MY LEXUS SERVICE HISTORY

From: drivers.lexus.com/lexusdrivers/

YEAR: 2003

CURRENT MILEAGE: 180,000mi

180855 miles

DATE: 12/23/2015

Repair# 6018631

reported by: Scanlon Lexus of Fort Myers

Service: *

description: * \sim | \sim | \sim NO CAUSE SPECIFIED IN RO \sim | \sim OIL PAN LEAKING APPROX. \$480 TO RESEAL OIL PAN CLIENT WILL PEFORM REPAIR NEXT

SERVICE

Service: CLIENT STATES ALL WARNING LIGHTS ON, DIFFICULT TO description: CLIENT STATES ALL WARNING LIGHTS ON, DIFFICULT TO ~|~CLIENT STATES ALL WARNING LIGHTS ON, DIFFICULT TO START AND VEHICLE VIBRATEING AT IDLE AT COLD START CHECK AND REPORT ~|~P0128 FAILED TO REACH OPERATING TEMPERATURE ~|~REPLACE

THERMOSTAT

180456 miles

DATE: 11/11/2015

Repair# 6016042

reported by: Scanlon Lexus of Fort Myers

Service: LOF

description: LOF ~|~ ~|~NO CAUSE SPECIFIED IN RO ~|~REPLACED WIPER

BLADESLOF ~|~ ~|~NO CAUSE SPECIFIED IN RO ~|~COMPLETED

Service: PERFORMED OIL SERVICE AND FILTER

description: PERFORMED OIL SERVICE AND FILTER ~|~ ~|~ FOUND OIL CAP MISSING WHEN STARTING SERVICE ~|~ PERFORMED OIL SERVICE AND

FILTER

177096 miles

DATE: 05/13/2015

Repair# 6005101

reported by: Scanlon Lexus of Fort Myers

Service: CLIENT REQUESTS QUALITY VEHICLE INSPECTION

description: CLIENT REQUESTS QUALITY VEHICLE INSPECTION ~|~~|~TIRE &

TIRE.....WEAR PATTERN L/R TIRE.....R/R TIRE.....WEAR PATTERN L/F BRAKE....R/F BRAKE....L/R BRAKE.....R/R BRAKE.....~|~TIRED LF 10 LR 8 RF 10 RR 9

BRAKES FRT 9 REAR 7 Service: CLIENT STATES

description: CLIENT STATES ~|~CUST STATE THAT CHECK ENGINE LIGHT IS ON AND VSC L IGHT IS ON CUST STATE CAME BACK ON FROM LAST VISIT DID NOT HAVE TIME TO COME BACK TECH 174 ~|~ ~|~PERFORMED HEALTH CHECK AND PULLED CODES FOR GROSS EVAP LEAK, REMOVED ENGINE COVER AND FOUND EVAP HOS E COMPLETELY BROKEN, REPLACED ALL

HOSE FOR THAT LI NE AND CLEARED CODES Service: PERFORMED OIL SERVICE AND FILTER

description: PERFORMED OIL SERVICE AND FILTER ~|~ ~|~NO CAUSE

SPECIFIED IN RO ~|~COMPLETED

174033 miles

DATE: 12/16/2014

Repair# 0002212

reported by: Scanlon Lexus of Fort Myers

Service: REPLACED HARD TOP PANEL ASSEMBLY WITH GLASS AND

ALIGNED TOP

description: REPLACED HARD TOP PANEL ASSEMBLY WITH GLASS AND ALIGNED TOP \sim | \sim CUST STATE THAT HAS REAR GLASS PANEL THAT WANT TO INSTALL CHECK AND ADVISE \sim | \sim REPLACED HARD TOP PANEL

ASSEMBLY WITH GLASS AND ALIGNED TOP, COMPLETED

Service: XINSTALLED 02 SENSOR BANK 2 SENSOR 2

description: XINSTALLED 02 SENSOR BANK 2 SENSOR 2 ~|~CUST STATE THAT CHECK ENGINE LIGHT IS ON 02 SENSOR ~|~INSTALLED 02 SENSOR BANK 2 SENSOR 2 ~|~XINSTALLED 02 SENSOR BANK 2 SENSOR 2, XINSTALLED 02

SENSOR BANK 2 SENSOR 2

173932 miles

DATE: 12/05/2014

Repair# 0001565

reported by: Scanlon Lexus of Fort Myers

Service: 0

description: 0 ~|~CUST STATE THAT THERE IS A DENT ON TOP OFF ROOF WHERE SHOCK HIT ON DRIVER REAR PROGRESSIVE COMING TO TAKE A LOOK AT ALSO WILL NEED EST FOR REPAIRS AND REAR RUG IN TRUNK, FRONT BUMPER DRIVER FENDER MOLDING RUBBER. AND BOTTOM FRONT AIR DAM AND HAS A VIB ~|~0 ~|~0, 0

173721 miles

DATE: 11/26/2014

Repair# 0000544

reported by: Scanlon Lexus of Fort Myers **Service:** ALIGNMENT COMPLETED

description: ALIGNMENT COMPLETED ~|~CLIENT REQUESTS 4 WHEEL

ALIGNMENT ~|~ ~|~ALIGNMENT COMPLETED, COMPLETED

Service: REPLACE AIRBAG INFLATOR ASSEMBLY

description: REPLACE AIRBAG INFLATOR ASSEMBLY ~|~ELG-SAFETY RECALL ELG - REMEDY NOTICE - 2002 THROUGH 2005 MODEL YEAR SC 430 VEHICLES - FRONT PASSENGER AIR BAG INFLATOR MODULE ADD ON 4:11 11/17/14 RG ~|~CONSISTENTLY HIGH ABSOLUTE HUMIDITY, THE FRONT PASSENGER AIR BAG INFLATOR COULD BE SUSCEPTIBLE TO RUPTURE AND THE FRONT PASSENGER AIR BAG COULD DEPLOY ~ | ~ REPLACE AIRBAG INFLATOR ASSEMBLY, REPLACE AIRBAG INFLATOR ASSEMBLY

Service: REPLACED BOTH LEFT SIDE TIRES AND LF RIM, NEW RIM ON RF description: REPLACED BOTH LEFT SIDE TIRES AND LF RIM, NEW RIM ON RF ~|~CLIENT STATES NEEDS TWO TIRES . HR CHECKED WITH PARTS AND THEY SAID THEY HAVE THEM IN STOCK. ALSO BENT RIM. HE HAS A REPLACEMENT RIM ~|~ ~|~ REPLACED BOTH LEFT SIDE TIRES AND LF RIM, NEW RIM ON RF. COMPLETED

Service: REPLACED LEFT FRT LOWER CONTROL ARM, STRUT, LOWER BALL JOINT, STRUT BAR, STRUT M

description: REPLACED LEFT FRT LOWER CONTROL ARM, STRUT, LOWER BALL JOINT, STRUT BAR, STRUT M ~ |~ CHECK CAR OUT HIT MEDIUM ~ |~ ~|~REPLACED LEFT FRT LOWER CONTROL ARM,STRUT,LOWER BALL JOINT, STRUT BAR, STRUT MOUNTING BRACKET, COMPLETED

Service: REPLACED LR STRUT AND STRUT MOUNT

description: REPLACED LR STRUT AND STRUT MOUNT ~ |~ TECH STATE THAT

HAS BLOWN REAR DRIVER STRUTS BLOWN WITH STRUT MOUNT ~|~

~|~REPLACED LR STRUT AND STRUT MOUNT, COMPLETED

173721 miles

DATE: 11/25/2014

Repair# 0000544

reported by: Scanlon Lexus of Fort Myers **Service:** ALIGNMENT COMPLETED

description: ALIGNMENT COMPLETED ~|~CLIENT REQUESTS 4 WHEEL ALIGNMENT ~|~ ~|~ALIGNMENT COMPLETED, COMPLETED

Service: REPLACE AIRBAG INFLATOR ASSEMBLY

description: REPLACE AIRBAG INFLATOR ASSEMBLY ~ |~ELG-SAFETY RECALL ELG - REMEDY NOTICE - 2002 THROUGH 2005 MODEL YEAR SC 430 VEHICLES - FRONT PASSENGER AIR BAG INFLATOR MODULE ADD ON 4:11 11/17/14 RG ~ |~ CONSISTENTLY HIGH ABSOLUTE HUMIDITY, THE FRONT PASSENGER AIR BAG INFLATOR COULD BE SUSCEPTIBLE TO RUPTURE AND THE FRONT PASSENGER AIR BAG COULD DEPLOY ~ | ~ REPLACE AIRBAG INFLATOR ASSEMBLY, REPLACE AIRBAG INFLATOR ASSEMBLY Service: REPLACED BOTH LEFT SIDE TIRES AND LF RIM, NEW RIM ON RF description: REPLACED BOTH LEFT SIDE TIRES AND LF RIM, NEW RIM ON RF ~|~CLIENT STATES NEEDS TWO TIRES . HR CHECKED WITH PARTS AND THEY SAID THEY HAVE THEM IN STOCK. ALSO BENT RIM. HE HAS A REPLACEMENT RIM ~|~~|~REPLACED BOTH LEFT SIDE TIRES AND LF RIM, NEW RIM ON RF, COMPLETED

Service: REPLACED LEFT FRT LOWER CONTROL ARM, STRUT, LOWER BALL JOINT, STRUT BAR, STRUT M

description: REPLACED LEFT FRT LOWER CONTROL ARM.STRUT.LOWER BALL JOINT, STRUT BAR, STRUT M ~ |~ CHECK CAR OUT HIT MEDIUM ~ |~ ~|~REPLACED LEFT FRT LOWER CONTROL ARM,STRUT,LOWER BALL JOINT, STRUT BAR. STRUT MOUNTING BRACKET. COMPLETED

Service: REPLACED LR STRUT AND STRUT MOUNT

description: REPLACED LR STRUT AND STRUT MOUNT ~|~TECH STATE THAT HAS BLOWN REAR DRIVER STRUTS BLOWN WITH STRUT MOUNT ~ |~

~|~REPLACED LR STRUT AND STRUT MOUNT, COMPLETED

173370 miles

DATE: 10/29/2014

Repair# 0099117

reported by: Scanlon Lexus of Fort Myers **Service:** ALIGNMENT COMPLETED

description: ALIGNMENT COMPLETED ~ |~ CLIENT REQUESTS 4 WHEEL ALIGNMENT ~ |~ ~ |~ ALIGNMENT COMPLETED, ALIGNMENT COMPLETED Service: DISABLE AIR BAG INFLATOR ASSEMBLY AND INSTALL GLOVE BOX

REMINDER HANG TAG

description: DISABLE AIR BAG INFLATOR ASSEMBLY AND INSTALL GLOVE BOX REMINDER HANG TAG ~ | ~ ELG-SAFETY RECALL ELG - REMEDY NOTICE - 2002 THROUGH 2005 MODEL YEAR SC 430 VEHICLES - FRONT PASSENGER AIR BAG INFLATOR MODULE CUST WANTS DISABLE ~|~WHEN LOCATED IN AREAS WITH CONSISTENTLY HIGH ABSOLUTE HUMIDITY. THE FRONT PASSENGER AIR BAG INFLATOR COULD BE SUSCEPTIBLE TO RUPTURE AND THE FRONT PA ~ | ~ DISABLE AIR BAG INFLATOR ASSEMBLY AND INSTALL GLOVE BOX REMINDER HANG TAG, DISABLE AIR BAG INFLATOR ASSEMBLY AND INSTALL GLOVE BOX REMINDER HANG TAG

Service: REPLACE BOTH MOTOR MOUNTS AND TRANSMISSION MOUNT COMPLETE

description: REPLACE BOTH MOTOR MOUNTS AND TRANSMISSION MOUNT COMPLETE ~|~CUST WILL LIKE TO HAVE ENGINE MOUNTS CHECK TECH STATE THAT WILL NEED TO REPLACE BOTH ENGINE MOUNTS AND TRANSMISSION MOUNT HAS MARGINAL COLLAPSED ~|~BOTH MOTOR MOUNT BROKEN AND TRANSMISSION MOUNT MARGINAL COLLAPSED ~|~REPLACE BOTH MOTOR MOUNTS AND TRANSMISSION MOUNT COMPLETE, REPLACE BOTH MOTOR MOUNTS AND TRANSMISSION MOUNT COMPLETE

Service: REPLACE LEFT INNER TIE ROD ASSEMBLY

description: REPLACE LEFT INNER TIE ROD ASSEMBLY ~|~TECH STATE THAT LEFT INNER TIE ROD LOOSE ~|~LEFT INNER TIE ROD EXCESSIVE PLAY ~|~REPLACE LEFT INNER TIE ROD ASSEMBLY, REPLACE LEFT INNER TIE ROD ASSEMBLY

Service: REPLACE OIL DIP STICK O-RING ,CLEAN AND VERIFY NO LEAK description: REPLACE OIL DIP STICK O-RING ,CLEAN AND VERIFY NO LEAK ~|~TECH STATE THAT OIL DIP STICK IS STARTING TO LEAK ~|~OIL LEAKING AT OIL DIP STICK O-RING ~|~REPLACE OIL DIP STICK O-RING ,CLEAN AND VERIFY NO LEAK, REPLACE OIL DIP STICK O-RING ,CLEAN AND VERIFY NO LEAK

Service: REPLACE REAR HATCH STRUTS COMPLETE

description: REPLACE REAR HATCH STRUTS COMPLETE ~|~CUST WILL LIKE TO HAVE REAR HATCH STRUTS REPLACED ~|~ ~|~REPLACE REAR HATCH STRUTS COMPLETE, REPLACE REAR HATCH STRUTS COMPLETE

Service: REPLACE SPARK PLUGS COMPLETE

description: REPLACE SPARK PLUGS COMPLETE ~|~CUST WILL LIKE TO HAVE SPARK PLUGS REPLACED ~|~ ~|~REPLACE SPARK PLUGS COMPLETE,

REPLACE SPARK PLUGS COMPLETE

172804 miles

DATE: 10/15/2014

Repair# 0098338

reported by: Scanlon Lexus of Fort Myers **Service:** ALIGNMENT COMPLETED

description: ALIGNMENT COMPLETED ~|~CLIENT REQUESTS 4 WHEEL ALIGNMENT ~|~ ~|~ALIGNMENT COMPLETED, ALIGNMENT COMPLETED Service: REPLACED ALL 4 WHEELS, SWAPPED TPMS SENSORS TO NEW

WHEELS AND INSTALLED 4 NEW

description: REPLACED ALL 4 WHEELS, SWAPPED TPMS SENSORS TO NEW WHEELS AND INSTALLED 4 NEW ~|~CUST HAS RIMS ORDER ARE IN STOCK WILL LIKE RUN FLAT INSTALLED DRIVEGUARD ALSO WILL LIKE CENTER CAPS ~|~CUSTOMER REQUEST WHEELS BE INSTALLED WITH NEW RUNFLAT TIRES ~|~REPLACED ALL 4 WHEELS, SWAPPED TPMS SENSORS TO NEW WHEELS AND INSTALLED 4 NEW RUNFLAT TIRES, REPLACED ALL 4

WHEELS, SWAPPED TPMS SENSORS TO NEW WHEELS AND INSTALLED 4 NEW RUNFLAT TIRES

170438 miles

DATE: 09/17/2014

Repair# 0096838

reported by: Scanlon Lexus of Fort Myers **Service:** NO PROBLEM FOUND

description: NO PROBLEM FOUND ~ |~ CHECK WASHERS ~ |~ WORKS PROPERLY

~|~NO PROBLEM FOUND, NO PROBLEM FOUND

Service: REPLACE RIGHT DOOR SPEAKER

description: REPLACE RIGHT DOOR SPEAKER ~|~REPLACE PASSENGER DOOR MID SPEAKER.USE SPO ~|~RIGHT DOOR SPEAKER CRACKLE ~|~REPLACE

RIGHT DOOR SPEAKER, REPLACE RIGHT DOOR SPEAKER

170249 miles

DATE: 09/15/2014

Repair# 0096671

reported by: Scanlon Lexus of Fort Myers **Service:** MID SPEAKER PASS DOOR

description: MID SPEAKER PASS DOOR ~|~CHECK DRIVERS DOOR SPEAKER ~|~MID SPEAKER PASS DOOR, MID SPEAKER PASS DOOR, MID SPEAKER

PASS DOOR

Service: REPLACE RADIATOR

description: REPLACE RADIATOR ~|~COOLANT LEAK FROM UNDER HOOD /ADVISE ~|~RADIATOR TOP TANK CRACKED ~|~REPLACE RADIATOR,

REPLACE RADIATOR

Service: REPLACE TIMING BELT AND WATER PUMP

description: REPLACE TIMING BELT AND WATER PUMP ~|~REPLACE TIMING BELT AND WATER PUMP ~|~TIMING BELT DUE BY MILEAGE/LEAK FROM WATER PUMP GASKET ~|~REPLACE TIMING BELT AND WATER PUMP,

REPLACE TIMING BELT AND WATER PUMP

169506 miles

DATE: 08/27/2014

Repair# 0095754

reported by: Scanlon Lexus of Fort Myers

Service: NO REPAIR

description: NO REPAIR ~|~CUST STATE THAT WASHER FLUID DOES NOT COME OUT ON WINDSHIELD CHECK AND ADVISE ~|~WASHER MOTOR INOP

~|~NO REPAIR, NO REPAIR

Service: REPLACE SENSOR AND REPROGRAM

 $\begin{tabular}{ll} \textbf{description:} & REPLACE SENSOR & AND & REPROGRAM $\sim|\sim$CUST STATE THAT TIRE LIGHT IS ON DID HAVE TIRES INSTALLED ELSEWHERE $\sim|\sim$RF TIRE SENSOR $\sim|\sim$RF TIRE SENSOR$

INOP ~ | ~ REPLACE SENSOR AND REPROGRAM, REPLACE SENSOR AND

REPROGRAM

168625 miles

DATE: 08/11/2014

Repair# 0804139

reported by: Lexus of Palm Beach **Service:** SPOT DELIVERY

description: SPOT DELIVERY ~|~SPOT DELIVERY ~|~

168612 miles

DATE: 06/30/2014

Repair# 0798436

reported by: Lexus of Palm Beach **Service:** USED CAR DETAIL

description: USED CAR DETAIL ~|~USED CAR DETAIL ~|~~|~168612 DETU 500

168625 miles

DATE: 06/30/2014

Repair# 0798427

reported by: Lexus of Palm Beach

Service: ELECTRONIC FOUR WHEEL BALANCE AND ADJUST TIRE

PRESSURES. description:

Service: NO WORK NEEDED, AIRBAG ALREADY REPLACED

description: NO WORK NEEDED, AIRBAG ALREADY REPLACED ~|~PERFORM DSC CAMPAIGN ~|~ ~|~168625 AIRBAG WAS ALREADY REPLACED DURING

DLC CAMPAIGN

Service: REPLACE LIGHT BULB

description:

Service: USED CAR INSPECTION

description: USED CAR INSPECTION ~|~USED CAR INSPECTION ~|~ ~|~168625 230 PERFORMED USED CAR INSPECTION, BALANCED ALL 4 TIRES AND

REPLACED L/F HEADLIGHT BULB

168620 miles

DATE: 06/26/2014

Repair# 0798475

reported by: Lexus of Palm Beach **Service:** SWAP WHEELS & TIRES

description: SWAP WHEELS & TIRES ~ |~WHEEL SWAP PER DAVE MATUSHIN

CHARGE TO USED CAR STOCK #30036460 ~|~

168615 miles

DATE: 06/24/2014

Repair# 0798222

reported by: Lexus of Palm Beach **Service:** 10K INTERVAL SERVICE -

description: 10K INTERVAL SERVICE - ~ |~ 10K INTERVAL SERVICE - ~ |~

~|~168612 100 PERFORMED 10K SERVICE

Service: AGG48F

description: AGG48F ~ |~SAFETY RECALL DSC (SUPPLEMENT TO DLC) -

REMEDY (PHASE 1) - 2002 THROUGH CERTAIN 2003 MODEL YEAR AND ONE

2004 MODEL YEAR SC 430 VEHICLES - FRONT PASSENGER AIR BAG INFLATOR MODULE. ~|~. ~|~168612 AGG48F 550 PERFORMED DSC

Service: CLEAN BATTERY TERMINALS AND APPLY TERMINAL PROTECTION

description:

Service: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION

PERFORMED ON THIS VISIT.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~CUSTOMER REQUESTS TO HAVE THE MULTI-

POINT INSPECTION PERFORMED ON THIS VISIT. ~|~

Service: INDICATES BRAKE LININGS ARE IN GOOD CONDITION.

description:

Service: INDICATES TIRES ARE IN GOOD CONDITION.

description:

Service: INSPECT AND ADJUST ALL FLUID LEVELS

description:

Service: INSPECT BRAKE PADS AND/OR LININGS AND ROTORS

description:

Service: INSPECT INSTALLATION OF DRIVER'S FLOOR MAT

description:

Service: PENNZOIL HIGH MILEAGE OIL AND FILTER SERVICE description: PENNZOIL HIGH MILEAGE OIL AND FILTER SERVICE ~|~PENNZOIL HIGH MILEAGE OIL AND FILTER SERVICE ~|~

FIGURE AND FILTER SERVICE AND FI

Service: PERFORM BATTERY STATE OF THE HEALTH TEST WITH

MIDTRONIC'S TESTER

description:

Service: PERFORM COMPLIMENTARY CAR WASH

description:

Service: REPLACE ENGINE OIL

description:

Service: REPLACE ENGINE OIL FILTER

description:

Service: RESET SERVICE INDICATOR

description:

Service: ROAD TEST

description:

Service: ROTATE TIRES AND CHECK AIR PRESSURE

description:

Service: WARRANTY LEXUS LOANER FOR RECALL

description:

Service: WARRANTY WASH FOR RECALL ONLY

description:

163137 miles

DATE: 03/17/2014

Repair# 0784465

reported by: Lexus of Palm Beach

Service:

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. ~|~CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. ~|~ ~|~163136 MAINT 30 COMPLETECHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICABLE.

Service: 4 WHEEL ALIGNMENT

description: 4 WHEEL ALIGNMENT ~|~4 WHEEL ALIGNMENT ~|~ ~|~163136

SERVICE 120 COMPLETE Service: CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955 ~|~

Service: CUSTOMER DECLINED NEEDS CHARCOAL CANISTER

description:

Service: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION

PERFORMED ON THIS VISIT.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~ \sim |~163136 DIP STICK O-

RING LEAKING OIL.

Service: DIPSTICK O RING LEAKING

description:

Service: INDICATES BRAKE LININGS ARE IN GOOD CONDITION.

description:

Service: MOUNT & COMPUTER BALANCE 4 TIRES.

description: MOUNT & COMPUTER BALANCE 4 TIRES. ~|~MOUNT & COMPUTER BALANCE 4 TIRES. ~|~163136 LOW TREAD 200 COMPLETE

Service: RECOMMENDED SERVICE - GENERAL DECLINE

description: RECOMMENDED SERVICE - GENERAL DECLINE ~|~CS CHECK TRAC OFF CHECK LIGHT ON ~|~ ~|~163136 EVAP SYSTEM LEAK 100 CODE P0456 EVAP EMISSION CONTROL SYSTEM LEAK DETECTED. PERFORMED A SMOKE TEST AND COMFIRMED A LEAK IN THE CHARCOAL CANISTER ASSEMBLE. VACUUM PUMP ON FAILED IN THE MONITOR TEST. CUSTOMER DECLINED REPAIRS, CLEARED CODES, CEL WILL

Service: REPLACE TIRES

description:

155635 miles

DATE: 10/30/2013

Repair# 0765158

reported by: Lexus of Palm Beach

Service:

 $\begin{tabular}{ll} \textbf{description:} & \textbf{CUSTOMER} & \textbf{REQUESTS} & \textbf{TO} & \textbf{HAVE} & \textbf{THE} & \textbf{MULTI-POINT} & \textbf{INSPECTION} \\ \textbf{PERFORMED} & \textbf{ON} & \textbf{THIS} & \textbf{VISIT.} & \sim |\sim \textbf{CUSTOMER} & \textbf{REQUESTS} & \textbf{TO} & \textbf{HAVE} & \textbf{THE} & \textbf{MULTI-POINT} \\ \textbf{MULTI-POINT} & \textbf{NOTITE OF THE MULTI-POINT} & \textbf{NOTITE OF THE MULTI-POINT} & \textbf{NOTITE OF THE MULTI-POINT} \\ \textbf{MULTI-POINT} & \textbf{NOTITE OF THE MULTI-POINT} \\ \textbf{MULTI-POINT} & \textbf{NOTITE OF THE MULTI-POINT} & \textbf{NOTITE OF THE MULTI-POINT OF THE MULTI-POINT & \textbf{NOTITE OF THE MULTI-POINT} & \textbf{NOTITE OF THE MULTI-POINT OF THE MULTI-POINT OF THE MULTI-POINT & \textbf{NOTITE OF THE MULTI-POINT OF THE MULTI-$

POINT INSPECTION PERFORMED ON THIS VISIT.

Service: INDICATES TIRES ARE IN GOOD CONDITION.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. INDICATES BRAKE LININGS ARE IN GOOD

CONDITION.

Service: R&R BOTH REAR RIMS AND RESEAL

description: R&R BOTH REAR RIMS AND RESEAL ~|~C/S: CS L.R TIRE KEEPS LOOSING AIR CAR SAT FOR 2 WEEKS LOST 10LBS PLEASE SEE HISTORY

TECH 9671 ~|~ ~|~155634 200 REAR RIMS RE SEALED

154943 miles

DATE: 10/16/2013

Repair# 0763262

reported by: Lexus of Palm Beach

Service:

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~CUSTOMER REQUESTS TO HAVE THE MULTI-

POINT INSPECTION PERFORMED ON THIS VISIT.

Service: DEFAULT

 $\textbf{description:} \ \mathsf{DEFAULT} \sim \mid \sim \mathsf{CHANGE} \ \mathsf{OIL} \ \mathsf{AND} \ \mathsf{FILTER}, \ \mathsf{TOP} \ \mathsf{ALL} \ \mathsf{FLUIDS}, \ \mathsf{AND}$

RESET MAINT REQUIRED LIGHT IF APPLICABLE. ~|~ ~|~154942 30

PERFORMED LOFDEFAULT ~|~ROTATE WHEELS ~|~ ~|~154942 20 ROTATED

WHEELS

Service: DLC-INSPECT THE INFLATOR ASSEMBLY - SC430

description: DLC-INSPECT THE INFLATOR ASSEMBLY - SC430 ~ |~SAFETY RECALL DLC (D2C) PRELIMINARY NOTICE - 2002 THROUGH CERTAIN 2003 MODEL YEAR SC 430 VEHICLES FRONT PASSENGER AIRBAG INFLATOR

MODULE. ~|~. ~|~154942 3505DH 30 PERFORMED DLC

Service: ENTER DESCRIPTION

description: ENTER DESCRIPTION ~ | ~ CS ALOS PASS FRT TIRE KEEPS LOOSING

AIR BUT NOT AS MUCH AS THE DR FRT

Service: INDICATES TIRES ARE IN GOOD CONDITION.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. INDICATES BRAKE LININGS ARE IN GOOD

CONDITION.

Service: ROAD TEST

description: ROAD TEST ~|~SAFETY RECALL DLC - REMEDY NOTICE - 2002 THROUGH CERTAIN 2003 MODEL YEAR AND ONE 2004 MODEL YEAR SC 430

VEHICLES - FRONT PASSENGER AIR BAG INFLATOR. ~|~.

Service: TIGHTEN SENSORS AND ADJUSTED

description: TIGHTEN SENSORS AND ADJUSTED ~|~CS DR FRT TIRE KEEPS LOOSING AIR ~|~ ~|~154942 INSPECTED TIRES NO PUNCTURES FOUND

TIGHTEND SENSORS AND ADJSUTED PRESSURE Service: WARRANTY WASH FOR RECALL ONLY

description:

149297 miles

DATE: 07/11/2013

Repair# 0752450

reported by: Lexus of Palm Beach

Service:

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~ |~ CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT.

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REOUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA ~ |~ CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. ~|~ ~|~149296 30

PERFORMED LOF

Service: COMPLETE INTERNAL COMBUSTION CHAMBER CLEANING WITH

THROTTLE BODY SERVICE AND FUE

description: COMPLETE INTERNAL COMBUSTION CHAMBER CLEANING WITH THROTTLE BODY SERVICE AND FUE ~ | ~ COMPLETE INTERNAL COMBUSTION CHAMBER CLEANING WITH THROTTLE BODY SERVICE AND FUEL INJECTOR CLEANING BY ADDITIVE ~ |~ ~ |~149296 120 PERFORMED FOG

Service: INDICATES TIRES ARE IN GOOD CONDITION.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. INDICATES BRAKE LININGS ARE IN GOOD CONDITION.

Service: REMOVED AND REPLACED FRONT BRAKEPADS AND MACHINED THE ROTORS

description: REMOVED AND REPLACED FRONT BRAKEPADS AND MACHINED THE ROTORS ~|~REMOVED AND REPLACED FRONT BRAKEPADS AND MACHINED THE ROTORS ~|~ ~|~149296 200 REMOVED AND REPLACED FRONT BRAKE PADS AND RESURFACED ROTORS

Service: REPLACE LIGHT BULB

description: REPLACE LIGHT BULB ~|~CS BRAKE LIGHT OUT ~|~~|~149296 30

REPLACED BULB

Service: ROTATE WHEELS

description: ROTATE WHEELS ~|~ROTATE WHEELS ~|~~|~149296 20 ROTATED

WHEELS

145617 miles

DATE: 04/25/2013

Repair# 0742892

reported by: Lexus of Palm Beach

Service:

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~ |~ CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT.

Service: 4 WHEEL ALIGNMENT

description:

Service: INDICATES TIRES ARE IN GOOD CONDITION.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. INDICATES BRAKE LININGS ARE IN GOOD

CONDITION.

Service: MOUNT AND BALANCE ONE RUN-FLAT TIRE.

description: MOUNT AND BALANCE ONE RUN-FLAT TIRE. ~ |~CS L.FRT TIRE BLOW OUT WAS TOWED IN ~|~ ~|~145617 1RFT ALGN 220 MOUNTED AND BALANCED ONE NEW TIRE ON THE L/F. PERFORMED FOUR WHEEL

ALIGNMENT.

144896 miles

DATE: 04/09/2013

Repair# 0740593

reported by: Lexus of Palm Beach

Service:

description: CUSTOMER APPRECIATION/LABOR COUPON DISCOUNT.

CUSTOMER APPRECIATION/PARTS COUPON DISCOUNT.

Service: ** TOW IN VEHICLE **

description: ** TOW IN VEHICLE ** ~|~** TOW IN VEHICLE **

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REQUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA ~|~CHANGE OIL AND FILTER, TOP ALL FLUIDS,

AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. ~|~ ~|~144894 30

CHANGED OIL AND FILTER

Service: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION

PERFORMED ON THIS VISIT.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~ | ~ CUSTOMER REQUESTS TO HAVE THE MULTI-

POINT INSPECTION PERFORMED ON THIS VISIT.

Service: DIFF FLUSH

description: DIFF FLUSH ~|~DIFF FLUID ~|~ ~|~144894 70 REPLACED DIFF

FLUID

Service: ENTER DESCRIPTION

description: ENTER DESCRIPTION ~|~CS VSC LIGHTS ON **Service:** INDICATES TIRES ARE IN GOOD CONDITION.

description:

Service: PERFORMED TRANSMISSION FLUID SERVICE

description: PERFORMED TRANSMISSION FLUID SERVICE ~|~PERFORMED TRANSMISSION FLUID SERVICE ~|~ ~|~144894 70 REPLACED TRANSMISSION

FLUID

Service: REPLACE MASTER CYL ASSY

description: REPLACE MASTER CYL ASSY ~ |~ CS BRAKE LIGHT ON AND BEEP

NOISE ~|~ ~|~144894 350 REPLACED MASTER CYLINDER ASSY.

Service: ROAD TEST INDICATES BRAKE LININGS ARE IN GOOD CONDITION.

description: ROAD TEST ~|~DIAGNOSIS FEE - \$128.27 PLUS SALES TAX.

Service: ROTATE WHEELS

description: ROTATE WHEELS ~|~ROTATE WHEELS ~|~ ~|~144894 20 ROTATED

TIRES

139041 miles

DATE: 12/13/2012

Repair# 0725473

reported by: Lexus of Palm Beach

Service: CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY description: CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY

~|~CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY Service: SEAL FOR VALVE STEM LOOSE AND LEAKING REPAIRED

description: SEAL FOR VALVE STEM LOOSE AND LEAKING REPAIRED ~|~R.R

TIRE LOW

Service: THE MULTI-POINT INSPECTION IS NOT REQUIRED ON THIS VISIT.

description: THE MULTI-POINT INSPECTION IS NOT REQUIRED ON THIS VISIT. ~|~THE MULTI-POINT INSPECTION IS NOT REQUIRED ON THIS VISIT.

137684 miles

DATE: 11/15/2012

Repair# 0721662

reported by: Lexus of Palm Beach

Service:

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~CUSTOMER REQUESTS TO HAVE THE MULTI-

POINT INSPECTION PERFORMED ON THIS VISIT.CUSTOMER APPRECIATION/PARTS COUPON DISCOUNT. CUSTOMER

APPRECIATION/PARTS COUPON DISCOUNT.

Service: 4 WHEEL ALIGNMENT

description: 4 WHEEL ALIGNMENT ~|~4 WHEEL ALIGNMENT

Service: INDICATES TIRES ARE IN GOOD CONDITION.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. INDICATES BRAKE LININGS ARE IN GOOD

CONDITION.

Service: LUBE OIL FILTER SPECIAL \$39.95

description: LUBE OIL FILTER SPECIAL \$39.95 ~ |~ LUBE OIL FILTER SPECIAL

\$39.95

Service: MOUNT AND BALANCE FOUR RUN-FLAT TIRES.

description: MOUNT AND BALANCE FOUR RUN-FLAT TIRES. ~ |~ MOUNT AND

COMPUTOR BALANCE FOUR TIRES Service: REPLACE 2 TIRE SENSORS

description: REPLACE 2 TIRE SENSORS ~ |~ CS TIRE LIGHT ON

Service: ROAD TEST

description:

127152 miles

DATE: 05/01/2012

Repair# 0699052

reported by: Lexus of Palm Beach

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REOUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA ~|~CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. ~|~ ~|~127150 OIL 30

OIL DON EPF

Service: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION

PERFORMED ON THIS VISIT.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~CUSTOMER REQUESTS TO HAVE THE MULTI-

POINT INSPECTION PERFORMED ON THIS VISIT.

Service: INDICATES BRAKE LININGS ARE IN GOOD CONDITION.

description:

Service: INDICATES TIRES ARE IN GOOD CONDITION.

description:

Service: ROTATE WHEELS

description: ROTATE WHEELS ~|~ROTATE WHEELS ~|~~|~127150 ROT 20

ROTATIOND ONE PF

117743 miles

DATE: 11/23/2011

Repair# 0677483

reported by: Lexus of Palm Beach **Service:** CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955

Service: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION

PERFORMED ON THIS VISIT.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~CUSTOMER REQUESTS TO HAVE THE MULTI-

POINT INSPECTION PERFORMED ON THIS VISIT. **Service:** INDICATES TIRES ARE IN GOOD CONDITION.

description:

Service: PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-

VEHICLE

description: PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE ~|~PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE ~|~ ~|~117743 REAR BRAKE PADS BELOW FACTORY MINIMUM

SPECS 200 R&R REAR BRAKE PADS AND MACHINED ROTORS

Service: REPLACE VALVE COVER GASKETS

description: REPLACE VALVE COVER GASKETS ~|~REPLACE VALVE COVER GASKETS ~|~~|~117743 VALVE COVER GASKETS LEAKING OIL 500 R&R

VALVE COVER GASKETS

Service: REPLACED REMOTE KEY HOUSINGS

description: REPLACED REMOTE KEY HOUSINGS ~|~C/S: REMOTE KEYS CAME APART (2) ~|~ ~|~117743 MASTER KEY CASING BROKEN(2-KEYS) 00

REPLACED

Service: SERVICE - 10,000 MILES

description: SERVICE - 10,000 MILES ~|~SERVICE - 10,000 MILES ~|~ ~|~117743

10K SVC 100 10K SVC COMPL

114202 miles

DATE: 09/22/2011

Repair# 0669881

reported by: Lexus of Palm Beach **Service:** CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955

Service: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION

PERFORMED ON THIS VISIT.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~CUSTOMER REQUESTS TO HAVE THE MULTI-

POINT INSPECTION PERFORMED ON THIS VISIT.

Service: DEFAULT

description: DEFAULT ~|~ROTATE WHEELS ~|~ ~|~114202 MAINT 20 COMPL.

Service: INSTALLED PAINTED

description: INSTALLED PAINTED ~ |~ C/S: CS FRT HEADLIGHT WASHER

COVER PEELING ~|~ ~|~114202 SUBLET. **Service:** OIL AND FILTER - CHANGE

description: OIL AND FILTER - CHANGE ~|~OIL AND FILTER - CHANGE ~|~

~|~114202 MAINT 30 COMPL. **Service:** REPLACE TIRE SENSOR

description: REPLACE TIRE SENSOR ~|~C/S: CS TIRE LIGHT ON ~|~ ~|~114202 BAD TIRE SENSOR CODE=C2117 150 REPL TIRE SENSOR AN REPROGRAM

TIRE MONITOR ECU.

107659 miles

DATE: 05/26/2011

Repair# 0656988

reported by: Lexus of Palm Beach

Service: ALIGNMENT, WHEEL - FOUR - ADJUST

description: ALIGNMENT, WHEEL - FOUR - ADJUST ~|~ALIGNMENT, WHEEL -

FOUR - ADJUST ~|~ ~|~107659 ALGN 120 PERFORM ALIGNMENT SVC.

Service: CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955

Service: DONE

description: DONE ~|~C.S PLEASE PROVIDE A BOTTLE OF TOUCH UP

PAINTDONE ~|~C.S PLEASE PRINT OUT ALIGN. REPORT ~|~ ~|~107659 DONE.

Service: PERFORMED ROAD FORCE BALANCE AN ALL 4 TIRES ROTATE

CROSS ROTATE TIRES AS PER MAC

description: PERFORMED ROAD FORCE BALANCE AN ALL 4 TIRES ROTATE CROSS ROTATE TIRES AS PER MAC ~|~C/S: PULLING TO THE RIGHT ~|~~|~107659 TIRE ISSUE BAL 120 PERFORM A ROAD FORCE BALANCE AND

FOUND TIRES TO HAVE A RADIUS PULL.

Service: SHUTTLE RIDE TO WORK

description: SHUTTLE RIDE TO WORK ~|~SHUTTLE RIDE TO WORK

95905 miles

DATE: 10/06/2010

Repair# 0623901

reported by: Lexus of Palm Beach

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REQUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA \sim CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. \sim \sim \sim 95905 OIL 30 LOF

DONE

Service: CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955

Service: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION

PERFORMED ON THIS VISIT.

description: CUSTOMER REQUESTS TO HAVE THE MULTI-POINT INSPECTION PERFORMED ON THIS VISIT. ~|~CUSTOMER REQUESTS TO HAVE THE MULTI-

POINT INSPECTION PERFORMED ON THIS VISIT.

Service: INDICATES BRAKE LININGS ARE IN GOOD CONDITION.

description:

Service: INSTALLED ANTENNA

description: INSTALLED ANTENNA ~ |~ CS POWER ANTENNA INOP ~ |~ ~ |~95905

150 REPLACED ANTENNA MAST. NECESSARY TO DIASSEMBLE AND

REASSEMBLE MOTOR TO REMOVED BROKEN CABLE Service: RECOMMENDED SERVICE - 90K SERVICE

description: RECOMMENDED SERVICE - 90K SERVICE ~ |~RECOMMENDED

SERVICE - 90K SERVICE

Service: REPLACED BRK LIGHT SWITCH ASSY

description: REPLACED BRK LIGHT SWITCH ASSY ~|~CS CHECK ENGINE

LIGHT ON ~|~ ~|~95905 150 REMOVED AND REPLACED BRAKE LIGHT SWITCH

Service: ROAD TEST

description: ROAD TEST ~|~DIAGNOSIS FEE - \$128.27 PLUS SALES TAX.

Service: ROTATE AND COMPUTER BALANCE

description: ROTATE AND COMPUTER BALANCE ~|~ROTATE AND COMPUTER

BALANCE ~|~ ~|~95905 BAL 80 BAL DONE

70351 miles

DATE: 06/25/2009

Repair# 0054374

reported by: Treasure Coast Lexus

Service: CHECK TIRE PRESSURE/CONDITON AND REST LIGHT

description: CHECK TIRE PRESSURE/CONDITON AND REST LIGHT ~|~CHECK TIRE PRESSURE/CONDITON AND REST LIGHT ~|~ ~|~70351 40 REPLACE VALVE STEM SEAL AT TIME AND TANK TEST TIRE FOR LEAK. NO LEAK

FOUND.

70350 miles

DATE: 06/24/2009

Repair# 0054354

reported by: Treasure Coast Lexus

Service: CHECK TIRE PRESSURE/CONDITION AND REST LIGHT

description: CHECK TIRE PRESSURE/CONDITON AND REST LIGHT ~|~REPLACED 4 TIRES 2 DAYS AGO THE FRONT DRIVERS TIRE IS LOSING 4-

10 LBS OF PRESSURE WHEN DRIVING MORE THAN 13 MILES. ~|~ ~|~70350 REMOVE AND INSPECT TIRE. FOUND NO LEAK AT THIS TIME. RESET TIRE PRESSURE.

Service: COURTESY WASH AND VACUUM

description: COURTESY WASH AND VACUUM ~ |~ COURTESY WASH AND

VACUUM

70250 miles

DATE: 06/22/2009

Repair# 0054312

reported by: Treasure Coast Lexus

Service: COURTESY WASH AND VACUUM

description: COURTESY WASH AND VACUUM ~ |~ COURTESY WASH AND

VACUUM

Service: MOUNT AND BALANCE FOUR STANDARD TIRES-PERFORM ROAD

TEST

description: MOUNT AND BALANCE FOUR STANDARD TIRES-PERFORM ROAD TEST ~|~MOUNT AND BALANCE FOUR STANDARD TIRES-PERFORM ROAD TEST ~|~ ~|~70246 TIRES ARE BALD MB4L 200 MOUNT AND BALANCE 4 LOW PROFILE TIRES.

Service: REPLACE FRONT BRAKE PADS AND MACHINE ROTORS.

description: REPLACE FRONT BRAKE PADS AND MACHINE ROTORS.

~|~REPLACE FRONT BRAKE PADS AND MACHINE ROTORS. ~|~ROAD TEST AND SET TO FACTORY SPECIFICATION ~|~70246 FRONT PADS GETTING LOW

 $FBRK\ 200$

Service: SET ALIGNMENT TO FACTORY SPECIFICATION AND TEST DRIVE TO VERIFY-ALIGNMENT SET-

description: SET ALIGNMENT TO FACTORY SPECIFICATION AND TEST DRIVE TO VERIFY-ALIGNMENT SET- ~|~SET ALIGNMENT TO FACTORY

SPECIFICATION AND TEST DRIVE TO VERIFY-ALIGNMENT SET- $\sim\mid\sim 70250$

ADJUST FRONT AND REAR TOE ALIGN 150

Service: YOUR SERVICE LOANER IS PROVIDED BY US, PLEASE TREAT IT AS

YOUR OWN. WE ASK THAT

description: YOUR SERVICE LOANER IS PROVIDED BY US, PLEASE TREAT IT AS YOUR OWN. WE ASK THAT ~|~YOUR SERVICE LOANER IS PROVIDED BY US, PLEASE TREAT IT AS YOUR OWN. WE ASK THAT YOUR REPLACE ANY

GAS USED AND TO ALSO RETURN IT PROMPTLY AS SO WE MAY OFFER THIS COURTESY TO OUR OTHER CUSTOMERS. ~|~PERFORMED

70138 miles

DATE: 06/19/2009

Repair# 0054291

reported by: Treasure Coast Lexus

Service: CHANGE OIL AND OIL FILTER-CHECK AND TOP OFF ALL FLUIDS description: CHANGE OIL AND OIL FILTER-CHECK AND TOP OFF ALL FLUIDS ~|~LUBE OIL AND FILTER CHANGE, ROTATE AND BALANCE TIRES, MULTI-POINT INSPECTION AND ALIGNMENT ANALYSIS FOR A 50% SAVINGS OFF

REGULAR PRICE. ~|~ ~|~70134 CAR NEEDS TIRES. SPECIAL 120

Service: CHANGE WIPER BLADES

description: CHANGE WIPER BLADES ~ |~ CHECK WINDSHIELD WIPER BLADES

~|~ ~|~70138 WIPERS STREAK WWI 20

Service: CHECK TIRE PRESSURE/CONDITON AND REST LIGHT

description: CHECK TIRE PRESSURE/CONDITON AND REST LIGHT ~|~PLEASE

PRICE OUT 4 TIRES SAME EXACT KIND

Service: COMPLIMENTARY ALIGNMENT ANALYSIS

description: COMPLIMENTARY ALIGNMENT ANALYSIS ~ |~ COMPLIMENTARY

ALIGNMENT ANALYSIS

Service: COURTESY WASH AND VACUUM

description: COURTESY WASH AND VACUUM ~ |~ COURTESY WASH AND

VACUUM

Service: MULTIPLE POINT INSPECTION-TO INCLUDE COMPUTER TEST

BATTERY.CHECK TIRES AND FLUID

description: MULTIPLE POINT INSPECTION-TO INCLUDE COMPUTER TEST BATTERY, CHECK TIRES AND FLUID ~|~MULTIPLE POINT INSPECTION-TO

INCLUDE COMPUTER TEST BATTERY, CHECK TIRES AND FLUID LEVELS, INSPECT BRAKES AND ROAD TEST AS NEEDED, INSPECT AIR

FILTERS. ~|~PERFORMED

64607 miles

DATE: 03/09/2009

Repair# 0547676

reported by: Lexus of Palm Beach

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REQUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA ~|~CHANGE OIL AND FILTER, TOP ALL FLUIDS,

AND RESET MAINT REQUIRED LIGHT IF APPLICABLE.

59220 miles

DATE: 11/29/2008

Repair# 0050915

reported by: Treasure Coast Lexus

Service: BALANCE FOUR TIRES AND ROAD TEST VEHICLE

description: BALANCE FOUR TIRES AND ROAD TEST VEHICLE ~|~BALANCE FOUR TIRES AND ROAD TEST VEHICLE ~|~ ~|~59217 BALANCE 4 TIRES 80

BALANCE 4 TIRES

Service: COURTESY WASH AND VACUUM

description: COURTESY WASH AND VACUUM ~|~COURTESY WASH AND

VACUUM

Service: PERFORM 60,000-MILE INTERVAL SERVICE

description: PERFORM 60,000-MILE INTERVAL SERVICE ~|~PERFORM 60,000-MILE INTERVAL SERVICE ~|~~|~59217 60K SERVICE 360 PERFORM 60K

SERVICE

Service: PERFORM INDUCTION SERVICE

description: PERFORM INDUCTION SERVICE ~|~PERFORM INDUCTION SERVICE ~|~ ~|~59217 INDUCTION SERVICE 100 PERFORM INDUCTION

SERVICE

Service: PERFORM INJECTOR FLUSH SERVICE

description: PERFORM INJECTOR FLUSH SERVICE ~|~PERFORM INJECTOR FLUSH SERVICE ~|~ ~|~59217 INJECTOR SERVICE 100 PERFORM INJECTOR

SERVICE

Service: PERFORMED

description: PERFORMED ~|~MULTIPLE POINT INSPECTION-TO INCLUDE COMPUTER TEST BATTERY, CHECK TIRES AND FLUID LEVELS, INSPECT BRAKES AND ROAD TEST AS NEEDED, INSPECT AIR FILTERS. ~|~PERFORMED ~|~59217 MULTI POINT INSPECTION TIRES ARE CHOPPY THEY AT 5/32ND

Service: POWER FLUSH POWER STEERING FLUID AND INSTALL

CONDITONER WITH NEW FLUID

description: POWER FLUSH POWER STEERING FLUID AND INSTALL CONDITONER WITH NEW FLUID ~|~POWER FLUSH POWER STEERING FLUID AND INSTALL CONDITONER WITH NEW FLUID ~|~ ~|~59217 P/S FLUSH FLUID AND INSTALL CONDITINER 80 PERFORM P/S FLUSH

Service: REPL SERPENTINE BELT

description: REPL SERPENTINE BELT ~|~INSPECT DRIVE BELTS ~|~ ~|~59217

INSPECT DRIVE BELT 50 REPLACE SERPENTINE BELT

Service: SET ALIGNMENT TO FACTORY SPECIFICATION AND TEST DRIVE TO

VERIFY-ALIGNMENT SET-

description: SET ALIGNMENT TO FACTORY SPECIFICATION AND TEST DRIVE TO VERIFY-ALIGNMENT SET- ~|~SET ALIGNMENT TO FACTORY SPECIFICATION AND TEST DRIVE TO VERIFY-ALIGNMENT SET- ~|~~|~59217 SET ALIGNMENT TO FACTORY SPECS 150 PERFORM 4 WHEEL ALIGNMENT

Service: THE TREASURE COAST LEXUS SERVICE DEP'T IS PAYING \$50.00 PER

DAY TO PROVIDE YOU W

description: THE TREASURE COAST LEXUS SERVICE DEP'T IS PAYING \$50.00 PER DAY TO PROVIDE YOU W ~|~THE TREASURE COAST LEXUS SERVICE DEP'T IS PAYING \$50.00 PER DAY TO PROVIDE YOU WITH A LOANER VEHICLE. PLEASE RETURN YOUR LOANER PROMPTLY SO THAT WE MAY EXTEND THIS COURTESY TO OUR OTHER GUESTS. ~|~PERFORMED

Service: TIRES CHOPPY CREATING NOISE

description: TIRES CHOPPY CREATING NOISE ~|~CUSTOMER STATES THERE IS A BUFFETING SOUND AT SLOW SPEEDS COMING FROM THE PASSENGER'S SIDE (FRONT) OF CAR; INSPECT AND ADVISE. ~|~~|~59217 C/S THERE IS A BUFFERING SOUND AT LOW SPEED PRIOR TO ROAD TEST NOTICE TIRES ARE A LITTLE CHOPPY ON THE INSIDE THEY ARE ABOUT 5/32ND.DURING ROAD TEST NOTICE TIRE NOISEWHICH IS THE SOUND THE GUEST IS HEARING ALIGNMENT WAS OFF CAUSING TIRES TO GET CHOP

55478 miles

DATE: 09/23/2008

Repair# 0525830

reported by: Lexus of Palm Beach

Service: CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY description: CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY

~|~CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REQUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA ~|~CHANGE OIL AND FILTER, TOP ALL FLUIDS,

AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. ~|~ ~|~55477 30 $\,$

Service: COMPLIMENTARY MULTI-POINT INSPECTION. description: COMPLIMENTARY MULTI-POINT INSPECTION.

~|~COMPLIMENTARY MULTI-POINT INSPECTION.COMPLIMENTARY MULTI-

POINT INSPECTION. ~|~COMPLIMENTARY MULTI-POINT INSPECTION.

Service: CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955

Service: ROTATE WHEELS

description: ROTATE WHEELS ~|~ROTATE WHEELS ~|~ ~|~55477 20

49519 miles

DATE: 06/26/2008

Repair# 0516047

reported by: Lexus of Palm Beach

Service: CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY description: CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY

~|~CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REQUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA ~|~CHANGE OIL AND FILTER, TOP ALL FLUIDS,

AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. Service: COMPLIMENTARY MULTI-POINT INSPECTION. description: COMPLIMENTARY MULTI-POINT INSPECTION.

~|~COMPLIMENTARY MULTI-POINT INSPECTION.

Service: CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955

Service: ENTER DESCRIPTION

description: ENTER DESCRIPTION ~|~CONTRACT #38153245 \$100DED CALL

800-327-5172

Service: ROTATE WHEELS

description: ROTATE WHEELS ~|~ROTATE WHEELS

Service: SPEAKERS ARE NOT A COVERED ITEM UNDER WARR \$680.00

INSTALLED FOR BOTH

description: SPEAKERS ARE NOT A COVERED ITEM UNDER WARR \$680.00

INSTALLED FOR BOTH ~ |~ CS CHECK SPEAKERS MAYBE BLOWN

44213 miles

DATE: 03/28/2008

Repair# 0503139

reported by: Lexus of Palm Beach

Service: CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY description: CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY

~|~CASHIER TO CONTACT CUSTOMER WHEN VEHICLE IS READY

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REQUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA ~|~CHANGE OIL AND FILTER, TOP ALL FLUIDS,

AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. Service: COMPLIMENTARY MULTI-POINT INSPECTION. description: COMPLIMENTARY MULTI-POINT INSPECTION.

~|~COMPLIMENTARY MULTI-POINT INSPECTION.

Service: CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955

Service: REPLACE AIR CONDITIONING SYSTEM CABIN FILTER. description: REPLACE AIR CONDITIONING SYSTEM CABIN FILTER.

~|~REPLACE AIR CONDITIONING SYSTEM CABIN FILTER.

Service: ROTATE WHEELS

description: ROTATE WHEELS ~|~ROTATE WHEELS

38450 miles

DATE: 12/11/2007

Repair# 0485643

reported by: Lexus of Palm Beach

Service: 40K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, ROTATE

TIRES & ADJUST PRESSU

description: 40K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, ROTATE TIRES & ADJUST PRESSU ~|~40K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, ROTATE TIRES & ADJUST PRESSURES, TOP OFF ALL FLUIDS, VISUALLY INSPECT BRAKE ROTORS & PADS, ROAD TEST, & PERFORM COMPLIMENTARY WASH & VACUUM. ~|~MAINT ~|~38450 MAINT

100 COMPL 40K

Service: COMPLIMENTARY MULTI-POINT INSPECTION. **description:** COMPLIMENTARY MULTI-POINT INSPECTION. ~|~COMPLIMENTARY MULTI-POINT INSPECTION. ~|~38450

Service: ENTER DESCRIPTION

description: ENTER DESCRIPTION ~|~CHECK TIRE PRESS ~|~~|~38450

33128 miles

DATE: 09/13/2007

Repair# 0473552

reported by: Lexus of Palm Beach

Service: 30K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, AIR

FILTER, A/C FILTER, BRAK

description: 30K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, AIR FILTER, A/C FILTER, BRAK ~|~30K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, AIR FILTER, A/C FILTER, BRAKE FLUID. ROTATE TIRES & ADJ PRESSURES. PERFORM INSPECTIONS AS OUTLINED IN OWNERS MANUAL. ROAD TEST & PERFORM COMPLIMENTARY WASH & VACUUM. ~|~ ~|~33126

Service: 4 WHEEL ALIGNMENT

description: 4 WHEEL ALIGNMENT ~|~4 WHEEL ALIGNMENT ~|~~|~33126 1.2

Service: COMPLIMENTARY MULTI-POINT INSPECTION. **description:** COMPLIMENTARY MULTI-POINT INSPECTION. ~|~COMPLIMENTARY MULTI-POINT INSPECTION. ~|~33126

Service: CONTACT NUMBER.

description: CONTACT NUMBER. $\sim |\sim 772-285-6955 \sim |\sim \sim |\sim 33126$ Service: ELECTRONIC FOUR WHEEL BALANCE AND ADJUST TIRE

PRESSURES.

description: ELECTRONIC FOUR WHEEL BALANCE AND ADJUST TIRE PRESSURES. ~|~ELECTRONIC FOUR WHEEL BALANCE AND ADJUST TIRE

PRESSURES. ~|~ ~|~33126 .8 **Service:** ENTER DESCRIPTION

description: ENTER DESCRIPTION ~|~VEHICLE PULLS TO RIGHT ~|~ ~|~33126

DONEENTER DESCRIPTION ~|~ADJUST TIRE PRESS ~|~ ~|~33126 DONE

Service: FLUSH AND CHECK ENGINE COOLING SYSTEM.

description: FLUSH AND CHECK ENGINE COOLING SYSTEM. ~ |~FLUSH AND

CHECK ENGINE COOLING SYSTEM. ~|~ ~|~33126.8

Service: GOODWILL PER PHIL FOR CUTOMER SATIFACTION

description: GOODWILL PER PHIL FOR CUTOMER SATIFACTION ~ |~TRUNK

SHOCKS WEAK ~|~. ~|~33126 GAS LOW 640231 .3 .3 RR BOTH SISEA

Service: LUGGAGE COMP DR STAY 1-SIDE LUGGAGE COMP DR STAY 1-SIDE

description:

Service: THIS MECHANICAL REPAIR IS NO LONGER COVERED BY THE

MANUFACTURER'S WARRANTY, LEXU

description: THIS MECHANICAL REPAIR IS NO LONGER COVERED BY THE MANUFACTURER'S WARRANTY. LEXU ~|~TRUNK SHOCKS WEAK ~|~.

~|~33126 GAS LOW 640231 .3 .3 RR BOTH SISEA

28119 miles

DATE: 06/19/2007

Repair# 0463080

reported by: Lexus of Palm Beach

Service: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT

REQUIRED LIGHT IF APPLICA

description: CHANGE OIL AND FILTER, TOP ALL FLUIDS, AND RESET MAINT REQUIRED LIGHT IF APPLICA ~ | ~ CHANGE OIL AND FILTER, TOP ALL FLUIDS,

AND RESET MAINT REQUIRED LIGHT IF APPLICABLE. ~|~ ~|~28118 .3 LOF

Service: COMPLIMENTARY MULTI-POINT INSPECTION. description: COMPLIMENTARY MULTI-POINT INSPECTION. ~|~COMPLIMENTARY MULTI-POINT INSPECTION. ~|~ ~|~28118

Service: CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955 ~|~ ~|~28118

Service: DID NOT PUNCTURE

description: DID NOT PUNCTURE ~|~R,R TIRE HAS NAIL ~|~~|~28118 DID NOT

PUNCTURE SKIN

22784 miles

DATE: 03/24/2007

Repair# 0451247

reported by: Lexus of Palm Beach

Service: 20K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, ROTATE

TIRES & ADJUST PRESSU

description: 20K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, ROTATE TIRES & ADJUST PRESSU \sim 1 \sim 20K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, ROTATE TIRES & ADJUST PRESSURES, TOP OFF ALL

FLUIDS, VISUALLY INSPECT BRAKE ROTORS & PADS, ROAD TEST, &

PERFORM COMPLIMENTARY WASH & VACUUM. ~|~ ~|~22784 MAINT 1.0

PERFORMED 20K SERVICE

Service: COMPLIMENTARY MULTI-POINT INSPECTION. description: COMPLIMENTARY MULTI-POINT INSPECTION.

~|~COMPLIMENTARY MULTI-POINT INSPECTION. ~|~ ~|~22784 MAINT

INSPECTED

Service: CONTACT NUMBER.

description: CONTACT NUMBER. ~|~772-285-6955 ~|~ ~|~22784

Service: ELECTRONIC FOUR WHEEL BALANCE AND ADJUST TIRE

PRESSURES.

description: ELECTRONIC FOUR WHEEL BALANCE AND ADJUST TIRE PRESSURES. ~|~ELECTRONIC FOUR WHEEL BALANCE AND ADJUST TIRE PRESSURES. ~|~ ~|~22784 MAINT .8 COMPUTER BALANCED ALL 4 TIRES

Service: INSTALLED

description: INSTALLED ~|~INSTALL GPS UPDATE ~|~ ~|~22784 .5 INSTALLED

UPDATED SOFTWEAR!

Service: REPLACE WIPER INSERTS

description: REPLACE WIPER INSERTS ~|~REPLACE WIPER INSERTS ~|~

~|~22784 .1 INSTALLED WIPER INSERTS Service: UNABLE TO DUPLICATE CONCERN.

description: UNABLE TO DUPLICATE CONCERN. ~|~CS SINCE LAST SERVICE HAD 02 SENSOR REPLACE AND NOW THE MPG IS THE SAME ~|~ ~|~22784 COULD NOT VARIFY COMPLAINTE,02 SENSOR DOES NOT EFFECT MPG!!

20746 miles

DATE: 02/20/2007

Repair# 0446338

reported by: Lexus of Palm Beach

Service: COMPLIMENTARY MULTI-POINT INSPECTION. **description:** COMPLIMENTARY MULTI-POINT INSPECTION.

~|~COMPLIMENTARY MULTI-POINT INSPECTION. ~|~~|~20746 INSP

PERFORMED INSPECTION.

Service: R&R OXYGEN SENSOR BANK 2, SENSOR 1. EXT WARR ROYAL

PROTECTION; AUTH #70500724A;

description: R&R OXYGEN SENSOR BANK 2, SENSOR 1. EXT WARR ROYAL PROTECTION; AUTH #70500724A; ~|~CHECK ENGINE LIGHT IS ON =

Service: SPECIAL ORDERED PART, WE WILL NOTIFY CUSTOMER WHEN IT

CUSTOMER HAS AN EXTENDED WARRANTY WITH ROYAL PROTECTION 800 327 5172; PO L#38153245-- CUST HAS A \$100 DEDUCTIBLE ~|~ ~|~20746 P0051 BANK 2 SENSOR 1 . 1.1 REMOVED AND REPLACED B2 S1. CLEARED CODE

ARRIVES.

description: SPECIAL ORDERED PART, WE WILL NOTIFY CUSTOMER WHEN IT ARRIVES. ~|~WHAT IS THE COST OF THE SPARE TIRE KIT AND DONUT

SPARE ~|~ ~|~20746 SOP. SPARE TIRE KIT \$1410 PLUS TAX

17733 miles

DATE: 12/23/2006

Repair# 0438593

reported by: Lexus of Palm Beach

Service: 15K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, REPLACE

A/C FILTER, ROTATE T

description: 15K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, REPLACE A/C FILTER, ROTATE T ~|~15K INTERVAL SERVICE - REPLACE ENGINE OIL & FILTER, REPLACE A/C FILTER, ROTATE TIRES & ADJUST PRESSURES, PERFORM INSPECTIONS AS OUTLINED IN OWNERS MANUAL. ROAD TEST & PERFORM COMPLIMENTARY WASH & VACUUM. ~|~~|~17733 2.0 15K

Service: AUTO TRANS OIL PAN &/OR GSKT

description: AUTO TRANS OIL PAN &/OR GSKT ~|~CS OIL LEAK ~|~. ~|~17733 FOUND LEAK FROM TRANSMISSION PAN 366111 1.6 RESEAL TRANSMISSION

PAN

Service: COMPLIMENTARY MULTI-POINT INSPECTION.
description: COMPLIMENTARY MULTI-POINT INSPECTION.
~|~COMPLIMENTARY MULTI-POINT INSPECTION. ~|~ ~|~17733

Service: ENTER DESCRIPTION

description: ENTER DESCRIPTION ~|~ENTER DESCRIPTION ~|~~|~17733

Service: REPLACE ENGINE AIR FILTER.

description: REPLACE ENGINE AIR FILTER. ~ | ~ REPLACE ENGINE AIR FILTER.

~|~ ~|~17733 .20 FILTER

Service: REPLACE WIPER INSERTS

description: REPLACE WIPER INSERTS ~ |~ REPLACE WIPER INSERTS ~ |~

~|~17733 .10 INSERTS

Service: SPECIAL ORDERED PART, WE WILL NOTIFY CUSTOMER WHEN IT

ARRIVES.

description: SPECIAL ORDERED PART, WE WILL NOTIFY CUSTOMER WHEN IT

ARRIVES. ~|~INSTALL NEW UPDATE FOR GPS ~|~ ~|~17733 SOP

Service: THANK YOU FOR CHOOSING LEXUS OF PALM BEACH. YOUR

APPOINTMENT WAS SET BY MARLINE

description: THANK YOU FOR CHOOSING LEXUS OF PALM BEACH. YOUR APPOINTMENT WAS SET BY MARLINE ~|~THANK YOU FOR CHOOSING LEXUS OF PALM BEACH. YOUR APPOINTMENT WAS SET BY MARLINE ALFONSO. PLEASE CALL 561-697-7800 FOR YOUR NEXT SERVICE

APPOINTMENT. ~|~ ~|~17733

12322 miles

DATE: 10/11/2005

Repair# 0384833

reported by: Lexus of Palm Beach

Service: DIAG OTHERS

description: DIAG OTHERS ~|~C/S CHECKE ENGINE, VSC AND VSC OFF LIGHTS ARE ON ~|~RG ~|~12322 SMALL LEAK/LOOSE GAS CAP DP0499 TEST FOR

DTC'S/P0456/ CLEAR CODE & RESET ECM .5

1893 miles

DATE: 01/29/2003

Repair# 0222993

reported by: Lexus of Palm Beach

Service: BATTERY R&R

description:

Service: COMB: BATTERY R&R

description:

Service: LEXUS ROADSIDE ASSISTANCE OTH

722 miles

DATE: 10/22/2002

Repair# 0214221

reported by: Lexus of Palm Beach

Service:

description: C.S. DR SIDE MOULDING IS LOOSE WHERE THE TOP COMES

TOGETHER RESECURED

Service: 1,000 MILE SERVICE INS

description:

Service: CORRECT TIRE PRESS **description:** TIRE LIGHT IS ON

1 miles

DATE: 09/25/2002

Repair# 0212178

reported by: Lexus of Palm Beach

Service: PRE-DELIVERY SERVICE FOR USA INS

description: