

- Personal experiences from Manchester Central
- More funding is required for the appropriate staffing
- My only bad experiences have been down to bad administration.
- very long waiting hours in a/e for refitting catheters
- Without the necessary funding and policies and laws to prevent pharmaceutical companies overcharging service users would not universally have access to health resources
- Having to wait 3 or more hours to be attended to indicates a need for more staff which requires more funding.
- Trying to get in to my doctors. You have to book weeks in advance.
- The community health dermatology unit seems to be a nurse and an answerphone.
- Yes, difficulty getting appointments, services cut back in several areas.
- Yes- Doctors and Nurses were clearly trying very hard but I went into A&E at 7pm and didn't see a doctor properly until 3am. Due to a lack of staff I had to sleep under my coat in an observation room as there was no-one around.
- Nurses that I dealt with were all lovely - just not enough of them for the number of patients! They need to be given the training and support they need to be able to work effectively in their environments
- Waiting times to long
- Work in social care environment - see many departments that are understaffed and current staff seem stressed and worked too hard
- Waiting in corridor on a trolley for hours, no spare beds not enough staff!
- Yes, whilst living in Brighton I had countless bad experiences with a neighbour who had bad dementia. The staff were too under resourced and over stretched to cope and I dread to think what service he would have received if I hadn't been there accompanying him. The experience was frightening st times.
- Needless to say all the patients on trolleys in A&E
- Dirty, untidy and horrifically noisy (right through the night), the whole place painted dead grey. Nowhere (like a garden, for instance) to sit peacefully. That's so important (I was in for months). Food terrible: all that said, the staff (with very few exceptions) bloody marvellous.
- Waiting times for a GP appointment - roughly 10-14 days, more funding would give better options than going to a walk in centre, which are difficult to get to if you don't have transport
- Having to wait a month to see my GP is a regular occurrence
- The time it takes to get an appointment id ridiculous. The alternative was to wait in a walk in clinic. He felt too ill to do this.
- A and E was incredibly overloaded on that day and resources were stretched compared to other visits in previous years. I also have a friend that works in mental health and they say they are stretched to the max. having to fill out more forms than treat patients and if anything goes wrong it is they that get the blame. She tells me half the staff are off sick with their own mental health issues as a result of the mess in the department.

- i was last admitted 11 months ago,the ambulance arrived around 1 pm,i was still in a lined up waiting for a bed until past 9 pm & finally got one between 3 & 4 am.very soon i was asked if i would try a dosage of fragmin much higher than ever bevore given in the UK & would be monitored closely.it was to be given every 8 hours no earlier or later than 15 minutes before or after the hour (38,000 mg) after 2 days at around 2:30 am i was suddenly moved to another ward & my notes not sent with me so my injection was given late by over one hour.The ward i was sent to was also a surgical one & not medical which is where i was & should have been.i cannot blame the staff entirely though transfer of notes should be obvious & i did tell them by mouth about the urgency of the timing.also as i was waiting north manchester became shut as did another & then mine the MRI shut sometime in the early hours of the morning while i was still on a gurney in a side room.
- Yes, both myself and people I know find that getting an appointment with a doctor or nurse is difficult and we feel like we were turned away when we needed help. It's not the fault of the doctors or nurses - there's just not enough of them to attend to all of us.

NHS crisis in M60



15%

of patients in your area wait more than four hours to be seen in A&E. The official government target is a maximum of **5%**.

£1.1bn

is the funding gap for the NHS in your area.

These are figures for the NHS in Greater Manchester. [Click here](#) to find out more about the data.

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