



# RETURNS FORM

If you are not happy with your order for any reason, we'll be happy to take the goods back as long as they are unworn and they still have the labels attached within 14 days of receiving your order.

Please complete and enclose this form with your returned goods.

NAME:

ORDER NUMBER:

CONTACT TELEPHONE NUMBER:

RETURNED ITEM(s)

REASON FOR RETURN

EXCHANGE OR REFUND?

If you would like a exchange,  
Please note the size/colour or  
Product you would like.

## **\*IMPORTANT NOTES\***

Please ensure all returned goods are well packaged, to avoid any damage during transit.  
Please ensure all footwear boxes are covered by a protective outer layer - do not apply any stickers or shipping information directly to any footwear boxes.

Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.

Please ensure all International returns are clearly marked 'RETURNED GOODS', to avoid any Customs charges. Any charges incurred are the responsibility of the customer.

Returns are normally processed within 2-3 working days of us receiving your return.

Send returns to:  
FAO: Returns Department  
The Candy Store Clothing Ltd  
2 City Arcade, Union Street  
Birmingham  
B2 4TX