

- Personal experiences from Ilford South
- Yes, there is always a long wait: 3 or 4 weeks, to get an appointment with the GP.
- More staff needed
- They are so overworked and need more funding to help them solve this problem.
- In March my 90 year old mother had a fall and fractured her hand. She was triaged at 10.30pm and seen at 11pm, when her hand was dressed and x-rayed. We were told that there was a 4hr wait to see the doctor. This wait increased over time. My father who had fallen over with her was not treated but was with us. I asked repeatedly on how long we would need to wait. I asked whether she could go home to sleep, given her age, and the proximity of my parents' house to the hospital - over the road. I was told that if we left the hospital we would have to start the process over again. We waited and were finally seen at 8.00am, 9 and a half hours after being triaged. My mum was told she had an open fracture which would require plastic surgery from another hospital, and was then left on a trolley waiting another half and hour for a cannula to be inserted. We left for the other hospital where we were seen within half an hour and placed on the temporary ward. When we were seen by the doctor he said that we should not have been sent to this hospital but another one, and that the first hospital would have known this. A referral was made to this other hospital and transport arranged, however we decided that my sister would drive my parents there - I was in no fit state as my parents and I had not slept. My mother finally had an operation at 7pm and was sent home at 10pm. The whole experience I found worrying as there was no account made for either my parents' age and the fact that they were unable to go home to take medication - I called in for this on our way to the second hospital. I understand why they told us my mother could not go home and see the doctor later, however I cannot believe that there was any risk worse than spending all night in the hospital's waiting room on a chair and having to request dressings for their superficial cuts.
- Yes, I used to work in the NHS until 5 years ago. The current deliberate funding crisis will tip the NHS over the edge & I genuinely believe - having worked in the NHS for over 35 years - that the Tory party wants to destroy it, firstly with underfunding & secondly, through private initiatives & contracts.
- Hospital environment stressed, short staffed and long waits
- I recently retired after nearly 40 years working for the NHS and in my opinion it is now under greater pressure than at any other time during that period.
- My husband died of cancer and I spend a considerable time going backwards and forwards to all kinds of appointments. In the end I took him home and looked after him I had some local support from the district nurse and a McMillan nurse but basically I did all myself. They were great but rushed off their feet you never knew when they were coming. It was hard to coordinate everything by yourself and trying to hold down a job as well. And the worst experience I ever had was my husband's last appointment at Queens by that time he could not walk well he was already too weak. So I requested transport for his appointment at 3pm. The ambulance arrived at about 12:30. We went all around the houses picking up more people. All the time my husband is sitting there in great discomfort and I could do nothing about it. We finally reached hospital at about 3.30 it did not matter we had to wait till 4pm to see the consultant. He was totally swamped with all his appointments.
- Mental health provision is dire as is addiction recovery provision. Vulnerable people are being written off by society.
- It was so crowded when I went for blood tests, but the nurses kept in under control and they managed well, but they could have done better with more staff
- There need to be more staff to cope with capacity
- Yes. My husband was very ill and we were in and out of our local hospital. It is terribly understaffed

- Been stuck in A&E with my little brother who had broken his tooth on the streets - we were sent to our dentist then to another to another to another all around London and the whole time he was in pain and his mouth was bleeding. Nobody could find anybody who specialised in "paediatric dentistry" and we eventually found one in Shoreditch (despite coming from Ilford!). Horribly unorganised ordeal, with being put on hold for long times calling up various NHS institutions, he'd broken his tooth at 1:30pm around lunch and we got to a dentist who could fix it at 9pm - mouth bleeding and he was in soo much pain!"
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- Yes. The doctors do not have enough time to spend with the patients. I am an outpatient
- Had to wait a few hours for bed on Stroke Unit, but treated well whilst waiting!

NHS crisis in IG3



12%

of patients in your area wait more than four hours to be seen in A&E. The official government target is a maximum of **5%**.

£816m

is the funding gap for the NHS in your area.

These are figures for the NHS in North East London. [Click here](#) to find out more about the data.

Each  represents signatures in IG3 on the more cash for the NHS petition

To protect anonymity, we randomly assign locations in the constituency for each signature. No real locations are shown.

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