18 170. Upon receiving the confidential Technical Report, Allen Lam replied that the
19 report appeared incomplete, having only 20 pages of 32. In response, Xanthe confirmed that the
20 document was in fact complete. Her husband replied, “Great!! I have printed that out and will
21 give it to John when he comes back tonight.”

22 171. During this same time period, it appears that JHL was researching the use of
23 Stedim bags to store, transport, and handle its biosimilar products.

24 172. In response to questioning during Genentech’s internal investigation, Xanthe
25 admitted that the Technical Report is a confidential Genentech document that should not have
26 been disclosed or shared with anyone outside Genentech.

27 173. Xanthe further admitted that she stopped having weekly Skype calls with John
28 Chan because it was “too sensitive” and she didn’t “want to get into trouble.”

1 174. Xanthe also stated that Racho Jordanov and Rose Lin took her and Allen Lam out
2 to dinner to thank Xanthe for “educating” and “sharing science” with John Chan. According to
3 Xanthe, when she informed Jordanov and Lin that she had stopped having weekly Skype calls
4 with John Chan because she was worried it would get her into trouble, Jordanov said he
5 understood the concern, in light of Xanthe’s employment at Genentech.

6 175. Xanthe’s ongoing interactions with JHL personnel were not limited to her husband
7 and Chan, however. Logs from Xanthe’s Genentech-issued iPhone confirm that Xanthe was
8 discussing JHL matters with Rose Lin, including a text messaging log reflecting several
9 communications with Lin on April 23, 2015. Xanthe suggested using FaceTime to call Lin in
10 Taiwan, and asked that Lin “[p]lease also read the email that Allen sent first.” Upon information
11 and belief, Xanthe was referring to an email Allen Lam sent Rose Lin on or about April 23, 2015
12 regarding Genentech’s analytical methods for Rituxan® and their applicability to the stability
13 testing and assay validation for JHL 1101. Xanthe’s call log shows that Xanthe spoke with Rose
14 Lin via FaceTime for 27 minutes later that same day, April 23, 2015.

15 **E. The Trade Secrets at Issue**

16 176. Because Genentech is asserting a claim under the California Uniform Trade
17 Secrets Act, Civil Code Section 3426, *et seq.* (“CUTSA”), Genentech intends to file a statement
18 pursuant to California Code of Civil Procedure Section 2019.201. That statement will describe,
19 with reasonable particularity, the trade secrets currently at issue in this action.

20 177. In general, the trade secrets at issue concern the following information:

21 a) Genentech’s validated proprietary analytical methods to test and ensure the
22 stability, potency, purity, chemical composition and identity, and quality of its Pulmozyme®,
23 Rituxan®, Avastin®, and Herceptin® medicines;

24 b) Genentech’s proprietary information regarding the development and
25 selection of a formulation for Pulmozyme®, Rituxan®, Avastin®, Herceptin®, and Tecentriq®;

26 c) The compilations of documents that Xanthe aggregated regarding
27 Pulmozyme®, Rituxan®, Avastin®, and Herceptin®;

28 d) Genentech’s proprietary manufacturing and operations protocols, including

1 procedures for complying with regulatory GMP standards for manufacturing processes and
2 facilities, safety standards, equipment calibration and validation methods, procedures for starting
3 up a new manufacturing facility, maintenance procedures, and environmental control/anti-
4 contamination procedures; and

5 e) The compilation of documents that Quach downloaded regarding
6 Genentech's manufacturing and operations protocols.

7 178. Each of these categories of information derives independent economic value from
8 not being generally known to specialists in the biopharmaceutical field, and not being readily
9 ascertainable through proper means by those who could obtain economic value from its disclosure
10 or use.

11 179. Genentech has taken reasonable measures to keep the information listed in
12 paragraph 177 secret and confidential.

13 **F. JHL Biotech, Inc. continues to gain an unfair and illegal advantage through**
14 **use of Genentech trade secret information.**

15 180. As set forth above, while JHL was working to formulate biosimilars of Genentech
16 medicines, it received critical information through Xanthe, including Genentech confidential,
17 proprietary, and trade secret information. This information unquestionably gave JHL an unfair
18 and illegal advantage, which catapulted it to rapid success. Indeed, *just four years* after the
19 company's founding, it entered into a deal with pharmaceutical giant Sanofi reportedly worth up
20 to \$236 million. As one of JHL's investors told the media, "I think JHL may be the fastest
21 biotech in history to go from scratch to an IPO [in Taiwan], in two and a half years."¹⁵

22 181. JHL knows that Genentech, as the leader in biopharmaceuticals, possesses
23 information that would be invaluable to JHL. Indeed, JHL CEO Racho Jordanov has bragged
24 about JHL's deep connections to Genentech (although not revealing its use of stolen trade secret
25 information). As Jordanov told one reporter in April 2016: "We have more than half a dozen
26 [employees hired from Genentech]. JHL's process-development head for cell culture is from

27 ¹⁵ Shannon Ellis, *Early Stage I-Bridge Fund Seeks to Build 'New Drug Dream Factory' in China*,
28 Dec. 16, 2015, <http://www.bioworld.com/content/early-stage-i-bridge-fund-seeks-build-new-drug-dream-factory-china-0>.

1 Genentech. The process-development head for purification, from Genentech. The vice president
2 of manufacturing, from Genentech. Rose and I have 40 years together at Genentech. The head of
3 quality is from Genentech. We have a team that has 200 years' experience.”

4 182. Jordanov has repeatedly attempted to solicit confidential, proprietary, and trade
5 secret information from current Genentech employees. For example, in March 2014, Jordanov
6 used LinkedIn to ask a current Genentech employee for help finding “someone to help me with
7 purification of dnase [Pulmozyme®]?” Realizing that Jordanov’s request was out of bounds, the
8 employee responded, “Seriously, Racho?! As a Genentech employee, why would I do that?”
9 Similarly, in February 2013, Jordanov reached out to a different Genentech employee seeking a
10 template for a cell line development service agreement. Jordanov has also repeatedly attempted
11 to lure Genentech employees to JHL as JHL has progressed further towards commercializing its
12 biosimilar drugs.

13 183. Lin has also repeatedly contacted current Genentech employees for help and
14 advice regarding her efforts on behalf of Eusol and JHL, as well as to recruit Genentech
15 employees to JHL.

16 184. JHL quickly raised more than \$135 million in private investment and venture
17 capital funding. Investors and financial backers include Kleiner Perkins Caufield & Byers,
18 Sequoia Capital, Biomark Capital, Milestone Capital, Fidelity, and the China Development
19 Industrial Bank. The company’s stock was publicly listed on the Taiwan Emerging Stock Board
20 (TPEX) on September 17, 2015.

21 185. On information and belief, JHL is currently and actively attempting to
22 manufacture biosimilar pharmaceuticals that would compete directly with several of Genentech’s
23 marketed products. This includes biosimilars of Rituxan®, Pulmozyme®, Herceptin®, and
24 Avastin®.

25 186. On February 14, 2016, JHL issued a press release touting the fact that European
26 regulatory authorities had approved a clinical trial for its Rituxan® biosimilar.¹⁶ In the press

27
28 ¹⁶ See PR Newswire, *JHL Biotech Receives Approval From European Authorities to Begin Biosimilar Clinical Trial*, Feb. 14, 2016.

1 release, Jordanov explained how difficult it is to re-create Genentech’s Rituxan® medicine:
2 “Countless international pharmaceutical companies have attempted to develop a rituximab
3 biosimilar. Rituximab has a complex structure, and JHL had to develop a product identical in
4 quality, safety, and efficacy to its Roche reference.”¹⁷ Jordanov touted the relative speed with
5 which JHL had accomplished the feat, saying “JHL is the first company from Greater China to
6 receive European approval to conduct [a] biosimilar clinical trial” and hailed the clinical trial as
7 “the beginning of an exciting new stage in JHL’s growth.”

8 187. On or about December 5, 2016, JHL entered into a partnership with the French
9 multinational pharmaceutical company Sanofi to produce and market a biosimilar to Genentech’s
10 Rituxan® therapy. As reported by industry news sources, the deal “put Sanofi’s commercial
11 prowess behind JHL’s in-development Rituxan copycat and, potentially, other drug candidates
12 from the company.”¹⁸ The deal between JHL and Sanofi is reportedly worth up to \$236 million
13 in upfront and milestone payments, with \$21 million paid up front alongside an \$80 million
14 investment in JHL stock.¹⁹ Ex. F.

15 188. The Sanofi pact was critical to JHL, with Jordanov calling it “a turning point in
16 JHL’s history.”

17 189. On information and belief, JHL continues to possess, use, and benefit from the
18 Genentech confidential, proprietary, and trade secret information that Defendants
19 misappropriated, currently possess on behalf of JHL, and have provided to other JHL personnel
20 over the past several years. JHL is using that information to unlawfully compete with Genentech,
21 both in the biosimilar market and in its pursuit of novel molecules that compete directly with
22 Genentech’s medicines.

23 190. In March 2017, JHL announced that the first European patient in a Phase I clinical
24 trial of its Rituxan® biosimilar (JHL 1101) had been dosed, and recently reported on its website
25 that as of March 2018, it has over 80 patients enrolled in that ongoing study.

26 ¹⁷ Roche refers to Genentech’s parent company. *See supra* ¶ 43.

27 ¹⁸ Eric Palmer, *Sanofi, JHL Biotech Strike Rituxan Biosimilar Pact Worth Up To \$236M*,
28 FiercePharma, Dec. 5, 2015.

¹⁹ PR Newswire, *Sanofi & JHL Announce Strategic Biologics Alliance in China*, Dec. 5, 2016.

1 191. JHL has also made huge strides toward marketing biosimilars of three other
2 Genentech medicines. On March 1, 2018, JHL became the first biosimilar manufacturer to
3 receive regulatory approval to conduct clinical trials of a Pulmozyme® biosimilar. On April 16,
4 2018, JHL received approval to conduct Phase I trials of its Avastin® biosimilar in China. That
5 trial comes in addition to JHL’s ongoing Phase I trial of that product in Bulgaria, which European
6 authorities authorized in February 2018, and its Phase III clinical trials of its Avastin® and
7 Herceptin® biosimilars. In addition, in July 2018, JHL announced that it received regulatory
8 approval to conduct its Phase I clinical trials of its Rituxan® biosimilar in China and its Phase III
9 clinical trial of its Rituxan® biosimilar globally.

10 192. JHL’s dramatic rise to the top in the crowded field of aspiring biosimilar
11 manufacturers has not gone unnoticed. In November 2017, JHL was named #19 on the Deloitte
12 Technology Fast 500™ Asia Pacific” List, which recognizes “the fastest growing Asia Pacific
13 companies in the life sciences, software and hardware tech sectors.”

14 193. On February 1, 2018, JHL announced that it would voluntarily delist its shares
15 from TPEX, in order to more effectively “pursue its planned expansion activities and to explore
16 various fundraising strategies (including potentially listing on an overseas exchange).” JHL
17 Biotech, Inc. *JHL Biotech Shareholders Vote to Voluntarily Delist from Taiwan Exchange*, PR
18 Newswire, Feb. 1, 2018.

19 **G. In mid-2017, JHL accessed Genentech’s secure document control system**
20 **through its agent, James Quach, who stole a large set of documents containing**
21 **confidential, proprietary, and trade secret information.**

22 194. In mid-2017, the conspiracy to misappropriate Genentech’s trade secrets expanded
23 to include Defendant James Quach, who—with Xanthe’s assistance—obtained unauthorized
24 access to Genentech’s password-protected systems for the specific purpose of downloading
25 hundreds of highly sensitive Genentech manufacturing protocols, procedures and other
26 documents, and absconded with them to Wuhan, China, where he took a job in JHL’s
27 manufacturing facility.

28 195. On or about April 4, 2017, Defendant Quach was fired from Genentech for
unacceptable performance. Concurrent with his termination, Quach’s authorization to use

1 Genentech's computer network was revoked and his access deactivated.

2 196. On or about May 6, 2017, Quach emailed Xanthe a copy of his resume from his
3 personal email account, saying, "I am very interested in Roslyn's project and any other job
4 opportunities. I hope I spell [sic] her name right." Xanthe responded that same day, asking
5 Quach to call her for more information "about the job openings at JHL Biotech." She also
6 clarified, "[m]y friend's name is called [sic] Rose Lin," referring to the co-founder of JHL.

7 197. With Xanthe's advice and support, Quach sought out and was hired for a position
8 at JHL's facility in Wuhan, China.

9 198. Shortly before departing for this new role, Quach arranged with Xanthe to use her
10 login credentials to access Genentech's document control system, Condor, for the purpose of
11 downloading numerous documents containing Genentech's confidential, proprietary, and trade
12 secret information to take with him to JHL.

13 199. On three separate occasions, on or about July 9, July 16, and July 26, 2017, Quach
14 went to Xanthe's home in South San Francisco, California and, with Xanthe's knowledge and
15 consent, used Xanthe's credentials to access Condor and download files onto a personal USB
16 drive.

17 200. The files Quach downloaded comprise Genentech's procedures for complying with
18 regulatory GMP standards. Genentech developed these detailed specifications through years of
19 analysis and testing, and kept them strictly confidential. These documents would provide a
20 lucrative shortcut for a competing biopharmaceutical manufacturer such as JHL to gain regulatory
21 approval for their manufacturing and quality assurance processes, and to gain a leg up on its
22 competitors in the biosimilar industry.

23 201. Quach's role at JHL involved managing engineering and validation activities
24 during the start-up phase of JHL's Wuhan manufacturing facility. A critical component of this
25 role was developing procedures and specifications for the Wuhan facility to comply with GMP
26 standards.

27 202. On information and belief, Quach took Genentech's confidential, proprietary, and
28 trade secret information with him to Wuhan for JHL's benefit.

1 203. On information and belief, upon arriving at JHL’s facility in China, Quach
2 determined that he needed additional Genentech documents. He therefore emailed Xanthe using
3 his personal email account, and asked her to download and send him certain additional documents
4 from Genentech’s computer system. Xanthe did as Quach requested.

5 **H. The Lams improperly aided several other Genentech competitors apart from**
6 **JHL.**

7 204. The Lams’ more recent efforts on behalf of Genentech’s competitors are not
8 limited to JHL. In June 2012, two long-time friends of Xanthe—Jui-Lien Huang and Jeng Her—
9 founded AP Biosciences (“APBio”). APBio secured Series A funding in April 2013.

10 205. A presentation saved to Xanthe’s Genentech-issued laptop computer in August
11 2016 entitled “APBio antibody library & biologic pipeline for Genentech” sets forth APBio’s plan
12 to develop novel (as opposed to biosimilar) products, including one targeting anti-PD-L1, the same
13 target as Genentech’s Tecentriq® medicine.

14 206. Although Xanthe’s direct involvement with APBio appears to have begun in 2016,
15 Xanthe had discussed potential business and consulting opportunities with both of the APBio
16 founders (Mr. Her and Ms. Huang) for many years. And throughout that time, Mr. Her well
17 understood that Xanthe was employed at Genentech, and that therefore it would be improper for
18 her to help him compete with Genentech.

19 207. Without mentioning her connection to APBio, Xanthe introduced APBio to
20 Genentech’s business development unit in an attempt to secure a partnership between the two
21 companies. Genentech opted against working with APBio since the two companies were directly
22 competing with one another. Upon hearing that Genentech had declined to work with APBio,
23 Xanthe wrote to Mr. Her that “[d]eveloping in-house antibodies is much more rewarding. *With*
24 *the pharmaceutical knowledge and experience that Allen and I have, we can assist and support*
25 *AP Biosciences to achieve this goal.*” (emphasis added). Mr. Her responded, “*The help you and*
26 *Allen may provide to us would be essential to success of the programs.* We are going to set up
27 animal models once we secure some Series B funding.” (emphasis added). When he sent this
28 email, Mr. Her knew that Xanthe worked at Genentech.

1 208. The next week, on or about September 23, 2016, APBio circulated a new version
2 of its introductory presentation to another potential partner company. That presentation expressly
3 identified Xanthe as an APBio “Consultant” on the company’s “Leadership” team and touted
4 Xanthe’s lead role in formulating Genentech’s medicine Tecentriq®.

5 209. Xanthe’s relationship with APBio continued into 2017 when Ms. Huang and Mr.
6 Her recommended Xanthe and Allen as consultants to APBio’s partner/investor OBI. OBI
7 consulted with Xanthe about results of stability studies for one of its leading product candidates in
8 June 2017, while Xanthe remained employed at Genentech.

9 **I. Xanthe and Allen Lam’s improper and illegal work for Genentech**
10 **competitors pre-dates their work for JHL.**

11 210. Although the Lams’ efforts to conspire with and provide Genentech trade secrets
12 to Genentech’s competitors reached its zenith when they worked as agents for JHL between 2013
13 and 2017, the Genentech internal investigation that uncovered their work for JHL also revealed
14 that it was the latest episode in a pattern of improper and unethical conduct. Indeed, their
15 misconduct dates back at least to 2009.

16 211. In or about August 2009, Xanthe and Allen began to investigate ways to make
17 more money, including through consulting work and other employment, even though Xanthe
18 continued to be employed by Genentech. Xanthe and Allen pursued these opportunities with
19 competing biotech companies in knowing violation of Xanthe’s obligations under the GGOP,
20 Code of Conduct, and her Proprietary Information Agreement.

21 212. In November 2009, Xanthe asked a longtime friend for advice regarding how
22 much to charge in consulting fees for both short and long-term projects.

23 213. Also in late 2009 and early 2010, Xanthe and Allen Lam began communicating
24 with several individuals, including Defendant James Quach, regarding efforts to form their own
25 biotech company. The proposed company would provide contract testing and consulting services
26 regarding “Formulation Development, Method Development, Analytical Testing, Stability
27 Testing,” among other areas, and would be called “APX BioServ, LLC.” APX was to have a
28 “double meaning,” referencing both the Asia-Pacific biotech industry as well as the names of the

1 company's founders—with “A” for Allen and “X” for Xanthe. Xanthe suggested trying to
2 incorporate the letter “J,” as well, for James (Quach) and Jui-Lien (Huang). In discussing who
3 might sit on the new company's board of directors, Ms. Huang (who later co-founded APBio),
4 understood and expressed that she could not list Xanthe as a board member due to Xanthe's
5 “conflict of interest” in light of her employment at Genentech.

6 214. Xanthe also worked for established biotech firms while employed at Genentech.
7 In December 2009, Xanthe and Allen Lam traveled together to Taiwan, in part to visit Genentech
8 competitor Eusol Biotech Co., Ltd. (“Eusol”).

9 215. Eusol is a Taiwanese biotechnology company focused on developing treatments
10 for spinal cord and peripheral nerve injuries. In 2009 and 2010, Rose Lin was Eusol's plant
11 manager.

12 216. Between December 2009 and May 2010, Xanthe downloaded to her Genentech-
13 issued computer hundreds of confidential, proprietary, and trade secret Genentech documents that
14 would be helpful to Eusol's formulation efforts. Xanthe organized those documents, alongside
15 Eusol documents, in folders and subfolders on her computer.

16 217. In May 2010, the Lams returned to Taiwan so that they could both consult for
17 Eusol. Between May 11 and 28, 2010, Xanthe provided “[o]n-site consulting services” to Eusol.
18 Xanthe hid these activities from her supervisors and colleagues at Genentech, falsely stating that
19 she was traveling to Taiwan for a “vacation.”

20 218. After the Lams returned from Taiwan in May 2010, they continued to consult for
21 Eusol. Indeed, Xanthe stated in email correspondence that Eusol employees sent her and Allen
22 “questions via email every week.”

23 219. Also in May 2010, Rose Lin invited Xanthe to give “a presentation of
24 formulation” at Taiwan's Development Center for Biotechnology (“DCB”), which is a Taiwanese
25 preclinical research and service institute for biopharmaceutical development. Lin understood that
26 Xanthe worked for Genentech at the time she extended the invitation.

27 220. Xanthe understood that giving the DCB presentation violated Genentech policy.
28 On May 5, 2010, Xanthe emailed one of her interlocutors in Taiwan to request that she not tell

1 Xanthe’s supervisor at Genentech about the presentation. Xanthe explained that she had not had
2 “time to go through the approval process for presenting outside Genentech.” It was agreed that
3 the presentation would be kept secret from Genentech. Xanthe also informed a friend about the
4 presentation, adding “[p]lease don’t forward to anyone.”

5 221. On May 7, 2010, before leaving for Taiwan, Xanthe used her Genentech email
6 account to send Allen two documents, both entitled “DCB presentation.” Xanthe instructed Allen
7 to download the documents.

8 222. Xanthe gave the presentation on May 14, 2010, and received a “speech fee.”

9 223. Around the same time period, Xanthe and Allen Lam also began consulting for
10 Genentech competitor Mycenax Biotech, Inc. (“Mycenax”). Mycenax is a Taiwanese company
11 focused on developing and manufacturing biologics.

12 224. Mycenax has worked on developing drugs that are biosimilar to various Genentech
13 medicines, including Avastin®, Herceptin®, and Actemra®.

14 225. In December 2010, the Lams entered into a consultancy agreement with Mycenax
15 under which they were to provide services relating to “chemistry, manufacturing, and control as
16 these apply to the manufacture and quality of biopharmaceuticals.”

17 226. Also in December 2010, the Lams entered into a confidentiality agreement with
18 Mycenax regarding its “development of biopharmaceuticals.” The Lams also helped Mycenax to
19 locate a lab in the United States.

20 227. Xanthe created various Mycenax-related folders on her Genentech-issued
21 computer. The folders included Genentech’s confidential, proprietary, and trade secret
22 information, which she stored alongside Mycenax documents and test results.

23 228. On information and belief, Xanthe and Allen continued to consult for Mycenax
24 through at least December 2014, and provided Mycenax with Genentech’s confidential,
25 proprietary, and trade secret information during that time.

26 **J. Xanthe attempted to cover the tracks of her work for competitors.**

27 229. Xanthe knew full well that her conduct was unlawful and inappropriate. She
28 frequently asked her non-Genentech colleagues not to forward her emails, not to discuss certain

1 matters with Genentech, or to communicate with her through her personal email rather than her
2 Genentech email.

3 230. Logs obtained from Xanthe's Genentech-issued laptop computer reveal that she
4 frequently used a web-browser to access her personal email accounts, and downloaded JHL (and
5 APBio) related files using one or more of her personal Gmail accounts.

6 231. Most tellingly, Xanthe appears to have deleted many of the files she stored on her
7 Genentech laptop computer in order to prevent Genentech from knowing she had them. Logs
8 obtained from her laptop's automatic back-up program show that on or about January 31, 2017,
9 Xanthe's laptop contained folders for JHL, Eusol, and Mycenax, as well as files relevant to
10 APBio. In mid-March 2017, however, Xanthe needed her laptop repaired due to a battery
11 problem. She contacted Genentech's IT department and requested either a repair or a new
12 computer. Genentech's IT department provided Xanthe with a new laptop computer. In the
13 process, Xanthe provided Genentech's IT department with her old laptop computer—the same
14 machine that she had taken with her to Taiwan during her on-site stint at JHL, and which
15 contained the confidential, proprietary, and trade secret information alleged herein.

16 232. Genentech performed a forensic analysis of Xanthe's old laptop computer. Upon
17 doing so, Genentech found that all of the folders and files relating to the misconduct described
18 herein had been deleted prior to Xanthe's returning the laptop computer to Genentech.

19 **K. Defendants acted with oppression and malice in a willful attempt to harm**
20 **Genentech.**

21 233. As set forth above, Defendant JHL acted with oppression and malice, knowingly
22 accepting and using Genentech's confidential, proprietary, and trade secret information for its
23 own benefit.

24 234. As set forth above, Defendants Racho Jordanov and Rose Lin are officers,
25 directors, and managing agents of JHL, serving as JHL's President/CEO and General Manager,
26 respectively.

27 235. Jordanov and Lin had advance notice that Xanthe was unfit to work for and
28 provide assistance to JHL in light of her ongoing employment at Genentech. Nonetheless, JHL

1 employed Xanthe in conscious disregard of Genentech's rights.

2 236. Jordanov and Lin authorized and ratified Xanthe's wrongful conduct alleged
3 herein.

4 237. As set forth above, Defendant Xanthe Lam acted with oppression and malice,
5 knowingly violating her duty of loyalty to Genentech, and knowingly misappropriating
6 Genentech's confidential, proprietary, and trade secret information for her own benefit, and the
7 benefit of her co-Defendants.

8 238. As set forth above, Defendant Allen Lam acted with oppression and malice,
9 knowingly aiding Xanthe as she violated her duty of loyalty to Genentech, and knowingly
10 misappropriating Genentech's confidential, proprietary, and trade secret information for his own
11 benefit, and the benefit of his co-Defendants.

12 239. As set forth above, Defendant Racho Jordanov acted with oppression and malice,
13 knowingly misappropriating Genentech's confidential, proprietary, and trade secret information
14 with the assistance of Xanthe and Allen Lam for his own benefit and the benefit of JHL.
15 Specifically, Jordanov solicited Genentech's confidential proprietary, and trade secret information
16 from Xanthe despite the fact that he knew she was employed by Genentech and knew that she
17 was bound by a duty of confidentiality to Genentech. Defendant Jordanov also had advance
18 notice that Xanthe was unfit to work for and provide assistance to JHL in light of her ongoing
19 employment at Genentech. Nonetheless, he solicited and retained the services of Xanthe in
20 conscious disregard of Genentech's rights.

21 240. As set forth above, Defendant Rose Lin acted with oppression and malice,
22 knowingly misappropriating Genentech's confidential, proprietary, and trade secret information
23 with the assistance of Xanthe and Allen Lam for her own benefit and the benefit of JHL.
24 Specifically, Lin solicited Genentech's confidential proprietary, and trade secret information from
25 Xanthe despite the fact that she knew Xanthe was employed by Genentech and knew that Xanthe
26 was bound by a duty of confidentiality to Genentech. Defendant Lin also had advance notice that
27 Xanthe was unfit to work for and provide assistance to Eusol and JHL in light of her ongoing
28 employment at Genentech. Nonetheless, she solicited and retained the services of Xanthe first on

1 behalf of Eusol, and then JHL, in conscious disregard of Genentech’s rights.

2 241. As set forth above, Defendant John Chan acted with oppression and malice,
3 knowingly misappropriating Genentech’s confidential, proprietary, and trade secret information
4 with the assistance of Xanthe and Allen Lam for his own benefit and the benefit of JHL.
5 Specifically, Chan solicited Genentech’s confidential proprietary, and trade secret information
6 from Xanthe despite the fact that he knew she was employed by Genentech and knew or should
7 have known that she was bound by a duty of confidentiality to Genentech.

8 242. As set forth above, Defendant James Quach acted with oppression and malice,
9 knowingly misappropriating Genentech’s confidential, proprietary, and trade secret information
10 with the assistance of Xanthe for his own benefit and the benefit of JHL. As a former Genentech
11 employee and a signatory of Genentech’s Proprietary Information Agreement, Quach knew that
12 Xanthe was not authorized to provide him access to Genentech’s document control system and
13 that the information on that system constituted Genentech trade secrets. He nonetheless solicited
14 and received access to that system through Xanthe and used it to steal highly valuable information
15 on JHL’s behalf.

16 **L. Genentech discovered Xanthe’s unlawful and improper activities in October**
17 **2016, and immediately investigated and worked with law enforcement**
18 **authorities to protect its property and obtain evidence necessary for legal**
19 **action.**

20 243. Defendants’ unlawful conduct is continuous and ongoing. Without prompt relief,
21 Genentech will continue to suffer harm from Defendants’ possession and use of Genentech’s
22 confidential, proprietary, and trade secret information.

23 244. Genentech first received notice of the allegations described herein on or about
24 October 11, 2016, via a tip received from a Genentech employee who was concerned that Xanthe
25 was engaged in improper consulting activities outside of Genentech.

26 245. Specifically, the employee forwarded to a manager the APBio slide deck
27 referenced in paragraph 208 above, which listed Xanthe as a “Consultant” and part of the
28 company’s “Leadership.” The slide deck further described Xanthe as a “Principle [sic] scientist
at Genentech” who was “[i]n charge of many pre-clinical antibody development projects,

1 including MPDL3280A.” MPDL3280A is another name for Genentech’s medicine, Tecentriq®.

2 246. Prior to that confidential tip, Genentech had no reasonable basis to investigate
3 Xanthe or her improper activities.

4 247. Genentech’s Healthcare Compliance Office (“HCO”) launched an internal
5 investigation. The investigation involved interviewing relevant Genentech personnel and
6 collecting and monitoring Xanthe’s email and electronic files, among other things. The
7 allegations set forth herein are derived in large part from that internal investigation.

8 248. Genentech also promptly notified the U.S. Attorney’s Office, which launched its
9 own independent criminal investigation. Genentech cooperated fully with that investigation,
10 but—at the government’s request—was careful not to alert Xanthe or any of her co-conspirators
11 to the investigation as it proceeded. Accordingly, Genentech refrained from taking immediate
12 employment action against Xanthe. Instead, Genentech allowed her to continue her employment,
13 while Genentech closely tracked and reviewed her emails, downloads, and electronic files.

14 249. In August 2017, Genentech’s investigation revealed suspicious downloading
15 activity under Xanthe’s account. Unbeknownst to Genentech, Xanthe had granted James Quach
16 access to Genentech’s network, and he was downloading hundreds of confidential files from
17 Genentech’s secure repository.

18 250. Responding to a duly issued government subpoena, Genentech provided evidence
19 related to those downloads to the U.S. Attorney’s Office.

20 251. Shortly after that, on September 11, 2017, the Federal Bureau of Investigation
21 executed a search on the Lams’ home and interviewed Xanthe. That same day, Genentech
22 informed Xanthe of its investigation into her misconduct.

23 252. Throughout law enforcement’s involvement in the conduct at issue here,
24 Genentech has cooperated with the FBI and the United States Attorney’s Office for the Northern
25 District of California to ensure that their criminal investigation would not be jeopardized by the
26 filing of this lawsuit. Genentech, therefore, has refrained from filing this complaint until now.

27 **M. Xanthe has admitted to the vast majority of the allegations contained in this**
28 **complaint.**

253. On September 11, 2017, Xanthe voluntarily met with Genentech’s counsel at

1 Genentech’s headquarters to discuss the matters revealed in Genentech’s internal investigation.
2 Wishing to provide further information to Genentech, Xanthe requested an additional meeting
3 with Genentech, which took place at Genentech’s headquarters on September 18, 2017.

4 254. Xanthe admitted to many of the allegations contained in this complaint. Among
5 other things, she admitted that:

6 a) She used her “sabbatical” to travel to JHL in December 2013, and that she
7 worked in JHL’s lab while there.

8 b) She worked closely with John Chan while he was employed at JHL,
9 holding weekly Skype calls with him for over a year, during which time she “coached” him in his
10 role as JHL’s formulation scientist.

11 c) She ultimately stopped having video conferences with John Chan because
12 it was too “sensitive” and she didn’t want to “get in trouble.”

13 d) She saved Genentech documents to personal external storage devices, and
14 then emailed them from home using her personal email account.

15 e) She created folder directories on her Genentech-issued computer,
16 organized by product, which contained Genentech confidential, proprietary, and trade secret
17 information alongside JHL documents.

18 f) The Genentech documents she downloaded and stored contain confidential,
19 proprietary, and trade secret information that Genentech would never share with a competitor.

20 g) She invited James Quach to her home on three separate occasions in July
21 2017, during which visits she (i) improperly granted him access to Genentech’s Condor system in
22 violation of Genentech’s Code of Conduct; and (ii) allowed Quach to download and save a
23 massive number of confidential Genentech documents relating to Genentech’s manufacturing
24 protocols onto an external hard-drive shortly before he left for JHL’s manufacturing plant in
25 China.

26 255. Genentech terminated Xanthe for gross misconduct on October 13, 2017.

27 **N. James Quach admitted to improperly downloading confidential Genentech**
28 **information after he had left the company.**

256. On October 6, 2017, Defendant James Quach voluntarily met with Genentech’s

1 counsel to discuss the matters revealed in Genentech's internal investigation. Quach admitted to
2 many of the allegations contained in this complaint. Among other things, Quach admitted that:

- 3 a) He accepted a position at JHL before July 2017;
- 4 b) He visited Xanthe's home on three separate occasions in July 2017, during
5 which visits he used Xanthe's credentials to access and download Genentech documents;
- 6 c) Xanthe logged into the Genentech system, and Quach then selected
7 documents to download, including confidential validation and process documents;
- 8 d) Quach saved the documents to a personal thumb-drive;
- 9 e) Quach knew the documents he accessed and downloaded using Xanthe's
10 account were confidential and sensitive;
- 11 f) Quach traveled to Wuhan, China to work in JHL's manufacturing facility
12 starting in August 2017; and
- 13 g) Once Quach arrived at JHL, he decided he needed additional Genentech
14 documents. He emailed Xanthe using his personal email account and asked her to download
15 certain documents from Genentech's system and send them to him. Xanthe did as Quach
16 requested.

17 **O. The United States Government has indicted Xanthe Lam, Allen Lam, John**
18 **Chan, and James Quach.**

19 257. On October 25, 2018, the United States Government indicted Defendants Xanthe
20 Lam, Allen Lam, John Chan, and James Quach for Theft of Trade Secrets, 8 U.S.C. § 1832,
21 violations of the Computer Fraud and Abuse Act, 18 U.S.C. § 1030, Aiding and Abetting under
22 18 U.S.C. § 2, Criminal Forfeiture under 18 U.S.C. §§ 982, 1030, 1834, and 2323, and conspiracy
23 charges relating to the trade secret theft and computer fraud charges.

24 258. Those charges are now pending in the U.S. District Court for the Northern District
25 of California. *See United States v. Lam et al.*, Case No. 18-527 (N.D. Cal. Oct. 25, 2018).
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1 **VI. CLAIMS FOR RELIEF**

2 **FIRST CAUSE OF ACTION**

3 **Misappropriation of Trade Secrets in Violation of the Defend Trade Secrets Act**

4 **(18 U.S.C. § 1836, *et seq.*)**

5 **Against All Defendants**

6 259. Genentech repeats and incorporates by reference all prior allegations of this
7 Complaint as if fully set forth herein.

8 260. Genentech owns and possesses certain confidential, proprietary, and trade secret
9 information, as alleged above.

10 261. Genentech has taken reasonable measures to keep such information secret and
11 confidential.

12 262. This confidential, proprietary, and trade secret information relates to products
13 and/or services used, sold, shipped or ordered in, or intended to be used, sold, shipped or ordered
14 in, interstate or foreign commerce.

15 263. This confidential, proprietary, and trade secret information derives independent
16 economic value from not being generally known to, and not being readily ascertainable through
17 proper means by another person who could obtain economic value from the disclosure or use of
18 the information.

19 264. Genentech's confidential, proprietary, and trade secret information was made
20 available to Defendant Xanthe Lam during her employment with Genentech under circumstances
21 requiring her to maintain the information in confidence. The other Defendants acquired
22 Genentech's confidential, proprietary and trade secret information from or through Xanthe, and
23 knew or had reason to know that the information was acquired by improper means.

24 265. Defendants misappropriated Genentech's confidential, proprietary and trade secret
25 information for their own benefit in the improper and unlawful manner alleged herein. Each
26 Defendant committed acts in furtherance of their misappropriation on or after May 11, 2016. On
27 information and belief, Defendants remain in improper and unlawful possession of Genentech's
28 confidential, proprietary, and trade secret information.

1 266. As a direct and proximate result of Defendants' misappropriation of Genentech's
2 confidential, proprietary, and trade secret information, Genentech has suffered and, if Defendants'
3 conduct is not enjoined, will continue to suffer, irreparable injury and significant damages, in an
4 amount to be proven at trial.

5 267. As a further direct and proximate result of Defendants' misappropriation of
6 Genentech's confidential, proprietary, and trade secret information, Defendants have been or will
7 be unjustly enriched in an amount to be proven at trial.

8 268. Defendants' misappropriation of Genentech's confidential, proprietary, and trade
9 secret information was intentional, knowing, willful, malicious, fraudulent, and oppressive.

10 269. Genentech has been damaged by Defendants' misappropriation of its confidential,
11 proprietary, and trade secret information, and is entitled to its damages, in an amount to be
12 determined at trial, as well as an award of exemplary damages and attorneys' fees.

13 270. Because Genentech's remedy at law is inadequate, Genentech is further entitled to,
14 preliminary and permanent injunctive relief to recover and protect its confidential, proprietary,
15 and trade secret information and other legitimate business interests.

16 **SECOND CAUSE OF ACTION**

17 **Misappropriation of Trade Secrets in Violation of the California Uniform Trade Secrets Act**

18 **(Cal. Civ. Code § 3426, et seq.)**

19 **Against All Defendants**

20 271. Genentech repeats and incorporates by reference all prior allegations of this
21 Complaint as if fully set forth herein.

22 272. Genentech owns and possesses certain confidential, proprietary, and trade secret
23 information, as alleged above.

24 273. Genentech has taken reasonable measures to keep such information secret and
25 confidential.

26 274. This confidential, proprietary, and trade secret information derives independent
27 economic value from not being generally known to, and not being readily ascertainable through
28 proper means by another person who could obtain economic value from the disclosure or use of

1 the information.

2 275. Genentech's confidential, proprietary, and trade secret information was made
3 available to Defendant Xanthe Lam during her employment with Genentech under circumstances
4 requiring her to maintain the information in confidence. The other Defendants acquired
5 Genentech's confidential, proprietary and trade secret information from or through Xanthe, and
6 knew or had reason to know that the information was acquired by improper means.

7 276. Defendants misappropriated Genentech's confidential, proprietary and trade secret
8 information for their own benefit in the improper and unlawful manner alleged herein. On
9 information and belief, Defendants remain in improper and unlawful possession of Genentech's
10 confidential, proprietary, and trade secret information.

11 277. As a direct and proximate result of Defendants' misappropriation of Genentech's
12 confidential, proprietary, and trade secret information, Genentech has suffered and, if Defendants'
13 conduct is not enjoined, will continue to suffer, irreparable injury and significant damages, in an
14 amount to be proven at trial.

15 278. As a further direct and proximate result of Defendants' misappropriation of
16 Genentech's confidential, proprietary, and trade secret information, Defendants have been or will
17 be unjustly enriched in an amount to be proven at trial.

18 279. Defendants' misappropriation of Genentech's confidential, proprietary, and trade
19 secret information was intentional, knowing, willful, malicious, fraudulent, and oppressive.

20 280. Genentech has been damaged by Defendants' misappropriation of its confidential,
21 proprietary, and trade secret information, and is entitled to its damages in an amount to be
22 determined at trial, as well as an award of exemplary damages and attorneys' fees.

23 281. Because Genentech's remedy at law is inadequate, Genentech is further entitled to
24 preliminary and permanent injunctive relief to recover and protect its confidential, proprietary,
25 and trade secret information and other legitimate business interests.

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1 **THIRD CAUSE OF ACTION**

2 **Conspiracy to Misappropriate Trade Secrets**

3 **(18 U.S.C. § 1836, *et seq.* and Cal. Civ. Code § 3426, *et seq.*)**

4 **Against All Defendants**

5 282. Genentech repeats and incorporates by reference all prior allegations of this
6 Complaint as if fully set forth herein.

7 283. As set forth above, Defendant Xanthe Lam misappropriated Genentech's trade
8 secrets for her benefit and the benefit of her co-Defendants.

9 284. To the extent any of Xanthe's co-Defendants did not directly misappropriate
10 Genentech's trade secrets, they conspired with Xanthe to commit such wrongful act.

11 285. Each Defendant was aware that Xanthe planned to misappropriate Genentech's
12 trade secrets for his or its benefit, agreed with and encouraged this plan, and intended that it be
13 carried out.

14 286. To the extent any Defendant did not have advance notice that Xanthe planned to
15 misappropriate Genentech's trade secrets for his or its benefit, each such Defendant joined the
16 conspiracy when it knowingly received Genentech's trade secrets from or through Xanthe.

17 287. Xanthe and her co-Defendants, as joint tortfeasors, are jointly and severally liable
18 for the misappropriation of Genentech's trade secrets.

19 **FOURTH CAUSE OF ACTION**

20 **Breach of Contract – Employee's Proprietary Information and Inventions Agreement**

21 **Against Defendants Xanthe Lam and James Quach**

22 288. Genentech repeats and incorporates by reference all prior allegations of this
23 Complaint as if fully set forth herein.

24 289. Xanthe Lam and Genentech entered into an "Employee's Proprietary Information
25 and Inventions Agreement" ("Proprietary Information Agreement") on or about August 19, 1986.

26 290. James Quach and Genentech entered into a Proprietary Information Agreement on
27 or about September 12, 1992.

28 291. The Proprietary Information Agreement is a valid contract to which Xanthe and

1 Quach agreed to be bound “[i]n consideration of my employment or continued employment, as the
2 case may be, and the compensation received by me from the Company from time to time.” Exs. B
3 & C.

4 292. Pursuant to the Proprietary Information Agreement, Xanthe and Quach
5 acknowledged their understanding that “[m]y employment creates a relationship of confidence and
6 trust between me and the Company with respect to any information . . . [a]pplicable to the business
7 of the Company.” Exs. B & C. Xanthe and Quach further acknowledged their understanding that:

8 The Company possesses and will continue to possess information . . . which
9 information has commercial value in the business in which the Company is
10 engaged. All of the aforementioned information is hereinafter called “Proprietary
11 Information.” By way of illustration, but not limitation, Proprietary Information
12 includes trade secrets, processes, formulas, data and know-how, improvements,
13 inventions, techniques, marketing plans, strategies, forecasts, and customer lists.

14 *Id.*

15 293. Pursuant to the Proprietary Information Agreement, Xanthe and Quach agreed to
16 (1) at all times, both during and after employment with Genentech, keep Genentech’s Proprietary
17 Information confidential; (2) during their employment with Genentech, refrain from engaging in
18 any employment or activity other than for Genentech in any business in which Genentech is or
19 could become engaged; and (3) upon termination of their employment with the company for any
20 reason, return to Genentech all documents and data pertaining to their work with Genentech and
21 not take with them any documents or data containing Proprietary Information.

22 294. Genentech has at all times fully performed its obligations under the Proprietary
23 Information Agreement.

24 295. As set forth herein, Xanthe breached the Proprietary Information Agreement by
25 disclosing Genentech’s Proprietary Information to and/or engaging in concurrent employment or
26 other activity with Genentech competitors Eusol, Mycenax, JHL, APBio, and OBI.

27 296. Xanthe concealed these breaches of the Proprietary Information Agreement, and
28 Genentech could not reasonably have discovered Xanthe’s secret misconduct until receiving a tip
in October 2016 that led to the investigation described above.

29 297. As set forth herein, Quach breached the Proprietary Information Agreement by

1 taking documents and data containing Genentech's Proprietary Information with him following
2 the termination of his employment by Genentech and, on information and belief, disclosing
3 Genentech's Proprietary Information to JHL.

4 298. As a direct and proximate result of Xanthe's and Quach's breach of contract,
5 Genentech has suffered irreparable injury and significant damages, in an amount to be proven at
6 trial.

7 299. Genentech will continue to be directly and proximately harmed if Xanthe and
8 Quach are not enjoined from further violating the terms of the Proprietary Information Agreement
9 by continuing to possess documents and data pertaining to their work with Genentech and/or
10 continuing to disclose Genentech's Proprietary Information.

11 300. Genentech is entitled to damages sufficient to compensate for Xanthe's and
12 Quach's breach.

13 301. Because Genentech's remedy at law is inadequate, Genentech is also entitled to
14 preliminary and permanent injunctive relief to prevent irreparable harm to its legitimate business
15 interests.

16 **FIFTH CAUSE OF ACTION**

17 **Intentional Interference with Contractual Relations**

18 **Against Defendants JHL, Racho Jordanov, Rose Lin, Allen Lam, John Chan, and James**
19 **Quach**

20 302. Genentech repeats and incorporates by reference all prior allegations of this
21 Complaint as if fully set forth herein.

22 303. As set forth above, Xanthe Lam and Genentech entered into the Proprietary
23 Information Agreement, a valid contract, on or about August 19, 1986.

24 304. On information and belief, Defendants JHL, Racho Jordanov, Rose Lin, Allen
25 Lam, John Chan, and James Quach knew that Xanthe was employed by Genentech at all relevant
26 times.

27 305. On information and belief, as experienced participants in the biotech industry,
28 JHL, Allen, Chan, and Quach knew that by virtue of Xanthe's employment, she would be

1 contractually prohibited from engaging in employment, providing consulting services, offering
2 technical assistance, or performing other activities, paid or unpaid, for Genentech's direct
3 competitors.

4 306. As former Genentech employees, Allen, Quach, Jordanov, and Lin were all
5 signatories to a standard Proprietary Information Agreement signed by all Genentech employees
6 upon acceptance of employment, and were thus personally familiar with the terms of the
7 Proprietary Information Agreement, Exhibits B & C, and knew that Xanthe Lam was bound by
8 those terms.

9 307. Defendant JHL knew of Xanthe's Proprietary Information Agreement through its
10 CEO, Jordanov, and its General Manager, Rose Lin, both of whom were former Genentech
11 employees as well.

12 308. JHL, Jordanov, Lin, Allen, Chan, and Quach intentionally interfered with Xanthe's
13 contractual obligations by inducing Xanthe to engage in employment and/or other activity with
14 Genentech competitor JHL, thereby breaching her Proprietary Information Agreement with
15 Genentech.

16 309. As set forth above, Xanthe did engage in employment and/or other activity with
17 JHL in violation of the Proprietary Information Agreement, causing damages to Genentech in an
18 amount to be proven at trial.

19 310. JHL's, Jordanov's, Lin's, Allen's, Chan's, and Quach's intentional interference
20 with Xanthe's contractual relations with Genentech was willful, malicious, fraudulent, and
21 oppressive.

22 311. Genentech has been damaged by Defendants' intentional interference with its
23 contractual relations, and is entitled to damages in an amount to be determined at trial, as well as
24 an award of exemplary damages and attorneys' fees.

25 **SIXTH CAUSE OF ACTION**

26 **Breach of Duty of Loyalty**

27 **Against Defendant Xanthe Lam**

28 312. Genentech repeats and incorporates by reference all prior allegations of this

1 Complaint as if fully set forth herein.

2 313. Under California law, Xanthe Lam owed Genentech a duty of loyalty while she
3 was an employee of the company.

4 314. As alleged herein, Xanthe consulted or otherwise worked for or on behalf of Eusol,
5 Mycenax, JHL, APBio, and OBI—all Genentech competitors—for her own personal gain while
6 employed by Genentech. These actions were inimical to the best interests of Genentech.

7 315. As a direct and proximate result of Xanthe’s actions in breach of her duty of
8 loyalty to Genentech, Genentech has suffered significant damages, in an amount to be proven at
9 trial.

10 316. Genentech is entitled to damages sufficient to compensate for Xanthe’s breach.
11 Genentech is further entitled to disgorgement of Xanthe’s salary and benefits paid by Genentech
12 during her period of disloyalty, including stock-settled appreciation rights (S-SARS) and
13 restricted stock units (RSUs), as well as disgorgement of all earnings, bonuses or other
14 compensation and benefits she obtained due to her breach.

15 **SEVENTH CAUSE OF ACTION**

16 **Aiding and Abetting Breach of Duty of Loyalty**

17 **Against Defendants JHL, Racho Jordanov, Rose Lin, Allen Lam, John Chan, and James
18 Quach**

19 317. Genentech repeats and incorporates by reference all prior allegations of this
20 Complaint as if fully set forth herein.

21 318. As set forth above, Xanthe Lam owed Genentech a duty of loyalty while she was
22 an employee of the company and breached that duty to Genentech’s detriment.

23 319. On information and belief, Defendants JHL, Racho Jordanov, Rose Lin, Allen
24 Lam, John Chan, and James Quach knew that Xanthe was employed by Genentech at all relevant
25 times.

26 320. On information and belief, JHL, Jordanov, Lin, Allen, Chan, and Quach knew that
27 it was a breach of Xanthe’s duty of loyalty for her to work for Genentech competitors while
28 employed by Genentech.

321. JHL, Jordanov, Lin, Allen, Chan, and Quach provided substantial encouragement

1 and assistance to Xanthe in breaching her duty of loyalty, intended to induce Xanthe to breach her
2 duty of loyalty, and benefitted from Xanthe's breach.

3 322. As set forth above, Genentech suffered significant damages from Xanthe's breach
4 of her duty of loyalty. JHL's, Jordanov's, Lin's, Allen's, Chan's, and Quach's conduct
5 encouraging and assisting Xanthe's breach was a substantial factor in causing harm to Genentech.

6 323. JHL's, Jordanov's, Lin's, Allen's, Chan's, and Quach's aiding and abetting
7 Xanthe's breach of her duty of loyalty was willful, malicious, fraudulent, and oppressive.

8 324. Genentech has been damaged by Defendants' aiding and abetting Xanthe's breach
9 of her duty of loyalty, and is entitled to damages in an amount to be determined at trial,
10 disgorgement of JHL's, Jordanov's, Lin's, Allen's, Chan's, and Quach's earnings, profits,
11 compensation and other benefits obtained due to Xanthe's breach, and an award of exemplary
12 damages and attorneys' fees.

13 **EIGHTH CAUSE OF ACTION**

14 **Violation of the Computer Fraud and Abuse Act**

15 **(18 U.S.C. § 1030)**

16 **Against James Quach and JHL**

17 325. Genentech repeats and incorporates by reference all prior allegations of this
18 Complaint as if fully set forth herein.

19 326. On or about July 9, 2017, July 16, 2017, and July 26, 2017, Defendant James
20 Quach accessed Genentech's computer network using Defendant Xanthe Lam's credentials for
21 the purpose of downloading and misappropriating files containing Genentech's confidential,
22 proprietary, or trade secret information for his own and JHL's benefit.

23 327. Quach did in fact download and save files to a personal hard drive, including a
24 collection of documents containing Genentech's confidential, proprietary, and trade secret
25 information. On information and belief, Quach then took the misappropriated data to JHL and
26 used it for JHL's benefit.

27 328. Quach was acting as JHL's agent when he accessed Genentech's computer
28 network and misappropriated Genentech's data.

1 329. Genentech's computer network is a "protected computer" for purposes of the
2 Computer Fraud and Abuse Act because it is connected to the internet and is used in or affects
3 interstate commerce.

4 330. Upon Quach's involuntary termination as a Genentech employee in April 2017,
5 Genentech expressly revoked his authorization to access Genentech's computer network, and
6 Quach has remained unauthorized to access Genentech's computer network since that time.
7 Quach thus accessed Genentech's computer network in or around July 2017 without
8 authorization.

9 331. By virtue of his 17 years of employment at Genentech, Quach knew that non-
10 employees are not authorized to access Genentech's computer network, and that Xanthe was not
11 empowered to authorize his access.

12 332. Xanthe was prohibited by Genentech policies from using her credentials to enable
13 access to Genentech's computer network by non-employees.

14 333. Quach accessed Genentech's computer network with an intent to defraud because
15 he intended to misappropriate Genentech's confidential, proprietary, and trade secret information
16 for his own benefit and the benefit of JHL.

17 334. By accessing Genentech's computer network, Quach furthered his intended fraud
18 by wrongfully obtaining valuable property belonging to Genentech.

19 335. As a direct and proximate result of Quach's unauthorized access to its computer
20 network, Genentech suffered a loss in 2017 in excess of \$5,000.

21 **NINTH CAUSE OF ACTION**

22 **Conspiracy to Violate the Computer Fraud and Abuse Act**

23 **(18 U.S.C. § 1030)**

24 **Against Xanthe Lam, James Quach, and JHL**

25 336. Genentech repeats and incorporates by reference all prior allegations of this
26 Complaint as if fully set forth herein.

27 337. As set forth above, on or about July 9, 2017, July 16, 2017, and July 26, 2017,
28 Defendant James Quach accessed Genentech's computer network without authorization using

1 Defendant Xanthe Lam’s credentials.

2 338. Quach and Xanthe entered into an agreement to violate the Computer Fraud and
3 Abuse Act (“CFAA”) when they arranged for Quach to use Xanthe’s credentials to gain
4 unauthorized access to Genentech’s computer network for the purpose of downloading and
5 misappropriating files containing Genentech’s confidential, proprietary, or trade secret
6 information for Quach’s and JHL’s benefit.

7 339. Xanthe was aware that Quach planned to violate the CFAA by using her
8 credentials to gain unauthorized access to Genentech’s computer network for his own and JHL’s
9 benefit, and she agreed with this wrongful act and intended that it be committed.

10 340. If Quach was not acting as JHL’s agent when he violated CFAA, JHL joined the
11 conspiracy when it knowingly received documents from Quach that were misappropriated
12 through his violation of the CFAA or when it knowingly benefitted from the information
13 contained therein through Quach’s employment.

14 341. Xanthe and JHL, as joint tortfeasors with Quach, are jointly and severally liable
15 for Quach’s violation of the CFAA.

16 **TENTH CAUSE OF ACTION**

17 **Violation of the Computer Data Access and Fraud Act (“CDAFA”)**

18 **(Cal. Pen. Code § 502)**

19 **Against Xanthe Lam, James Quach, and JHL**

20 342. Genentech repeats and incorporates by reference all prior allegations of this
21 Complaint as if fully set forth herein.

22 343. Genentech’s computer network is a “computer network” for purposes of the
23 CDAFA because it “provides communications between one or more computer systems and
24 input/output devices, including, but not limited to, display terminals, remote systems, mobile
25 devices, and printers connected by telecommunication facilities.” Cal. Penal Code § 501(a)(2).

26 344. As set forth above, on or about July 9, 2017, July 16, 2017, and July 26, 2017,
27 Defendant James Quach knowingly accessed Genentech’s computer network using Defendant
28 Xanthe Lam’s credentials for the purpose of downloading and misappropriating files containing

1 Genentech’s confidential, proprietary, or trade secret information for his own and JHL’s benefit.
2 Accordingly, he “[k]nowingly accesse[d] and without permission . . . use[d]” Genentech’s
3 “computer network in order to . . . wrongfully control or obtain . . . data.” Cal. Pen. Code §
4 502(c)(1).

5 345. Knowing that Quach was no longer a Genentech employee with access to
6 Genentech’s computer network, Xanthe nonetheless “[k]nowingly and without permission
7 provide[d] or assist[ed] in providing a means of accessing a . . . computer network” in violation of
8 the CDAFA. Cal. Penal Code § 502(c)(6).

9 346. Quach did in fact download and save files to a personal hard drive, including a
10 collection of documents containing Genentech’s confidential, proprietary, and trade secret
11 information. Accordingly, he “[k]nowingly accesse[d] and without permission t[ook], copie[d]”
12 and “ma[de] use of . . . data from a . . . computer network,” in violation of the CDAFA. Cal.
13 Penal Code § 502(c)(2).

14 347. Quach was acting as JHL’s agent when he accessed Genentech’s computer
15 network and misappropriated Genentech’s data.

16 348. On information and belief, Quach then took the misappropriated data to JHL and
17 used it for JHL’s benefit.

18 349. Upon Quach’s involuntary termination as a Genentech employee in April 2017,
19 Genentech expressly revoked his authorization to access Genentech’s computer network, and
20 Quach has remained unauthorized to access Genentech’s computer network since that time.
21 Quach thus accessed Genentech’s computer network in or around July 2017 without permission.

22 350. By virtue of his 17 years of employment at Genentech, Quach knew that non-
23 employees are not authorized to access Genentech’s computer network, and that Xanthe was not
24 empowered to authorize his access.

25 351. Xanthe was prohibited by Genentech policies from using her credentials to enable
26 access to Genentech’s computer network by non-employees.

27 352. When she allowed Quach to access Genentech’s computer network using her
28 credentials, Xanthe knew that Quach was or would soon be working for JHL.

1 353. Quach knowingly accessed Genentech's computer network with an intent to
2 defraud because he intended to misappropriate Genentech's confidential, proprietary, and trade
3 secret information for his own benefit and the benefit of JHL.

4 354. By accessing Genentech's computer network, Quach furthered his intended fraud
5 by wrongfully obtaining valuable property belonging to Genentech. Xanthe, Quach, and JHL
6 acted with oppression, fraud, and malice in violating the CDAFA as alleged and described herein.

7 355. As the owner of the computer network at issue, Genentech is entitled to
8 compensatory damages, injunctive relief, reasonable attorneys' fees, and punitive or exemplary
9 damages. Cal. Penal Code § 502(e)(1),(2),(4).

10 **PRAYER FOR RELIEF**

11 WHEREFORE, Genentech respectfully requests the following relief:

- 12 A. Judgment in favor of Genentech and against Defendants on each cause of action
13 alleged herein;
- 14 B. All damages caused by Defendants' unlawful actions in an amount to be
15 determined at trial, such damages to include actual loss and unjust enrichment;
- 16 C. Exemplary and punitive damages as provided by law;
- 17 D. Disgorgement of all proceeds Defendants have received from the misappropriation
18 of Genentech's confidential, proprietary, and/or trade secret information;
- 19 E. Awarding Genentech pre-judgment and post-judgment interest;
- 20 F. Attorneys' fees, costs, and expenses incurred by Genentech in investigating this
21 misconduct and litigating this action;
- 22 G. Preliminary and permanent injunctive relief pursuant to which Defendants, and
23 each of them, and their employees or representatives, and all persons acting in
24 concert or participating with them are ordered, enjoined, or restrained, directly or
25 indirectly, by any means whatsoever, as follows:
- 26 a. From disclosing or using Genentech's confidential, proprietary, and trade
27 secret information;
- 28 b. From making, testing, using, promoting, offering to sell, marketing,

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- commercializing, or selling biologics, therapeutics, drugs, and/or products of any kind that utilize, embody, or were developed, in whole or in part, with the benefit or use of any of Genentech's confidential, proprietary, and/or trade secret information;
- c. From utilizing any processes or methods that are derived from, contain, or embody, in whole or in part, any of Genentech's confidential, proprietary, and/or trade secret information;
 - d. From submitting to or filing with any regulatory body any documents or other materials (in paper, electronic, or any other form, including, for example, cell lines, assays, or drug substances) that are derived from, contain, or embody, in whole or in part, any of Genentech's confidential, proprietary, and/or trade secret information;
 - e. Immediately to preserve and return to Genentech (i) all copies of all Genentech documents and information, including without limitation any trade secret and other confidential or proprietary information acquired from Genentech; and (ii) all copies of all materials (in paper, electronic, or any other form, including, for example, cell lines, assays, or drug substances) containing any, or derived from any, Genentech information, trade secrets, or other confidential or proprietary information; and
 - f. To identify each individual and entity to whom or to which Defendants and any of them, and their employees or representatives, and all persons acting in concert or participating with them, disclosed (i) any Genentech documents or other materials (in paper, electronic, or any other form, including, for example, cell lines, assays, or drug substances) or (ii) any of Genentech's confidential, proprietary, and/or trade secret information; and
 - g. To turn over to the Court any proceeds Defendants have received from the misappropriation of Genentech's confidential, proprietary, and/or trade secret information, which proceeds would be held in constructive trust until the

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conclusion of this litigation;

H. Granting Genentech such other and further relief as this Court deems just and proper.

JURY DEMAND

Genentech hereby demands a jury trial as to all issues triable before a jury.

Dated: October 29, 2018

KEKER, VAN NEST & PETERS LLP

By: /s/ Elliot R. Peters
ELLIOT R. PETERS

Attorneys for Plaintiff
Genentech, Inc.